

EzLyna (LKKAuto)

From: CHARMAINE KONG <charmainekong@lonpac.com>
Sent: Monday, 31 July 2023 5:31 pm
To: EzLyna (LKKAuto); MT_Claim_SG
Cc: Admin A
Subject: RE: {SEEK MANDATE} / YR REF: 23/23/23/VC05/027286 - REQUEST FOR PRE-REPAIR INSPECTION FOR SLB 6394X DOA: 19.04.2023

Lonpac External - General

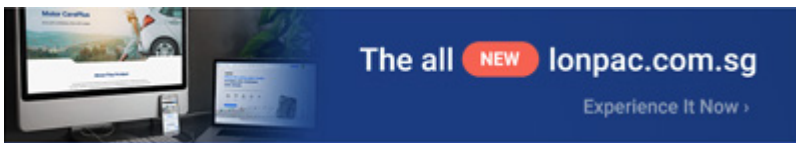
Lonpac External - General

Dear Ezlyna,

Please proceed as proposed but to start rental from \$50/day.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: EzLyna (LKKAuto) <ezlyna@lkkauto.com>
Sent: Friday, July 14, 2023 9:19 AM
To: CHARMAINE KONG <charmainekong@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE:{SEEK MANDATE} / YR REF: 23/23/23/VC05/027286 - REQUEST FOR PRE-REPAIR INSPECTION FOR SLB 6394X DOA: 19.04.2023

Lonpac External - Confidential

Dear Huey Ni,

Your Ref: 23/23/23/VC05/027286

We refer to the above matter and your email below.

ACCIDENT INVOLVING XD6443K AND SLB6394X ON 19.04.2023

We have highlighted to your good office on 19/04/2023 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is an accident under BOLA: NIL. Based on TP's VF (rear view), OID encroached into TP's lane while making a left turn. We are of the view that liability is on our insured driver.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **FASTECH AUTO PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 28,113.90	\$ 9,936.00
2. Loss of Use (8 days x \$60)	\$ 480.00	\$ 480.00
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 28,595.90	<u>\$10,418.00</u>

*6 days recommendation for repair. (1 public holiday on Sat)

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 12/07/2023 is only for mandate purpose.

The above is for your approval please.

Thank You.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: CHARMAINE KONG <charmainekong@lonpac.com>

Sent: Thursday, April 20, 2023 9:14 AM

To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: REF: 23/23/23/VC05/027286 - REQUEST FOR PRE-REPAIR INSPECTION FOR SLB 6394X DOA: 19.04.2023

Lonpac External - Confidential

Lonpac External - Confidential

Dear Meng Yan,

OI's report attached FYNA.

Thank you.

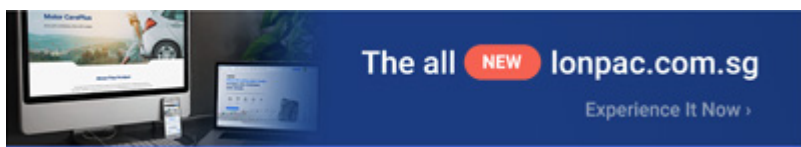
Best Regards,

Charmaine Kong

Claims Officer | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: Wednesday, April 19, 2023 3:11 PM

To: CHARMAINE KONG <charmainekong@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: TBA- REQUEST FOR PRE-REPAIR INSPECTION FOR SLB 6394X DOA: 19.04.2023

Lonpac External - General

Dear Charmaine,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 / Whatsapp call: 87813698 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CHARMAINE KONG <charmainekong@lonpac.com>

Sent: Wednesday, April 19, 2023 2:39 PM

To: Siow Szelin <szelin.siow@fastechauto.com.sg>; assignments <assignments@lkkauto.com>

Cc: Jason <Jason@fastechauto.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: TBA- REQUEST FOR PRE-REPAIR INSPECTION FOR SLB 6394X DOA: 19.04.2023

Lonpac External - General

Lonpac External - General

Hi LKK/Meng Yan,

FYNA please.

Thank you.

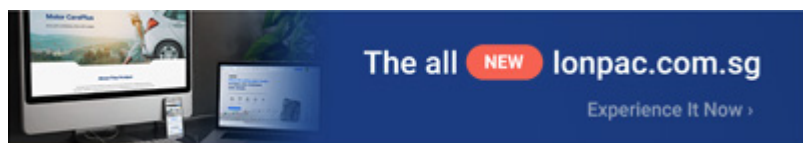
Best Regards,

Charmaine Kong

Claims Officer | Lonpac Insurance Bhd

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Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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From: Siow Szelin <szelin.siow@fastechauto.com.sg>

Sent: Wednesday, April 19, 2023 2:38 PM

To: CHARMAINE KONG <charmainekong@lonpac.com>

Cc: Jason <Jason@fastechauto.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: TBA- REQUEST FOR PRE-REPAIR INSPECTION FOR SLB 6394X DOA: 19.04.2023

Lonpac External - General

Without Prejudice

Dear Charmaine,

Please arrange (Marcus Chua – LKK) to conduct the pre-repair survey.

Thank you

Best Regards,

Szelin

Fastech Auto Pte Ltd

1 Kaki Bukit Avenue 6 #01-48

Autobay Singapore 417883

Tel: 6746 5405

Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: CHARMAINE KONG <charmainekong@lonpac.com>

Sent: Wednesday, April 19, 2023 14:05

To: Siow Szelin <szelin.siow@fastechauto.com.sg>

Cc: Jason <Jason@fastechauto.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: REF: TBA- REQUEST FOR PRE-REPAIR INSPECTION FOR SLB 6394X DOA: 19.04.2023

Lonpac External - General

Lonpac External - General

Without Prejudice

Hi,

Our insured has not lodged the report and we are making enquiries.

We intend to conduct a pre-repair survey of your client's vehicle and enclose our list of Motor surveyors your attention:-

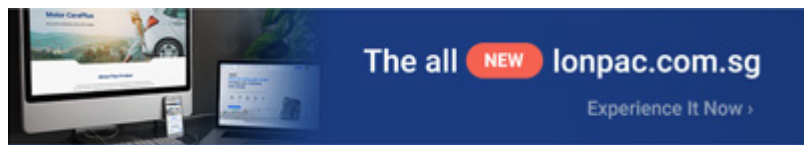
1	Jackson Quek –Appraisal
2	Nicholas Tey -Appraisal
3	Adrian Lim - LKK
4	Marcus Chua -LKK
5	Kenneth Kong – LKK
6	Mohd Nazril – LKK
7	Mohd Taufik – LKK

8	Adrian Ling – LKK
9	Mohd Rasul – LKK
10	Simon Ho- LKK

Please let us hear from you within the next 2 working days.

Thank you.

Best Regards,
 Charmaine Kong
 Claims Officer | Lonpac Insurance Bhd
 300 Beach Road, #17-04/06 The Concourse, Singapore 199555
 Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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From: Siow Szelin <szelin.siow@fastechauto.com.sg>
Sent: Wednesday, April 19, 2023 1:05 PM
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: Jason <Jason@fastechauto.com.sg>
Subject: REQUEST FOR PRE-REPAIR INSPECTION FOR SLB 6394X DOA: 19.04.2023

Without Prejudice

Dear Sir / Madam,

Your insured' s vehicle: XD 6443K.

Date of accident: 19/04/2023

Please arrange Pre-repair Inspection for my client' s vehicle no: SLB 6394X.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you

Best Regards,
 Szelin
 Fastech Auto Pte Ltd
 1 Kaki Bukit Avenue 6 #01-48

Autobay Singapore 417883

Tel: 6746 5405

Fax: 6745 8520

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