Meng Yan (LKK Auto)

From: Henry, Irene James <irene.henry@sompo.com.sq>

Sent: Wednesday, 19 April 2023 10:19 am

To: assignments Cc: admin-d; SUR

Subject: RE: DS: RE: 2nd Notice to Conduct Pre-Repair Survey - Your Ref: CMTD2301536/GPL | Our Ref: JP/DS/23/SKS 6709U/SLC-

Accident involving SLR 3728C, SKS 6709U and SMV 2939J along KPE towards Paya Lebar on 15.04.23

Attachments: WinZip Compressed Attachments.zip

Dear LKK AUTO,

Both SAS reports as attached.

Password: SIS2301536

Note: * Currently intermittently working from home and office.

Best Regards Irene Henry Claims Division

D: 6322 4618 | **T**: 6461 6555



Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

 $\textbf{Website:} \ \underline{www.sompo.com.sg} \ | \ \textbf{Facebook:} \ \underline{www.facebook.com/SompoSG}$

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From: Henry, Irene James

Sent: Wednesday, April 19, 2023 10:14 AM

To: 'Motor Claims' <motorclaims@kscgp.com>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; 'Assessment Department' <assessment@jewmotors.com>

Cc: jiapei <jiapei@kscgp.com>; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; 'sur@lkkauto.com' <sur@lkkauto.com>

Subject: RE: DS: RE: 2nd Notice to Conduct Pre-Repair Survey - Your Ref: CMTD2301536/GPL | Our Ref: JP/DS/23/SKS 6709U/SLC- Accident involving SLR

3728C, SKS 6709U and SMV 2939J along KPE towards Paya Lebar on 15.04.23

Our Reference: CMTD2301536/GPL Your Reference: JP/DS/23/SKS 6709U/SLC

Without Prejudice EMAIL ONLY

Date: 19/04/2023

Attention:

M/s KSCGP Juris LLP

Dear Sirs,

ACCIDENT INVOLVING SMV 2939J & SKS 6709U ON 15.04.2023

Dear Doreen,

We do not agree to your list of surveyors.

As such, we will be appointing our motor surveyor, **LKK AUTO CONSULTANTS PTE LTD** to conduct the pre-repair survey of your client's vehicle.

The pre-repair survey will include a survey of the vehicle when its damaged parts are being dismantled prior to the commencement of repairs.

We would like our motor surveyor to conduct a post repair inspection once your client's vehicle has been repaired.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Aside to LKK AUTO CONSULTANTS PTE LTD,

Please make the arrangement to survey for SKS 6709U on a without prejudice and any admission of liability basis.

Please revert your report to motorsurvey@sompo.com.sg upon completion of survey to my colleague, Mr. Pau Loong.

Note: * Currently intermittently working from home and office.

Best Regards Irene Henry Claims Division

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From: Motor Claims < motorclaims@kscgp.com>
Sent: Wednesday, April 19, 2023 9:43 AM

To: Henry, Irene James < irene.henry@sompo.com.sg >; Gnoh, Pau Loong < PauLoong.Gnoh@sompo.com.sg >

Cc: jiapei < jiapei@kscgp.com>

Subject: DS: RE: 2nd Notice to Conduct Pre-Repair Survey - Your Ref: CMTD2301536/GPL | Our Ref: JP/DS/23/SKS 6709U/SLC- Accident involving SLR 3728C,

SKS 6709U and SMV 2939J along KPE towards Paya Lebar on 15.04.23

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Dear Sirs,

Please be informed that our client is not agreeable to your list of surveyors.

We enclose herein our 2nd Notice to Conduct Pre-Repair Survey for your attention/action.

Best Regards,
Doreen
For and on behalf of Ms Hue Jiapei
KSCGP Juris LLP
133 New Bridge Road
#17-03 Chinatown Point
Singapore 059413

Tel: 6538 3611 / DID: 3152 0985 / Fax: 6538 3708

Email: motorclaims@kscgp.com

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From: Henry, Irene James < irene.henry@sompo.com.sg>

Sent: Wednesday, 19 April 2023 9:23 am

To: Motor Claims < motorclaims@kscgp.com >; Gnoh, Pau Loong < PauLoong.Gnoh@sompo.com.sg >

Cc: jiapei < jiapei@kscgp.com >

Subject: RE: DS: RE: 1st Notice to Conduct Pre-Repair Survey - Your insured: SMV 2939J | Our Ref: JP/DS/23/SKS 6709U/SLC- Accident involving SLR 3728C, SKS

6709U and SMV 2939J along KPE towards Paya Lebar on 15.04.23

Our Reference: CMTD2301536/GPL Your Reference: JP/DS/23/SKS 6709U/SLC

Without Prejudice EMAIL ONLY

Date: 19/04/2023

Attention:

M/s KSCGP Juris LLP

Dear Sirs,

ACCIDENT INVOLVING SMV 2939J & SKS 6709U ON 15.04.2023

We refer to your notice of accident via email dated 18/04/2023.

Please be informed that Mr. Pau Loong is the handler of this case who can be contacted at 63295 217/ PauLoong.Gnoh@sompo.com.sg.

We intend to conduct a pre-repair survey of the damage to your We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

Motor Surveyor	Surveyor
FormTeam Consultancy	Chow Boxiong

FormTeam Consultancy	Frankie Pang
LKK Auto Consultants	Adrian Ling (East)
	Marcus Chua (East)
	Kenneth Kong (North)
Raleigh Services	Andrew Ow Yong
Priority Services	Jimmy Lee
In-house surveyor	Teo See Ling

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Note: * Currently intermittently working from home and office.

Best Regards Irene Henry Claims Division

D: 6322 4618 | **T**: 6461 6555



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From: Motor Claims < motorclaims@kscgp.com>

Sent: Tuesday, April 18, 2023 4:50 PM

To: Claims - Motor Survey < MotorSurvey@sompo.com.sg>

Cc: jiapei < jiapei@kscgp.com>

Subject: DS: RE: 1st Notice to Conduct Pre-Repair Survey - Your insured: SMV 2939J | Our Ref: JP/DS/23/SKS 6709U/SLC- Accident involving SLR 3728C, SKS 6709U and SMV 2939J along KPE towards Paya Lebar on 15.04.23

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Dear Sirs,

We enclosed the 1st Notice to Conduct Pre-Repair Survey for your attention/action.

Please note that this is a 3 cars chain collision.

Best Regards,
Doreen
For and on behalf of Ms Hue Jiapei
KSCGP Juris LLP
133 New Bridge Road
#17-03 Chinatown Point
Singapore 059413

Tel: 6538 3611 / DID: 3152 0985 / Fax: 6538 3708

Email: motorclaims@kscgp.com

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