

Mei Kwan (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Thursday, 25 May 2023 6:47 PM
To: GERALD POH WEE BIN
Cc: Admin A; EzLyna (LKKAUTO); MT_Claim_SG
Subject: RE: VIDEO FOOTAGE / {DS} /OREF: 22/23/23/VC05/027287- TBA- ACCIDENT INVOLVING XE2220H AND YOUR INSURED YP9001H DATED ON 17/04/2023
Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf; LKK SURVEY PHOTO.pdf

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, May 5, 2023 3:10 PM
To: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: VIDEO FOOTAGE / {DS} /OREF: 22/23/23/VC05/027287- TBA- ACCIDENT INVOLVING XE2220H AND YOUR INSURED YP9001H DATED ON 17/04/2023

Lonpac External - General

Lonpac External - General

Dear Ezlyna,

From the video footage, we are unable to ascertain if there was any contact with XE2220H.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Friday, May 5, 2023 3:06 PM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE:VIDEO FOOTAGE / {DS} /OREF: 22/23/23/VC05/027287- TBA- ACCIDENT INVOLVING XE2220H AND YOUR INSURED YP9001H DATED ON 17/04/2023

Lonpac External - General

Dear Gerald,

We refer to your email below. We will call OI to verify the accident. Meanwhile TP WS provided video footage from the property (pls find enclosed). Thank you.

With warmest regards,
Ezlyna

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, May 5, 2023 12:14 PM
To: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: {DS} /OREF: 22/23/23/VC05/027287- TBA- ACCIDENT INVOLVING XE2220H AND YOUR INSURED YP9001H DATED ON 17/04/2023

Lonpac External - General

Lonpac External - General

Dear Ezlyna,

Please proceed to engage our insured before proceeding with DS. You may want to highlight to him on the damages to TP vehicle.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Friday, May 5, 2023 12:06 PM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE:{DS} /OREF: 22/23/23/VC05/027287- TBA- ACCIDENT INVOLVING XE2220H AND YOUR INSURED YP9001H DATED ON 17/04/2023

Lonpac External - General

Dear Gerald,

We refer to the above matter.

Based on third party's GIA, OI has an impact with TP's veh. However, OI reported not sure whether there was an impact. No video footage on either party.

Kindly advise if we may proceed DS with TP WS. Thank you.

With warmest regards,
Ezlyna

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Wednesday, May 3, 2023 3:39 PM
To: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Subject: RE: OREF: 22/23/23/VC05/027287- TBA- ACCIDENT INVOLVING XE2220H AND YOUR INSURED YP9001H DATED ON 17/04/2023

Hi
Kindly assist.

NEW CASE

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, May 3, 2023 3:31 PM
To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>
Subject: OREF: 22/23/23/VC05/027287- TBA- ACCIDENT INVOLVING XE2220H AND YOUR INSURED YP9001H DATED ON 17/04/2023

Lonpac External - General

Lonpac External - General

Dear Meng Yan,

Attached copy of insured report for your attention.

Please assess liability before proceeding with DS.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Wednesday, April 19, 2023 3:08 PM
To: CHARMAINE KONG <charmainekong@lonpac.com>; Admin A <admin-a@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>
Subject: RE: TBA- ACCIDENT INVOLVING XE2220H AND YOUR INSURED YP9001H DATED ON 17/04/2023

Lonpac External - General

Dear Charmaine,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 / Whatsapp call: 87813698 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CHARMAINE KONG <charmainekong@lonpac.com>
Sent: Wednesday, April 19, 2023 2:38 PM
To: Raymond Ting <raymond.ting@scauto.com.sg>; assignments <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Lee Mei Lin <meilin.lee@scauto.com.sg>
Subject: FW: TBA- ACCIDENT INVOLVING XE2220H AND YOUR INSURED YP9001H DATED ON 17/04/2023

Lonpac External - General

Lonpac External - General

Without Prejudice

Hi Raymond,

As your workshop is under ARC, we will appoint LKK for the PRI.

Aside to Meng Yan/LKK,-- FYA please.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: CHARMAINE KONG <charmainekong@lonpac.com>

Sent: Wednesday, April 19, 2023 2:21 PM

To: Raymond Ting <raymond.ting@scauto.com.sg>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Lee Mei Lin <meilin.lee@scauto.com.sg>

Subject: REF: TBA- ACCIDENT INVOLVING XE2220H AND YOUR INSURED YP9001H DATED ON 17/04/2023

Lonpac External - General

Without Prejudice

Hi Raymond,

Our insured has not lodged the report and we are making enquiries.

We intend to conduct a pre-repair survey of your client's vehicle and enclose our list of Motor surveyors your attention:-

1	Jackson Quek -Appraisal
2	Nicholas Tey -Appraisal
3	Adrian Lim - LKK
4	Marcus Chua -LKK
5	Kenneth Kong - LKK
6	Mohd Nazril - LKK
7	Mohd Taufik - LKK
8	Adrian Ling - LKK
9	Mohd Rasul - LKK
10	Simon Ho- LKK

Please let us hear from you within the next 2 working days.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Raymond Ting <raymond.ting@scauto.com.sg>
Sent: Wednesday, April 19, 2023 1:22 PM
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: Lee Mei Lin <meilin.lee@scauto.com.sg>
Subject: ACCIDENT INVOLVING XE2220H AND YOUR INSURED YP9001H DATED ON 17/04/2023

WITHOUT PREJUDICE

Dear Sir/Mdm

We are writing with regards to the above mentioned accident.

Please advise us if your end is keen in direct settlement for this case and whether we have a clearance in liability.

Attach here are the GIA report for your reference.

We will sent you estimate once available.

Meanwhile, please let us have your appointed surveyor list to arrange for the survey.

Thank you

Best Regards,

Raymond Ting

Claim Executive

D +65 6571 9958

E raymond.ting@scauto.com.sg

SC AUTO INDUSTRIES (S) PTE LTD

51 Senoko Road Singapore 758133

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Singapore • Hong Kong • Myanmar



SC AUTO

Global Standards, Local Support

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