

## Meng Yan (LKK Auto)

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**From:** Jie Si Neo <jiesi.neo@eqinsurance.com.sg>  
**Sent:** Thursday, 20 April 2023 11:11 am  
**To:** assignments  
**Subject:** PRS FOR FBR7098D ; EQI REF: DM23HO00639/JS (YQ3321T)  
**Attachments:** PRI EQ- 18.04.23.docx.pdf; OI - YQ3321T.pdf

Dear Sirs,

Please assist this PRS.

Attached are the necessary documents.

Kindly acknowledge receipt of this email.

Thank you.

“With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to [motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)”

Regards,

**Neo Jie Si**

Senior Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9885 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Jie Si Neo  
**Sent:** Thursday, 20 April 2023 11:09 AM  
**To:** 'Yen Leng Phua' <yenleng.phua@ksteoptr.com>  
**Cc:** 'joseph\_chanck@yahoo.com.sg' <joseph\_chanck@yahoo.com.sg>  
**Subject:** RE: Your Ref: YQ 3321 T; Our Ref: C400-ACC-MISC.23/yl ; EQI REF: DM23HO00639/JS

**WITHOUT PREJUDICE**

Dear Yen Leng,

We refer to your email below.

We are objecting to your client's proposed surveyor.

We will be appointing **M/s LKK Auto Consultants Pte Ltd** to conduct the survey at:-

**CCK CAR RENTAL**  
1102 Serangoon Road,  
Singapore 328196  
Person I/C : Yew  
Contact : 9123 8606

Thank you.

“With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to [motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)”

Regards,

**Neo Jie Si**

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**From:** Yen Leng Phua <[yenleng.phua@ksteoptr.com](mailto:yenleng.phua@ksteoptr.com)>

**Sent:** Thursday, 20 April 2023 9:35 AM

**To:** Jie Si Neo <[jiesi.neo@eqinsurance.com.sg](mailto:jiesi.neo@eqinsurance.com.sg)>

**Cc:** 'joseph\_chanck@yahoo.com.sg' <[joseph\\_chanck@yahoo.com.sg](mailto:joseph_chanck@yahoo.com.sg)>

**Subject:** Re: Your Ref: YQ 3321 T; Our Ref: C400-ACC-MISC.23/yl ; EQI REF: DM23HO00639/JS

Dear Jie Si,

Our client **does not** agree to your list. We propose to use the following motor surveyor named herein to conduct the joint pre-repair survey as a single-joint expert:

- KT Ong

Please let us know within two (2) working days whether you agree to the appointment of the above motor surveyor as a single-joint expert.

Thank you.

Warmest Regards

Phua Yen Leng

M/s Teo Keng Siang LLC

111 North Bridge Road

#23-01 Peninsula Plaza

Singapore 179098

[Tel:6333 4222](tel:63334222) Fax: 6333 5676

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**From:** Jie Si Neo <[jiesi.neo@eqinsurance.com.sg](mailto:jiesi.neo@eqinsurance.com.sg)>

**Sent:** 19 April 2023 5:41 PM

**To:** Yen Leng Phua <[yenleng.phua@ksteoptr.com](mailto:yenleng.phua@ksteoptr.com)>

**Cc:** 'joseph\_chanck@yahoo.com.sg' <[joseph\\_chanck@yahoo.com.sg](mailto:joseph_chanck@yahoo.com.sg)>; Jie Si Neo <[jiesi.neo@eqinsurance.com.sg](mailto:jiesi.neo@eqinsurance.com.sg)>

**Subject:** RE: Your Ref: YQ 3321 T; Our Ref: C400-ACC-MISC.23/yl ; EQI REF: DM23HO00639/JS

**WITHOUT PREJUDICE**

Dear Yen Leng,

Thank you for confirming that the date of accident is 20/3/23.

**Please request your client to amend the GIA report to reflect the date of accident correctly.**

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) <b>AJAX Inspection Services Pte Ltd</b> Tel: 6255 0808 Fax: 6849 9155	2) <b>LBS Automotive Appraisal Pte Ltd</b> L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace
3) <b>RT Appraisal Pte Ltd</b> Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	4) <b>Priority Services</b> Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) <b>Formteam Adjusters Pte Ltd</b> Tel: 65091788 Fax: 65096221	6) <b>LKK Auto Consultants Pte Ltd</b> Tel: 6256-3561 Fax: 6741-4108
7) <b>Appraisals Associates Pte Ltd</b> Tel : 67472822 Fax: 67470070	8) <b>Infiniti Appraisal Service</b> Tel : 96684818/90099001 Fax: 64587432
9) <b>Automobile Inspection Services Pte Ltd</b>  Tel: 6286 0155  Contact Person: Sophia	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

“With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to [motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)”

Regards,

**Neo Jie Si**

Senior Executive | Claims



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**From:** Yen Leng Phua <[yenleng.phua@ksteoptr.com](mailto:yenleng.phua@ksteoptr.com)>

**Sent:** Wednesday, 19 April 2023 3:58 PM

**To:** Jie Si Neo <[jiesi.neo@eqinsurance.com.sg](mailto:jiesi.neo@eqinsurance.com.sg)>

**Cc:** 'joseph\_chanck@yahoo.com.sg' <[joseph\\_chanck@yahoo.com.sg](mailto:joseph_chanck@yahoo.com.sg)>

**Subject:** Re: Your Ref: YQ 3321 T; Our Ref: C400-ACC-MISC.23/yl ; EQI REF: DM23HO00639/JS

Dear Jie Si,

Sorry, I just called client and he confirmed is date of accident is 20/3/23.

Can we go ahead for the PRI.

Thank you.

Warmest Regards

Phua Yen Leng

M/s Teo Keng Siang LLC

111 North Bridge Road

#23-01 Peninsula Plaza

Singapore 179098

[Tel:6333 4222](tel:63334222) Fax: 6333 5676

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**From:** Jie Si Neo <[jiesi.neo@eqinsurance.com.sg](mailto:jiesi.neo@eqinsurance.com.sg)>

**Sent:** 19 April 2023 2:57 PM

**To:** Yen Leng Phua <[yenleng.phua@ksteoptr.com](mailto:yenleng.phua@ksteoptr.com)>

**Cc:** 'joseph\_chanck@yahoo.com.sg' <[joseph\\_chanck@yahoo.com.sg](mailto:joseph_chanck@yahoo.com.sg)>

**Subject:** RE: Your Ref: YQ 3321 T; Our Ref: C400-ACC-MISC.23/yl ; EQI REF: DM23HO00639/JS

**WITHOUT PREJUDICE**

Dear Yen Leng,

We refer to your email below.

Kindly re-confirm on the date of accident. Our insured only reported that the date of accident is on **20/3/2023**.

Please also provide a copy of your client's GIA report / police report for our reference.

Thank you.

**"With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to [motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)"**

Regards,

**Neo Jie Si**

Senior Executive | Claims



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**From:** Yen Leng Phua <[yenleng.phua@ksteoptr.com](mailto:yenleng.phua@ksteoptr.com)>

**Sent:** Wednesday, 19 April 2023 8:16 AM

**To:** motor claims <[motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)>

**Cc:** Joseph Chan <[joseph\\_chanck@yahoo.com.sg](mailto:joseph_chanck@yahoo.com.sg)>

**Subject:** Your Ref: YQ 3321 T; Our Ref: C400-ACC-MISC.23/yl

WITHOUT PREJUDICE

Dear Sirs,



We enclose a copy of the PRS for your immediate attention.

Thank you.

Warmest Regards

Phua Yen Leng

M/s Teo Keng Siang LLC

111 North Bridge Road

#23-01 Peninsula Plaza

Singapore 179098

[Tel:6333 4222](tel:63334222) Fax: 6333 5676

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