

## Rajes (LKK Auto)

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**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Friday, 21 April 2023 3:19 PM  
**To:** June Phua ( Cheng Hoe Motor); assignments; Admin A  
**Subject:** RE: SNM23D202922 /C02/ SMR716U /TAYHP / RE: Repair Survey (Single Joint Expert) - PA7426P

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with CHENG HOE to conduct survey.

Regards,

**Irene Tay**  
Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896192 | F:(65) 62247478/62247175

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**From:** June Phua ( Cheng Hoe Motor) <chmotor@singnet.com.sg>  
**Sent:** Friday, April 21, 2023 2:47 PM  
**To:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Subject:** Re: SNM23D202922 /C02/ SMR716U /TAYHP / RE: Repair Survey (Single Joint Expert) - PA7426P

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Hi Irene,

Our selection as below :-

**Kenneth Kong Seng Cheong (LKK)**

Kindly assist to arrange.

Thank you.  
Rgds

June  
Cheng Hoe Motor Pte Ltd  
Tel : 67556142  
Fax : 67557719  
Email- [chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)

**From:** Irene Tay  
**Sent:** Friday, April 21, 2023 2:19 PM  
**To:** June Phua ( Cheng Hoe Motor)  
**Subject:** RE: O/R: SNM23D202922 /C02/ SMR716U /TAYHP / RE: Repair Survey (Single Joint Expert) - PA7426P

Dear Sirs

We refer to your email pertaining to the above matter.

**Take Notice that we shall not be accepting any of your surveyors as SJE.**

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:

Marcus Chua Kang Seng (LKK)	Ben Chua (FTA)	Mohd Fadhilah Bin Osman (LBS)
Kenneth Kong Seng Cheong (LKK)	Li Lewei (FTA)	Stan See Chew Seng (LBS)
Alex Yu Lek Keong (LKK)	Gary Soon (FTA)	Anthony Lim Cher Chong (LBS)
Mohammed Rasul Bin Mohd Yunus (LKK)	Ng You Han (FTA)	
Mohamad Taufikh Bin Hamid (LKK)	You Jin Feng (FTA)	

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Best Regards**

**Irene Tay**

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Friday, April 21, 2023 2:01 PM

**To:** June Phua ( Cheng Hoe Motor) <[chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Subject:** RE: O/R: SNM23D202922 /C02/ SMR716U /TAYHP / RE: Repair Survey (Single Joint Expert) - PA7426P

Without Prejudice

Dear Irene,

Please refer to the above subject.

Kindly conduct PRS PA7426P soonest possible.

Please contact our claims department Irene Tay 6389 6192 the officer in charge or 6389 6116 should you require our assistance or clarification.

\*Kindly quote our claim reference number when replying.\*

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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