

Rajes (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Wednesday, 19 April 2023 4:49 PM
To: Assessment Dept; SUR; assignments
Cc: Cecilia Lee; Joseph Koh; Claims Dept; Claims Dept of CTI
Subject: RE: SNM23D202862/C02/SJU1762Z/LEEPG / RE: Accident involving SLK 4521 L & SJU 1762 Z on 18/04/2023 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Sir / Madam,

We will be appointing **M/s LKK AUTO CONSULTANTS PTE LTD** to conduct the pre-repair survey (PRS) on your client's vehicle.
We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Aside to LKK,

Please arrange and survey the vehicle.

Regards,

Jenny Lew
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Assessment Dept <assessment_ral@bifrostauto.com>
Sent: Wednesday, April 19, 2023 4:43 PM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Cecilia Lee <cecilia.lee@sg.cntaiping.com>; Joseph Koh <claims@bifrostauto.com>; Claims Dept <claims_rar@bifrostauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM23D202862/C02/SJU1762Z/LEEPG / RE: Accident involving SLK 4521 L & SJU 1762 Z on 18/04/2023 (PRE-REPAIR SURVEY REQUEST)

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WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign Mohamad Taufikh Bin Hamid (LKK) to conduct the survey please.

Thank you.

Regards,

PEI JIA

Motor Claims Department

Tel: 88547553

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Wed, 19 Apr 2023 at 15:07, Jenny Lew <jenny.lew@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: SNM23D202862/C02/SJU1762Z/LEEPG (insured yet to lodge report)

Your reference: SLK4521L

Dear Sirs / Madam,

ACCIDENT INVOLVING SJU1762Z & SLK4521L on 18/04/2023.

We refer to the above.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

Marcus Chua Kang Seng (LKK)	Ben Chua (FTA)	Mohd Fadhilah Bin Osman (LBS)
Kenneth Kong Seng Cheong (LKK)	Li Lewei (FTA)	Stan See Chew Seng (LBS)
Alex Yu Lek Keong (LKK)	Gary Soon (FTA)	Anthony Lim Cher Chong (LBS)
Mohammed Rasul Bin Mohd Yunus (LKK)	Ng You Han (FTA)	
Mohamad Taufikh Bin Hamid (LKK)	You Jin Feng (FTA)	

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Regards,

Jenny Lew

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, April 19, 2023 2:16 PM
To: Assessment Dept <assessment_ral@bifrostauto.com>; Cecilia Lee <cecilia.lee@sg.cntaiping.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Joseph Koh <claims@bifrostauto.com>; Claims Dept <claims_rar@bifrostauto.com>
Subject: O/R: SNM23D202862/C02/ SJU1762Z/LEEPG / RE: Accident involving SLK 4521 L & SJU 1762 Z on 18/04/2023 (PRE-REPAIR SURVEY REQUEST)

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Jenny,

Please refer to the above subject.

Kindly conduct PRS SLK4521L soonest possible.

Please contact our claims department Cecilia Lee 6389 6530 the officer in charge or 6389 6116 should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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