

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Thursday, April 20, 2023 9:52 PM
To: CHARMAINE KONG
Cc: MT_Claim_SG; EzLyna (LKKAuto); Admin A
Subject: RE: TP claim SDF800D (Direct Asia) DOA 13/04/2023 against your insured YM6365T (Lonpac) *** LKK REF: CC4/LPC23004102/ya3

Dear Sir / Madam,

We refer to the above matter.

Please advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Monday, April 17, 2023 5:11 PM
To: CHARMAINE KONG <charmainekong@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: TP claim SDF800D (Direct Asia) DOA 13/04/2023 against your insured YM6365T (Lonpac)

Dear Charmaine,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 / Whatsapp call: 87813698 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CHARMAINE KONG <charmainekong@lonpac.com>
Sent: Monday, April 17, 2023 4:48 PM
To: Claims Assistance - AVANTAGE VAG <claims@vag.sg>; assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: TP claim SDF800D (Direct Asia) DOA 13/04/2023 against your insured YM6365T (Lonpac)

Lonpac External - Confidential

Lonpac External - Confidential

Ref: TBA

Without Prejudice

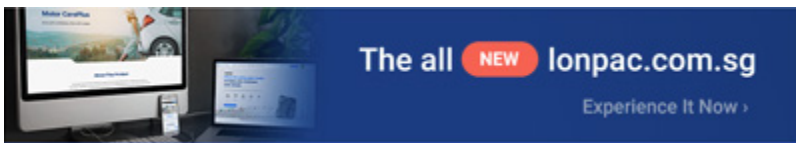
Dear Zenrick,

Our insured had not reported the accident. We will appoint LKK to conduct the survey.

Aside to LKK – Attn : Meng Yan, FYNA please.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Claims Assistance - AVANTAGE VAG <claims@vag.sg>

Sent: Monday, April 17, 2023 4:14 PM

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: TP claim SDF800D (Direct Asia) DOA 13/04/2023 against your insured YM6365T (Lonpac)

Without Prejudice

Dear Sir/Mdm

Please arrange for a survey for this vehicle and revert to us on liability clearance. Note that the car is drivable and not in the workshop at the moment.

The GIA Report is attached for your reference.

With warmest regards,

Zenrick
Motor Claim Dept

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WEST Service, Tuning & Accident Reporting Centre
48 Toh Guan Road East, #05-135 Enterprise Hub, Singapore 608586

NORTH Service & Accident Reporting Centre
160 Sin Ming Drive, #04-17 Sin Ming AutoCity, Singapore 575722

EAST Service & Accident Reporting Centre
8 Kaki Bukit Ave 4, #02-11 Premier@Kaki Bukit, Singapore 415875

CARCRAFTERS Spray Paint, Grooming & Accident Repair Centre
48 Toh Guan Road East, #05-155 Enterprise Hub, Singapore 608586

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