

Meng Yan (LKK Auto)

From: Crystal Lee <crystal_lee@sg.msig-asia.com>
Sent: Wednesday, 19 April 2023 4:30 pm
To: assignments; admin-d
Subject: Survey Request - Manual Assigned
Attachments: 230248 - GIA REPORT.pdf

PD.230248/ML | URGENT: ACCIDENT INVOLVING SLV8004D & SJV1754S (MSIG) ALONG SIMS WAY ON 18 APRIL 2023 AT ABOUT 1725 HOURS

Manual Assigned

Dear LKK,

Refer to the email below, please arrange to survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend.

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6012 1316 | crystal_lee@sg.msig-asia.com

Please note my direct line has changed.



MSIG Insurance (Singapore) Pte Ltd 4 Shenton Way, #21-01 SGX Centre 2, Singapore 068807 | T: +65 6827 7888 | Co. Reg. No. 200412212G |

msig.com.sg    

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From: Motor Survey
Sent: Wednesday, 19 April 2023 4:28 PM
To: 'SL LAW PRS' <prs@sllaw.com.sg>
Cc: aaron tan <aarontkj.sk@gmail.com>; Advance Auto Garage <advanceag@hotmail.com>
Subject: RE: PD.230248/ML || URGENT: ACCIDENT INVOLVING SLV8004D & SJV1754S ALONG SIMS WAY ON 18 APRIL 2023 AT ABOUT 1725 HOURS

Dear Sir/Mdm,

Thank you for your selection.

We will proceed to assign **LKK Auto Consultants Pte Ltd** via Merimen at our end and update you upon confirmation.

Please do not contact them directly to prevent confusion. Any arrangement or appointment of surveyor must come from MSIG.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6012 1316 | crystal_lee@sg.msig-asia.com

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From: SL LAW PRS <prs@sllaw.com.sg>
Sent: Wednesday, 19 April 2023 4:23 PM
To: Motor Survey <motorsurvey@sg.msig-asia.com>
Cc: aaron tan <aarontkj.sk@gmail.com>; Advance Auto Garage <advanceag@hotmail.com>

Subject: RE: PD.230248/ML || **URGENT: ACCIDENT INVOLVING SLV8004D & SJV1754S ALONG SIMS WAY ON 18 APRIL 2023 AT ABOUT 1725 HOURS**
Importance: High

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

WITHOUT PREJUDICE

Dear Sir/Madam,

ACCIDENT INVOLVING SLV8004D & SJV1754S ALONG SIMS WAY ON 18 APRIL 2023 AT ABOUT 1725 HOURS

We refer to your email of even date confirming your intention to conduct a pre-repair survey on our client's vehicle **SLV8004D**.

We have instructions to select **LKK Auto Consultants Pte Ltd** from your list of surveyors.

Please be informed that said vehicle can be inspected at:

Workshop: **ADVANCE AUTO GARAGE**
Address: **VICOM BUILDING NO.23 KAKI BUKIT AVE 4 , #04-01 SINGAPORE 415933**
Contact Person: **SHARON – 9067 2173**

***Please be in touch with the contact person for further arrangement.**

In the event you fail to conduct the pre-repair survey within the next 2 working days, excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

For Surveyor: To initial after Completion

1st Inspection

Appointed surveyor
(Name & Signature)

Date & Time

2nd Inspection

Appointed surveyor
(Name & Signature)

Date & Time

3rd Inspection

Appointed surveyor
(Name & Signature)

Date & Time

Thank you.

Regards

Yuna

DID: 6909 9355 Fax: 6909 6246

Address: 133 New Bridge Road #13-01 Chinatown Point Singapore 059413



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From: Motor Survey <motorsurvey@sg.msig-asia.com>

Sent: Wednesday, April 19, 2023 4:15 PM

To: SL LAW PRS <prs@slaw.com.sg>

Cc: aaron tan <aarontkj.sk@gmail.com>; Advance Auto Garage <advanceag@hotmail.com>

Subject: RE: PD.230248/ML || URGENT: ACCIDENT INVOLVING SLV8004D & SJV1754S (MSIG) ALONG SIMS WAY ON 18 APRIL 2023 AT ABOUT 1725 HOURS

Dear Sir/Mdm,

We refer to your email dated 19/04/2023.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) A-Pac Adjusters & Surveyors Pte Ltd
- 4) Appraisal VP Pte Ltd
- 5) AutoProbe Consultants
- 6) **MSIG In-House Surveyors**

This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1) Xing Guo Qiang	6) Chow Bo Xiong
2) Kenneth Kong	7) TT Garajan
3) Marcus Chua	8) Victor Png
4) Ng You Han	9) Tay Beng Hee
5) Gary Soon	10) Samuel Phun

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

(a) ***Fast lane settlement is not applicable for cases that liability is in dispute***

(b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link:
motorsurvey@sg.msig-asia.com

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6012 1316 | crystal_lee@sg.msig-asia.com

Please note my direct line has changed.



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From: SL LAW PRS <prs@slaw.com.sg>

Sent: Wednesday, 19 April 2023 3:55 PM

To: Motor Survey <motorsurvey@sg.msig-asia.com>

Cc: aaron tan <aarontkj.sk@gmail.com>; Advance Auto Garage <advanceag@hotmail.com>

Subject: PD.230248/ML || URGENT: ACCIDENT INVOLVING SLV8004D & SJV1754S ALONG SIMS WAY ON 18 APRIL 2023 AT ABOUT 1725 HOURS

Importance: High

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

WITHOUT PREJUDICE

Dear Sir/Madam,

ACCIDENT INVOLVING SLV8004D & SJV1754S ALONG SIMS WAY ON 18 APRIL 2023 AT ABOUT 1725 HOURS

We are instructed to notify you of a road accident on **18 APRIL 2023** at about **1725** hours **ALONG SIMS WAY** involving our client's vehicle registration number **SLV8004D** and vehicle registration number **SJV1754S** driven by your insured at the material time. A copy of the GIA is attached for your necessary reference.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please let us have your list of independent surveyors for our client's instructions.

Please be informed that said vehicle can be inspected at:

Workshop: **ADVANCE AUTO GARAGE**
Address: VICOM BUILDING NO.23 KAKI BUKIT AVE 4 , #04-01 SINGAPORE 415933
Contact Person: XAVIER LIM – 9007 9247

***Please be in touch with the contact person for further arrangement.**

In the event you fail to conduct the pre-repair survey within the next 2 working days, excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank you.

Regards
Yuna
DID: 6909 9355 Fax: 6909 6246
Address: 133 New Bridge Road #13-01 Chinatown Point Singapore 059413



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