

Meng Yan (LKK Auto)

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Wednesday, 19 April 2023 9:15 am
To: assignments
Cc: Meng Yan (LKK Auto); SUR; admin-d; Ong Hua Yen (Strides Automotive Services Pte Ltd); Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd); MTPRI; Karen Tan
Subject: FW: REQUEST FOR DIRECT SETTLEMENT VEHICLE INVOLVING SMV4072X & SHF185Z ON 15-04-2023
Attachments: SMV4072X - ALLIANZ VS MS FIRST CAPITAL DIRECT.pdf; Letter of Claims + Quotation SMV4072X.pdf

Ref: TAX/04/23/2028/MA

Dear Meng Yan,

Kindly survey on "Without Prejudice" basis.

TP: SMV4072X
Insured: SHF185Z
Workshop: Volkswagen Group Singapore Pte Ltd

Thank you.

Regards,

ashlene

Ashlene Lee
Claim Department
For MTPRI (Survey Team)

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2615 | Fax: 6368 7421 | Email: BeeGan.Lee@strides.com.sg | www.stridesmobility.com.sg
<https://www.smrt.com.sg/Compliment>



From: Caroline Cabrera <Caroline@msfirstcapital.com.sg>

Sent: Tuesday, April 18, 2023 2:20 PM

To: MTPRI <MTPRI@smrt.com.sg>

Cc: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>; Eric Woo <EricWoo@msfirstcapital.com.sg>; huiwen.oh@vw.com.sg; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>

Subject: FW: REQUEST FOR DIRECT SETTLEMENT VEHICLE INVOLVING SMV4072X & SHF185Z ON 15-04-2023

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Dear Hua Yen,

For PRI (NR).

Thank you.

Regards,

Caroline Cabrera

Motor Claims Department

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581

D: 6507 3848 | F: 6507 3849 | Reg. No. 195000106C

Website <http://www.msfirstcapital.com.sg>

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From: Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>

Sent: Tuesday, April 18, 2023 12:15 PM

To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>

Subject: REQUEST FOR DIRECT SETTLEMENT VEHICLE INVOLVING SMV4072X & SHF185Z ON 15-04-2023

Dear Claims,

Please revert on liability & survey arrangement for this claim. Thank you very much.

Best Regards,

Oh Hui Wen
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

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Internal