

## EzLyna (LKKAUTO)

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**From:** ENG HUEY NI <hneng@lonpac.com>  
**Sent:** Saturday, 15 July 2023 5:53 PM  
**To:** EzLyna (LKKAUTO); MT\_Claim\_SG  
**Cc:** Admin A  
**Subject:** RE: {SEEK MANDATE} / VIDEO FOOTAGE/ Our Ref: 22/23/23/VP05/027254 - Pre-inspection/Accident involving between SHD1662S & SLN5459L (LONPAC-INSURED) on 11.04.2023 \*\*\* LKK REF: CC4/LPC23004081/Tya3

**Lonpac External - Confidential**

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Hi Ezlyna,

For loss of income, please check with Premier Taxis if the hirer was given a replacement taxis. If not, please request them to give us a written confirmation.

Please proceed to offer for the rest of items (without loss of income – pending verification with Premier Taxis). Therefore total mandate is up to \$5,518.64 for now.

Thanks

Huey Ni

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** EzLyna (LKKAUTO) <ezlyna@lkkauto.com>  
**Sent:** Thursday, July 13, 2023 12:07 PM  
**To:** ENG HUEY NI <hneng@lonpac.com>; MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: {SEEK MANDATE} / VIDEO FOOTAGE/ Our Ref: 22/23/23/VP05/027254 - Pre-inspection/Accident involving between SHD1662S & SLN5459L (LONPAC-INSURED) on 11.04.2023 \*\*\* LKK REF: CC4/LPC23004081/Tya3

**Lonpac External - Confidential**

Dear Huey Ni,

Your Ref: 22/23/23/VP05/027254

We refer to the above matter and your email below.

**ACCIDENT INVOLVING SLN5459L AND SHD1662S ON 11.04.2023**

We have highlighted to your good office on 20/04/2023 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is an accident under BOLA: NIL. Based on TP's VF, OI beat red traffic light at the controlled cross junction & collided onto TP which was travelling straight on 'green' traffic light.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **PREMIER AUTOMOTIVE SERVICES PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 12,709.34	\$ 5,076.00
2. Loss of Rental (7 days x \$73.44)	\$ 514.08	\$ 440.64 (6 days x \$73.44)
3. Loss of Income (7 days x \$100)	\$ 700.00	\$ 300.00 (6 days x \$50)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 13,925.42</b>	<b>\$ 5,818.64</b>

\*4 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 12/07/2023 is only for mandate purpose.

**The above is for your approval please.**

Thank You.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ENG HUEY NI <[hneng@lonpac.com](mailto:hneng@lonpac.com)>

**Sent:** Thursday, May 11, 2023 4:22 PM

**To:** EzLyna (LKKAuto) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: VIDEO FOOTAGE/ Our Ref: 22/23/23/VP05/027254 - Pre-inspection/Accident involving between SHD1662S & SLN5459L (LONPAC-INSURED) on 11.04.2023 \*\*\* LKK REF: CC4/LPC23004081/Tya3

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## Lonpac External - Confidential

Hi Lyna,

Thank you for the video footage.

Liability against us (TP travel straight on green traffic light and OI beat red light).

Please proceed direct settlement with TP workshop.

Thanks

Huey Ni

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**From:** EzLyna (LKKAUTO) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>

**Sent:** Thursday, May 11, 2023 2:19 PM

**To:** ENG HUEY NI <[hneng@lonpac.com](mailto:hneng@lonpac.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE:VIDEO FOOTAGE/ Our Ref: 22/23/23/VP05/027254 - Pre-inspection/Accident involving between SHD1662S & SLN5459L (LONPAC-INSURED) on 11.04.2023 \*\*\* LKK REF: CC4/LPC23004081/Tya3

## Lonpac External - Confidential

Dear Huey Ni,

We refer to the above matter.

Please find enclosed herewith the video footage of the accident from TP. Based on the VF, TP was travelling straight on 'green' traffic light.

Kindly advise if we may proceed DS with TP WS. Thank you.

With warmest regards,

Ezlyna

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**From:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, April 20, 2023 4:29 PM

**To:** ENG HUEY NI <[hneng@lonpac.com](mailto:hneng@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; EzLyna (LKKAUTO) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Our Ref: 22/23/23/VP05/027254 - Pre-inspection/Accident involving between SHD1662S & SLN5459L (LONPAC-INSURED) on 11.04.2023 \*\*\* LKK REF: CC4/LPC23004081/Tya3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Ezlyna.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ENG HUEY NI <[hneng@lonpac.com](mailto:hneng@lonpac.com)>

**Sent:** Thursday, April 13, 2023 9:42 AM

**To:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>; CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** Our Ref: 22/23/23/VP05/027254 - Pre-inspection/Accident involving between SHD1662S & SLN5459L (LONPAC-INSURED) on 11.04.2023

**Lonpac External - Confidential**

**Lonpac External - Confidential**

Hi Yan,

OI reported. We attach OI GIA.

Thanks

Huey Ni

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**From:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>

**Sent:** Wednesday, April 12, 2023 2:43 PM

**To:** CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: Pre-inspection/Accident involving between SHD1662S & SLN5459L (LONPAC-INSURED) on 11.04.2023

**Lonpac External - General**

Dear Charmaine,

Thank you for the assignment.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 / Whatsapp call: 87813698 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>

**Sent:** Wednesday, April 12, 2023 2:11 PM

**To:** [vincent.chua@premierauto.com.sg](mailto:vincent.chua@premierauto.com.sg); assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [weedek.goh@premierauto.com.sg](mailto:weedek.goh@premierauto.com.sg)

**Subject:** FW: Pre-inspection/Accident involving between SHD1662S & SLN5459L (LONPAC-INSURED) on 11.04.2023

**Lonpac External - General**

**Lonpac External - General**

Ref: TBA

Without Prejudice

Dear Vincent,

Our insured had not reported the accident. We will appoint LKK to conduct the survey.

Aside to LKK – Attn : Meng Yan, FYNA please.

Thank you.

Best Regards,

Charmaine Kong

Claims Officer | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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**From:** Vincent Chua <[vincent.chua@premierauto.com.sg](mailto:vincent.chua@premierauto.com.sg)>

**Sent:** Wednesday, April 12, 2023 1:27 PM

To: MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

Cc: Goh Wee Dek <[weedek.goh@premierauto.com.sg](mailto:weedek.goh@premierauto.com.sg)>

Subject: Pre-inspection/Accident involving between SHD1662S & SLN5459L (LONPAC-INSURED) on 11.04.2023

Dear all,

We refer to the vehicles mentioned above.

Vehicle to be Surveyed: SHD1662S

Insured Vehicle: SLN5459L

Date of Accident: 11/04/2023

Name of Workshop: PREMIER AUTOMOTIVE SERVICES

Address of Survey Location: 23 Changi South Avenue 2, #01-02, Singapore 486443

Name of Contact Person: MR CHUA

Contact Number: 65446689

Email Address of Contact Person: [vincent.chua@premierauto.com.sg](mailto:vincent.chua@premierauto.com.sg)

**\*Vehicle available for survey at any time\***

**Please arrange for survey.**

Thank you.

Regards

Vincent Chua

Operations Officer & Claims Settlement Assistant

Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443

Tel: 6214 8880 Ext 075 | DID: 6544 6689 | Fax: 6214 1511

Visit us at: [www.premiertaxi.com.sg](http://www.premiertaxi.com.sg)

*NOTE: Please be informed that we have changed our email from [Vincent.chua@premiertaxi.com](mailto:Vincent.chua@premiertaxi.com) to [Vincent.chua@premierauto.com.sg](mailto:Vincent.chua@premierauto.com.sg)*

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