

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Monday, 26 June 2023 11:26 AM
To: Yeo Poh Suan (StridesASvcs/ARO/ARC TxS & Ex); Kenneth Kong (LKKAUTO)
Subject: RE: SHB5126H

Dear Poh Suan,

Without prejudice

We will be advising our principal a cost of repair of \$3,755.86 before GST with 3 days of repair, subject to their approval.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yeo Poh Suan (StridesASvcs/ARO/ARC TxS & Ex) <PohSuan.Yeo@stridespremier.com.sg>

Sent: Friday, June 23, 2023 4:27 PM

To: Kenneth Kong (LKKAUTO) <KennethKong@lkkauto.com>

Cc: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>

Subject: RE: SHB5126H

Hi Kenneth,

Please ignore previous finalization, there are calculation mistake. The repair cost should be \$ 3,755.86 (3 days).

From: Kenneth Kong (LKKAUTO) <KennethKong@lkkauto.com>

Sent: Tuesday, June 20, 2023 4:51 PM

To: Yeo Poh Suan (StridesASvcs/ARO/ARC TxS & Ex) <PohSuan.Yeo@stridespremier.com.sg>

Cc: SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Finalization <finalization@lkkauto.com>

Subject: RE: SHB5126H

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Aiya, 1 cent I give you lah. But if my office unable to get then you go liaise with them. Final amount subject to insurance approval thanks.

From: Yeo Poh Suan (StridesASvcs/ARO/ARC TxS & Ex) <PohSuan.Yeo@stridespremier.com.sg>

Sent: Tuesday, June 20, 2023 4:45 PM

To: Kenneth Kong (LKKAUTO) <KennethKong@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Finalization <finalization@lkkauto.com>

Subject: RE: SHB5126H

Hi Kenneth,

My system unable to change to \$3295.85, this difference was due to our parts discount was calculate individual, your calculation was added together and deduct the discount. If you can amend your amount is the best, otherwise you submit your repair as \$3295.85 and I submit as \$3295.86.

Thanks & Regards
Poh Suan

From: Kenneth Kong (LKKAUTO) <KennethKong@lkkauto.com>
Sent: Tuesday, June 20, 2023 4:24 PM
To: Yeo Poh Suan (StridesASvcs/ARO/ARC TxS & Ex) <PohSuan.Yeo@stridespremier.com.sg>
Cc: SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Finalization <finalization@lkkauto.com>
Subject: RE: SHB5126H

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Hi Poh Suan, my calculation is \$3295.85??

From: Yeo Poh Suan (StridesASvcs/ARO/ARC TxS & Ex) <PohSuan.Yeo@stridespremier.com.sg>
Sent: Tuesday, June 20, 2023 2:21 PM
To: Kenneth Kong (LKKAUTO) <KennethKong@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Finalization <finalization@lkkauto.com>
Subject: SHB5126H

Hi Kenneth,

Attached herewith the repair estimate of SHB5126H having Case No: TAX/04/23/2042.

There is no change to the approved amount of \$3,295.86 @ 3 working days under part by part repair.

Cost of Repair invoice will be generated as approved.

Please finalize with me within 7 working days, thanks.

Thanks & Regards
Yeo Poh Suan
Strides Automotive Services
PohSuan.Yeo@strides.com.sg



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