

Huey Yon (LKKAuto)

From: Huey Yon (LKKAuto)
Sent: Friday, 19 May 2023 10:12 AM
To: MTPRI
Cc: Ong Hua Yen (Strides Automotive Services Pte Ltd); Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd); SUR
Subject: RE: REQUEST FOR DIRECT SETTLEMENT VEHICLE INVOLVING SMV4072X & SHF185Z ON 15-04-2023
Attachments: SMV 4072X-IA.pdf

Dear Sir/Mdm,,

Enclosed herewith preliminary advice of SMV 4072X.

Please let us have your approval.

Best Regards,
Huey Yon | Case Handler
LKK Auto Consultants
phone: 6256-3561 | email: hueyyon@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Wednesday, April 19, 2023 1:36 PM
To: MTPRI <MTPRI@smrt.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>; Karen Tan <karentan@msfirstcapital.com.sg>
Subject: RE: REQUEST FOR DIRECT SETTLEMENT VEHICLE INVOLVING SMV4072X & SHF185Z ON 15-04-2023

Dear Ashlene,

Thank you for the assignment.

Repairer arrange on 20.4.23.

Best Regards,
Yan | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 / Whatsapp call: 87813698 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Wednesday, April 19, 2023 9:15 AM
To: assignments <assignments@lkkauto.com>
Cc: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; SUR <sur@lkkauto.com>; admin-d <admin-d@lkkauto.com>; Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>; MTPRI <MTPRI@smrt.com.sg>; Karen Tan <karentan@msfirstcapital.com.sg>
Subject: FW: REQUEST FOR DIRECT SETTLEMENT VEHICLE INVOLVING SMV4072X & SHF185Z ON 15-04-2023

Ref: TAX/04/23/2028/MA

Dear Meng Yan,

Kindly survey on "Without Prejudice" basis.

TP: SMV4072X

Insured: SHF185Z

Workshop: Volkswagen Group Singapore Pte Ltd

Thank you.

Regards,

ashlene

Ashlene Lee
Claim Department
For MTPRI (Survey Team)

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2615 | Fax: 6368 7421 | Email: BeeGan.Lee@strides.com.sg | www.stridesmobility.com.sg
<https://www.smrt.com.sg/Compliment>



From: Caroline Cabrera <Caroline@msfirstcapital.com.sg>
Sent: Tuesday, April 18, 2023 2:20 PM
To: MTPRI <MTPRI@smrt.com.sg>
Cc: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>; Eric Woo <EricWoo@msfirstcapital.com.sg>; huiwen.oh@vw.com.sg; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>
Subject: FW: REQUEST FOR DIRECT SETTLEMENT VEHICLE INVOLVING SMV4072X & SHF185Z ON 15-04-2023

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Dear Hua Yen,

For PRI (NR).

Thank you.

Regards,

Caroline Cabrera

Motor Claims Department

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581
D: 6507 3848 | F: 6507 3849 | Reg. No. 195000106C
Website <http://www.msfirstcapital.com.sg>

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From: Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>

Sent: Tuesday, April 18, 2023 12:15 PM

To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore)

<shushi.tang@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>

Subject: REQUEST FOR DIRECT SETTLEMENT VEHICLE INVOLVING SMV4072X & SHF185Z ON 15-04-2023

Dear Claims,

Please revert on liability & survey arrangement for this claim. Thank you very much.

Best Regards,

Oh Hui Wen
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176

Mobile: +65 9115 1092

Main Line : +65 6305 7299

Main Fax: +65 6474 364

Email: huiwen.oh@vw.com.sg

<https://www.volkswagen.com.sg/>







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VOLKSWAGEN ARTEON



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