

## Mei Kwan (LKKAUTO)

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**From:** CHARMAINE KONG <charmainekong@lonpac.com>  
**Sent:** Friday, 21 April 2023 10:49 AM  
**To:** Mei Kwan (LKKAUTO)  
**Cc:** MT\_Claim\_SG; EzLyna (LKKAUTO); Admin A  
**Subject:** RE: Ref: 22/23/23/VP05/027282 - SMC2896Z (Pre-Inspection) / Your Vehicle : SKU7764S  
| DOA : 18/04/2023 \*\*\* LKK REF: CC4/LPC23004104/Aya3  
**Attachments:** SKU7764S- OI GIA REPORT.pdf

Lonpac External - Confidential

Lonpac External - Confidential

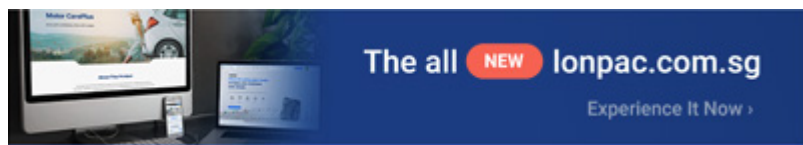
Ref: 22/23/23/VP05/027282

Hi Mei Kwan,

OI GIA attached as requested.

Thank you.

Best Regards,  
Charmaine Kong  
Claims Officer | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>  
**Sent:** Thursday, April 20, 2023 11:18 PM  
**To:** CHARMAINE KONG <charmainekong@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; EzLyna (LKKAUTO) <ezlyna@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Ref: TBA- SMC2896Z (Pre-Inspection) / Your Vehicle : SKU7764S | DOA : 18/04/2023 \*\*\* LKK REF: CC4/LPC23004104/Aya3

Lonpac External - General

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>

**Sent:** Wednesday, April 19, 2023 1:37 PM

**To:** CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: Ref: TBA- SMC2896Z (Pre-Inspection) / Your Vehicle : SKU7764S | DOA : 18/04/2023

Dear Charmaine,

Thank you for the assignment.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 / Whatsapp call: 87813698 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>

**Sent:** Wednesday, April 19, 2023 10:33 AM

**To:** JL Perfect Autowork <[jlperfectautowork@gmail.com](mailto:jlperfectautowork@gmail.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: Ref: TBA- SMC2896Z (Pre-Inspection) / Your Vehicle : SKU7764S | DOA : 18/04/2023

**Lonpac External - General**

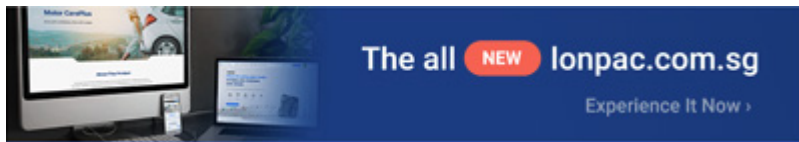
**Lonpac External - General**

Dear Meng Yan,

FYA please.

Thank you.

Best Regards,  
Charmaine Kong  
Claims Officer | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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**From:** JL Perfect Autowork <[jlperfectautowork@gmail.com](mailto:jlperfectautowork@gmail.com)>  
**Sent:** Wednesday, April 19, 2023 10:23 AM  
**To:** CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** Re: Ref: TBA- SMC2896Z (Pre-Inspection) / Your Vehicle : SKU7764S | DOA : 18/04/2023

Dear Charmaine,

Please arrange **Adrian Ling - LKK** to come and conduct the survey for vehicle SMC2896Z.

Thank You.

Regards,

*Irene*

Mobile: 8297 9787

JL Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Wed, Apr 19, 2023 at 10:05 AM CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)> wrote:

**Lonpac External - General**

## Lonpac External - General

WITHOUT PREJUDICE

Ref: TBA

Dear Irene,

We intend to conduct a pre-repair survey of your client's vehicle and enclose our list of Motor surveyors your attention:-

1	Jackson Quek -Appraisal
2	Nicholas Tey -Appraisal
3	Adrian Lim - LKK
4	Marcus Chua -LKK
5	Kenneth Kong - LKK
6	Mohd Nazril - LKK
7	Mohd Taufik - LKK
8	Adrian Ling - LKK
9	Mohd Rasul - LKK
10	Simon Ho- LKK

Please let us hear from you within the next 2 working days.

Thank you.

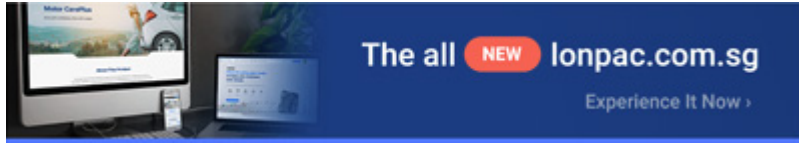
Best Regards,

Charmaine Kong

Claims Officer | Lonpac Insurance Bhd

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**From:** JL Perfect Autowork <[jlperfectautowork@gmail.com](mailto:jlperfectautowork@gmail.com)>

**Sent:** Wednesday, April 19, 2023 9:03 AM

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** SMC2896Z (Pre-Inspection) / Your Vehicle : SKU7764S | DOA : 18/04/2023

Dear Sir / Madam,

We are instructed by **Tan Kean Foo** to notify you of a road traffic accident on **18/04/2023** at about **09:05 hours** at/along **Upper Changi Road East towards Changi** involving our client's/customer's vehicle registration number **SMC2896Z** and vehicle registration number **SKU7764S**(your insured) at the material time.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Hope we can do Direct Settlement and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert.

Thank You.

Regards,

*Irene*

Mobile: 8297 9787

JL Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

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Singapore 415875

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