

Rajes (LKK Auto)

From: Shiau Chan (LKKAuto)
Sent: Thursday, 20 April 2023 1:51 PM
To: 'Lim, Sharon (Allianz Insurance Singapore)'; assignments
Cc: SUR
Subject: FW: Re: OD SME2476S DOA 13/02/2023 OUR REF 2023 32005461

Follow Up Flag: Follow up
Flag Status: Flagged

Dear Sharon,

Thank you for the email.

Dear Assignments Team,

FYNA.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim, Sharon (Allianz Insurance Singapore) <sharon.lim@allianz.sg>
Sent: Thursday, April 20, 2023 12:57 PM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Subject: RE: Re: OD SME2476S DOA 13/02/2023 OUR REF 2023 32005461

Internal

Dear Shiau Chan

Our email of 19 April, is asking SV Autoworks to submit estimate and arrange survey. Insured would like to change workshop from VAUG to SV Autoworks.

Thank you.

Sharon Lim
Claims & Performance Management Department

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C
79 Robinson Road #09-01 Singapore 068897

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Thursday, April 20, 2023 11:09 AM
To: Lim, Sharon (Allianz Insurance Singapore) <sharon.lim@allianz.sg>
Subject: [EXT] RE: Re: OD SME2476S DOA 13/02/2023 OUR REF 2023 32005461

Internal

Dear Sharon,

As per your requested.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim, Sharon (Allianz Insurance Singapore) <sharon.lim@allianz.sg>
Sent: Wednesday, April 19, 2023 7:15 PM
To: SV AUTOWORKS <info.svautoworks@gmail.com>
Cc: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: RE: Re: OD SME2476S DOA 13/02/2023 OUR REF 2023 32005461

Internal

Dear Sir

Please let us have the estimate.

Thank you.

Sharon Lim
Claims & Performance Management Department

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C
79 Robinson Road #09-01 Singapore 068897

From: Lim, Sharon (Allianz Insurance Singapore)
Sent: Wednesday, April 19, 2023 7:14 PM
To: SV AUTOWORKS <info.svautoworks@gmail.com>

Cc: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Subject: RE: [EXT] Re: OD SME2476S DOA 13/02/2023 OUR REF 2023 32005461

Dear Sir

We will arrange for LKK to survey.

Thank you.

Sharon Lim
Claims & Performance Management Department

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C
79 Robinson Road #09-01 Singapore 068897



From: SV AUTOWORKS <info.svautoworks@gmail.com>

Sent: Wednesday, April 19, 2023 7:09 PM

To: Lim, Sharon (Allianz Insurance Singapore) <sharon.lim@allianz.sg>

Subject: [EXT] Re: OD SME2476S DOA 13/02/2023 OUR REF 2023 32005461

Dear Sharon,

Thank you for your email, we will arrange towing accordingly. Kindly advise LKK if we are able to get in of their surveyor for this case? Since they have already attended 2 surveys, we wish to take a look on their previous estimates for our costing purposes.

Regards.

SV Autoworks

On Wed, 19 Apr 2023 at 17:22, Lim, Sharon (Allianz Insurance Singapore) <sharon.lim@allianz.sg> wrote:

Internal

Dear John

Letter of Undertaking

We refer to the above matter where we have negotiated with SJ Group's Mr John Ling, M/s GIS Motoring Pte Ltd (Owner / Insured) and SV AutoWorks Pte Ltd and have agreed that this car in question, SME2476S can be repaired to a road-worthy condition. The issue of road-worthy condition will be certified by LTA post-repair of SME2476S.

We also confirm that SV AutoWorks will tow the car from M/s Vin's Auto and will carry out the necessary repairs as agreed by the respective parties. A motor survey will be conducted to agree on the final repair amount and finalization of repair amount. The appointed surveyor will also do the post-repair inspection. The towing charge will be included in the Final Repair Bill by SV AutoWorks Pte Ltd.

Please bear in mind that it is the duty of SV AutoWorks Pte Ltd to give the warranty for repairs carried out on SME2476S and Allianz Insurance Singapore will not be subjected to any claim or claims which may result from this repair works on SME2476S.

GIS Motoring Pte Ltd as Insured / Owner will waive all rights and will not put up any further claim or claims against Allianz Insurance Singapore Pte Ltd if this repairs to SME2476S is not approved by LTA.

[@info.svautoworks@gmail.com](mailto:info.svautoworks@gmail.com) enclosed the Towing letter for your action.

We thank you.

Sharon Lim

Claims & Performance Management Department

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

[79 Robinson Road #09-01](#) Singapore 068897

