

Xin Yu (LKK Auto)

From: Xin Yu (LKK Auto)
Sent: Wednesday, May 24, 2023 12:00 PM
To: Josephine Wong
Cc: SUR
Subject: RE: NEW PRI - SMV423T CLAIM AGAINST GBF7299D (EQ) DOA: 10/04/2023 Our ref: DM23HO00782
Attachments: SMV 423T Marked Estimate.pdf; SMV 423T Preliminary Advice.pdf

Dear Josephine,

Enclosed preliminary advice of vehicle SMV 423T.

Best Regards,

Xin Yu | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | fax: 6256-4315 | email: xinyu@lkkauto.com / sur@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Wednesday, April 19, 2023 2:29 PM
To: Josephine Wong <josephine.wong@eqinsurance.com.sg>; Ary Chua <ary.chua@ow.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: NEW PRI - SMV423T CLAIM AGAINST GBF7299D (EQ) DOA: 10/04/2023 Our ref: DM23HO00782

Dear Josephine,

Thank you for the assignment.

Dear Ary,

Please let us know in advance if any survey arrangement.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 / Whatsapp call: 87813698 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Josephine Wong <josephine.wong@eqinsurance.com.sg>
Sent: Wednesday, April 19, 2023 1:54 PM
To: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'Ary Chua' <ary.chua@ow.sg>
Subject: FW: NEW PRI - SMV423T CLAIM AGAINST GBF7299D (EQ) DOA: 10/04/2023 Our ref: DM23HO00782

Without Prejudice

Dear LKK

Kindly arrange third party survey immediately .

Details of survey as mentioned below

Announcement

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Josephine Wong

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-

00 Tower Block MND

Complex Singapore 069110

did 65 6496 9032 | fax 65

62243903 |

www.eqinsurance.com.sg



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From: Ary Chua <ary.chua@ow.sg>

Sent: Wednesday, 19 April 2023 1:16 PM

To: Josephine Wong <josephine.wong@eqinsurance.com.sg>

Cc: Mohamed Nashik <mohamed.nashik@ow.sg>; Eng Aun (Simon) Koh <simon.koh@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Joseph Low <joseph@ow.sg>; Victor Seng <victor.seng@ow.sg>

Subject: RE: NEW PRI - SMV423T CLAIM AGAINST GBF7299D (EQ) DOA: 10/04/2023 Our ref: DM23HO00782

Dear Josephine Wong,

We choose the surveyor as below;

6) **LKK Auto Consultants Pte Ltd**

Thank you.

Best regards

Ary Chua

Motor Claims Admin Officer

OPTIMA/ERKZ PTE. LTD.

Head Office: 8 Kung Chong Road Singapore 150143

Branch: 0A Serangoon North Ave 5 Singapore 554500

Branch: Blk 10 Ang Mo Kio Ind Park 2A #01-05 Singapore 568047

Tel: (+65) 6472 1313

Tel: (+65) 6484 0010

Tel: (+65) 6481 1522

Fax: (+65) 6472 2112

Fax: (+65) 6481 1003

Fax: (+65) 6481 1011

From: Josephine Wong <josephine.wong@eqinsurance.com.sg>**Sent:** Wednesday, April 19, 2023 12:00 PM**To:** Ary Chua <ary.chua@ow.sg>**Subject:** FW: NEW PRI - SMV423T CLAIM AGAINST GBF7299D (EQ) DOA: 10/04/2023 Our ref: DM23HO00782**Without Prejudice**

Dear Ary ,

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Contact Person: Amy/ Grace
3) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070	8) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432
9) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Contact Person: Sophia	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Announcement

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Regards,

Josephine Wong
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-
00 Tower Block MND
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62243903 |
www.eqinsurance.com.sg



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From: Ary Chua <ary.chua@ow.sg>
Sent: Wednesday, 19 April 2023 10:14 AM
To: motor claims <motorclaims@eqinsurance.com.sg>
Cc: Mohamed Nashik <mohamed.nashik@ow.sg>; Eng Aun (Simon) Koh <simon.koh@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Joseph Low <joseph@ow.sg>; Victor Seng <victor.seng@ow.sg>
Subject: NEW PRI - SMV423T CLAIM AGAINST GBF7299D (EQ) DOA: 10/04/2023

Dear EQ Motor Claims Dept,

Kindly arrange for survey at Blk 10 Ang Mo Kio Industrial Park 2A #01-05 S568047. ***Vehicle Not In the Workshop***

Thank you.
Best regards

Ary Chua
Motor Claims Admin Officer

OPTIMA/ERKZ PTE. LTD.

Head Office: 6 Kung Chong Road Singapore 150143
Branch: 9A Serangoon North Ave 5 Singapore 554500
Branch: Blk 10 Ang Mo Kio Ind Park 2A #01-05 Singapore 568047

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Tel: (+65) 6481 1522 Fax: (+65) 6481 1011