

## Meng Yan (LKK Auto)

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**From:** Motor Survey <motorsurvey@sg.msig-asia.com>  
**Sent:** Friday, 21 April 2023 1:04 pm  
**To:** assignments; admin-d  
**Cc:** Crystal Lee  
**Subject:** Survey Request - Manual Assigned

### Repair Survey (Single Joint Expert)/ ENQUIRY OF LIABILITY - YQ2015J and FBQ7930G (MSIG)

#### Manual Assigned

Dear LKK,

Refer to the email below, please arrange to survey & revert.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend.

Have a nice day.

Best Regards

**Lee Wee Ho**

Assistant Manager, Claims Services (In-House Survey)

D : +65 6012 1317 | [weeho\\_lee@sg.msig-asia.com](mailto:weeho_lee@sg.msig-asia.com)

**Please note my direct line has changed.**



**MSIG Insurance (Singapore) Pte Ltd** 4 Shenton Way, #21-01 SGX Centre 2, Singapore 068807 | T: +65 6827 7888 | Co. Reg. No. 200412212G |

[msig.com.sg](http://msig.com.sg)



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**From:** June Phua ( Cheng Hoe Motor) <chmotor@singnet.com.sg>  
**Sent:** Friday, April 21, 2023 10:28 AM  
**To:** Motor Survey <motorsurvey@sg.msig-asia.com>  
**Subject:** Re: Repair Survey (Single Joint Expert)/ ENQUIRY OF LIABILITY - YQ2015J and FBQ7930G (MSIG)

**EXTERNAL EMAIL:** Be careful when you click any links or open any attachment(s).

Good morning Crystal,

Our selection as below :-

1) Kenneth Kong
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Kindly assist to arrange.

**ALSO, pls advise who is the claim handler?**

Thank you.

Rgds  
June  
Cheng Hoe Motor Pte Ltd  
Tel : 67556142  
Fax : 67557719  
Email- [chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)

**From:** Motor Survey  
**Sent:** Thursday, April 20, 2023 3:56 PM  
**To:** June Phua ( Cheng Hoe Motor)  
**Subject:** RE: Repair Survey (Single Joint Expert)/ ENQUIRY OF LIABILITY - YQ2015J and FBQ7930G (MSIG)

Dear Sir/Mdm,

We refer to your email dated 20/04/2023.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) A-Pac Adjusters & Surveyors Pte Ltd
- 4) Appraisal VP Pte Ltd
- 5) AutoProbe Consultants

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

2) Xing Guo Qiang	6) Chow Bo Xiong
3) Kenneth Kong	7) TT Garajan
4) Marcus Chua	8) Victor Png
5) Ng You Han	9) Tay Beng Hee
6) Gary Soon	10) Samuel Phun

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

(a) **\*Fast lane settlement is not applicable for cases that liability is in dispute\***

(b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

**We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: [motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com)**

Thank you & Best regards,

**Crystal Lee**

Admin Officer, Claims Services (In-House Survey)

D: +65 6012 1316 | [crystal\\_lee@sg.msig-asia.com](mailto:crystal_lee@sg.msig-asia.com)

**Please note my direct line has changed.**



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**From:** June Phua ( Cheng Hoe Motor) <[chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)>

**Sent:** Thursday, 20 April 2023 3:41 PM

**To:** Motor Survey <[motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com)>

**Subject:** Repair Survey (Single Joint Expert)/ ENQUIRY OF LIABILITY - YQ2015J

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**EXTERNAL EMAIL:** Be careful when you click any links or open any attachment(s).

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Dear Sir/Madam,

**OUR CLIENT** - YQ2015J

**DOA** - 18/4/23 @0530hrs

**YR INSURED** - FBQ7930G

Attached the police report.

**Under Protocol - SJE**, pls provide list of surveyors for our selection.

**ALSO, pls advise who is the claim handler.**

Thank you.

Rgds,  
June

Cheng Hoe Motor Pte Ltd  
Tel :67556142  
Fax : 67557719

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