

## Rajes (LKK Auto)

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**From:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Thursday, 20 April 2023 3:49 PM  
**To:** Christina Low; SUR; assignments  
**Subject:** RE: SNM23D202872/C02/ SMQ7314E/TANCHC / RE: Third Party Claims against SMQ7314E Accident on 19 Apr 2023

### WITHOUT PREJUDICE

Dear Christina,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Marcus to conduct the PRS.

Thank you.

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Christina Low <superzeemotor@gmail.com>

**Sent:** Thursday, April 20, 2023 2:10 PM

**To:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

**Subject:** Re: SNM23D202872/C02/ SMQ7314E/TANCHC / RE: Third Party Claims against SMQ7314E Accident on 19 Apr 2023

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

We thank you for your email and wish to confirm that we are agreeable for Mr Marcus Chua of LKK to conduct the survey.

Please request Mr Marcus Chua to contact us to arrange for the survey.

Regards

Christina Low

Super-Zee Motor Service  
Blk 14 Defu Lane 10  
#01-402  
Singapore 539195  
Tel: 63831913

On Thu, 20 Apr 2023, 12:09 Jacqueline Tan, <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)> wrote:

**Without Prejudice**

**Our reference: SNM23D202872/C02/ SMQ7314E/TANCHC**

**Your reference: SMW2317Z**

Dear Sirs,

**ACCIDENT INVOLVING SMQ7314E & SMW2317Z ON 16/04/2023**

We refer to the above matter.

**Take Notice that we shall not be accepting any of your surveyors as SJE.**

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant' s vehicle:-

1. Marcus Chua (LKK)	6. Ben Chua (FTA)	11. Mohd Fadhilah (LBS)
2. Kenneth Kong (LKK)	7. Li Lewei (FTA)	12. Stan See (LBS)
3. Alex Yu (LKK)	8. Gary Soon (FTA)	13. Anthony Lim (LBS)
4. Mohammed Rasul (LKK)	9. Ng You Han (FTA)	
5. Mohamad Taufikh (LKK)	10. You Jin Feng (FTA)	

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

-----Original Message-----

From: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

Sent: Thursday, April 20, 2023 10:42 AM

To: Christina Low <[superzeemotor@gmail.com](mailto:superzeemotor@gmail.com)>; Jacqueline Tan  
<[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

Subject: O/R: SNM23D202872/C02/ SMQ7314E/TANCHC / RE: Third Party Claims against  
SMQ7314E Accident on 19 Apr 2023

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Jacqueline,

Please refer to the above subject.

Kindly conduct PRS SMW2317Z soonest possible.

Please contact our claims department Jacqueline Tan 6389 685 the officer in charge or  
6389 6116 should you require our assistance or clarification.

\*Kindly quote our claim reference number when replying.\*

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W:

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<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.facebook.com%2Fchinataipingsg%2F&data=05%7C01%7Cjacqueline.tan%40sg.cntaiping.com%7C28d1967b576e4aeedfdb08db4148e014%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C638175553507591684%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6IklhaWwiLCJXVCI6Mn0%3D%7C3000%7C%7C&sdata=hQ9qKTAwt3Zhf3biryss7InwInhOPfN3oja0hIEz7nM%3D&reserved=0> | WeChat: 太平狮城  
Taiping SG

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