

Meng Yan (LKK Auto)

From: Grace Ng <grace.ng@hlas.com.sg>
Sent: Thursday, 20 April 2023 9:58 am
To: Oh Huiwen (VGS - SG/Singapore); assignments
Cc: Cheong Pearlyn (VGS - SG/Singapore); Anthonidas Christopher (VGS - SG/Singapore); Tang Shushi (VGS - SG/Singapore)
Subject: RE: [EXT] FW: REQUEST DIRECT SETTLEMENT FOR SNB7063X & SLP4403T ON 24/03/2023 - HLAS's REF: MPC04101/GN
Attachments: Letter of Claims + Quotation SNB7063X.PDF

WITHOUT PREJUDICE

Hi Hui Wen

BOLA 28 applies.

Hi LKK

Please handle survey

Best Regards,
Grace Ng (Ms)
Senior Claims Specialist
Claims Department



11 Keppel Road #11-01, ABI Plaza, Singapore 089057
T +65 6922 6017 | F +65 6224 1923
grace.ng@hlas.com.sg | www.hlas.com.sg

Important: Please note that acceptance and clearing of our settlement cheque/GIRO/PayNow payment constitutes your acceptance of payment which will be in full and final settlement and discharge of all claims that you may have against HL Assurance Pte. Ltd. and/or our insured whichever is applicable in respect of the above subject matter.

From: Oh Huiwen (VGS - SG/Singapore) [mailto:huiwen.oh@vw.com.sg]
Sent: Thursday, 20 April 2023 8:51 am

To: HLAS Claims <claims@hlas.com.sg>; Grace Ng <grace.ng@hlas.com.sg>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>;

Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>

Subject: RE: [EXT] FW: REQUEST DIRECT SETTLEMENT FOR SNB7063X & SLP4403T ON 24/03/2023 - HLAS's REF: MPC04101/GN

Importance: High

Dear All,

Please ignore the previous quotation and find the attached latest quotation (estimate). Thank you very much.

Best Regards,

Oh Hui Wen
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176

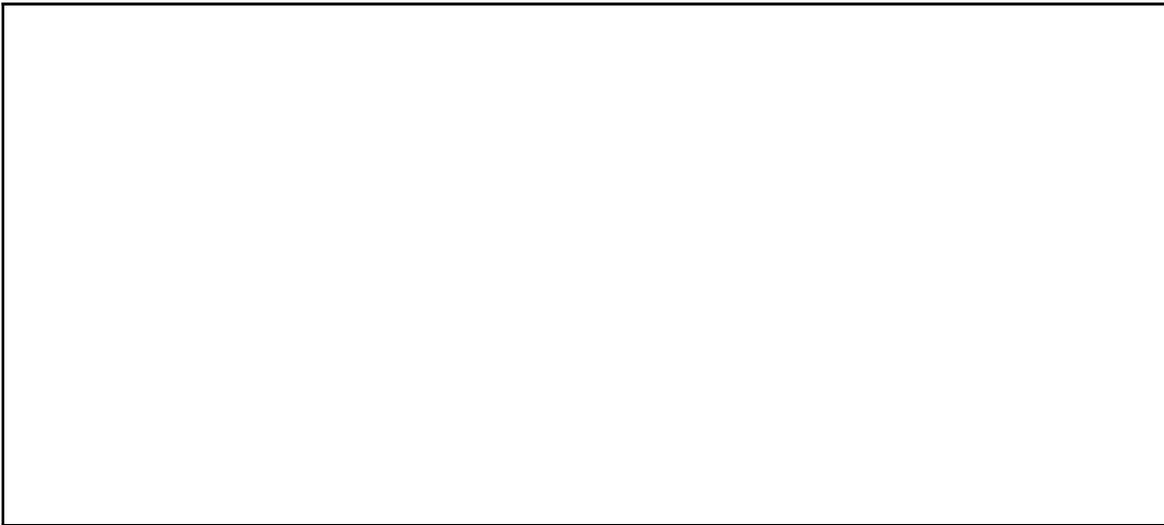
Mobile: +65 9115 1092

Main Line : +65 6305 7299

Main Fax: +65 6474 364

Email: huiwen.oh@vw.com.sg

<https://www.volkswagen.com.sg/>



Internal

From: HLAS Claims <claims@hlas.com.sg>

Sent: Wednesday, April 19, 2023 3:03 PM

To: Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>; Grace Ng <grace.ng@hlas.com.sg>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>

Subject: [EXT] FW: REQUEST DIRECT SETTLEMENT FOR SNB7063X & SLP4403T ON 24/03/2023 - HLAS's REF: MPC04101/GN

WITHOUT PREJUDICE

Dear Sirs,

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) Appraisals Associates Pte Ltd Tel : 6747 2822 Fax: 6747 0070	2) Formteam Adjusters Pte Ltd Tel: 6509 1788 Fax: 6509 6221
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3) Vicom Ltd (VICOM) Tel: 6455 5358 Fax: 6452 6621	4) LKK Auto Consultants Pte Ltd Tel: 6256 3561 Fax: 6741 4108
5) Priority Services Tel: 6293 4822 Fax: 6296 3283	6) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155
7) Infiniti Appraisal Service Tel : 9668 4818/9009 9001 Fax: 6458 7432	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days. Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

We shall hear from you.

Claims officer in charge of matter is – Ms Grace, copied herein.

Regards,
Claims Department



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From: Oh Huiwen (VGS - SG/Singapore) [<mailto:huiwen.oh@vw.com.sg>]
Sent: Wednesday, 19 April 2023 9:58 am
To: HLAS Claims <claims@hlas.com.sg>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Subject: REQUEST DIRECT SETTLEMENT FOR SNB7063X & SLP4403T ON 24/03/2023

Dear Claims,

Please revert on liability & survey arrangement for this claim. Thank you very much.

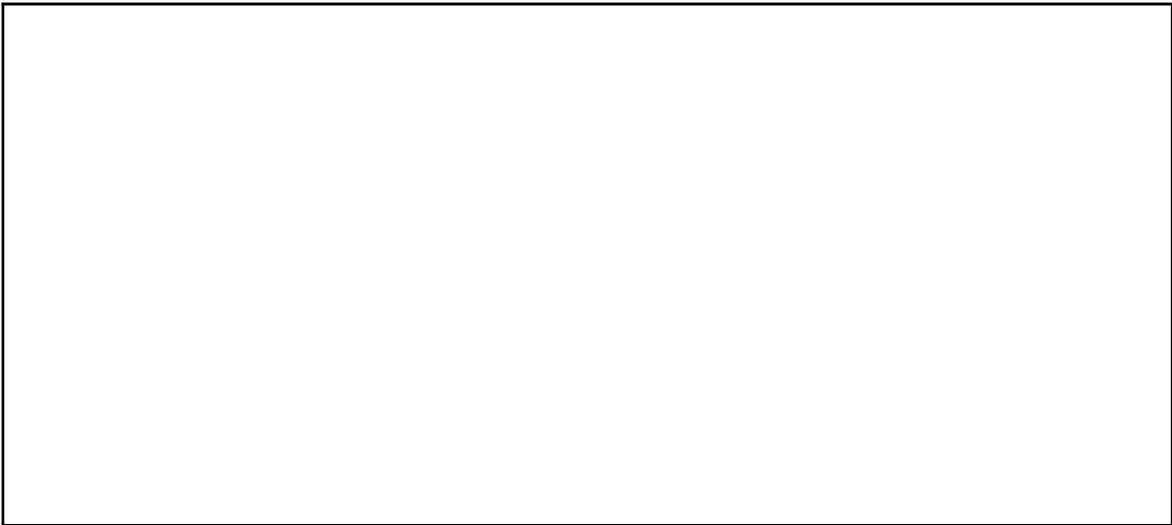
Password: SNB7063X3597U

Best Regards,

Oh Hui Wen
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

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Internal