

## Mei Kwan (LKKAuto)

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**From:** Rajes (LKK Auto)  
**Sent:** Friday, 14 April 2023 4:02 PM  
**To:** Motor Claims (Allianz Insurance Singapore); Admin A; assignments  
**Subject:** RE: RE: Estimated cost of repair for vehicle no.: SNB6224E (NOA) -- TP Claim against SNC4689E(AIS)

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

**Categories:** HMK

Dear Shanti,

Thank you for the assignment.

Best Regards,

**Rajes** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Motor Claims (Allianz Insurance Singapore) <claims@allianz.com.sg>  
**Sent:** Friday, April 14, 2023 2:54 PM  
**To:** Operation / Candy Ong <operation@tlauto.com.sg>; Admin A <admin-a@lkkauto.com>  
**Cc:** admin-d <admin-d@lkkauto.com>  
**Subject:** FW: RE: Estimated cost of repair for vehicle no.: SNB6224E (NOA) -- TP Claim against SNC4689E(AIS)

Internal

Your ref: SNB6224E  
Our ref: 2023 32007007SL-GK-SNC4689E

*Dear Sirs,*

*We hereby appoint our direct settlement partners LKK Auto Consultants Pte Ltd to conduct survey.*

*Kindly engage with them to arrange for survey.*

*TONG LUCK AUTO PTE LTD - TONG LUCK AUTO PTE LTD*

*Candy 6250 0088*

**Aisde to Candy – kindly provide us your clients GIA report .**

File: SNC4689E OI.pdf

Link: <https://fileexchange.allianz.de/SecureDownload.aspx?id=f91cf3a5-4364-4483-9664-786c1de9f5f9-63cbb83a4e3a0b0b>

Thank you.

Best regards,

Shanti. R  
Claims Service  
Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C  
79 Robinson Road #09-01 | Singapore 068897  
Phone: +65 6395 3836 | [www.allianz.sg](http://www.allianz.sg)



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Thank you.

P Please consider the environment before printing this e-mail.

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**From:** Operation / Candy Ong <[operation@tlauto.com.sg](mailto:operation@tlauto.com.sg)>  
**Sent:** Friday, April 14, 2023 9:34 AM  
**To:** Koh, Janice (Allianz Insurance Singapore) <[janice.koh@allianz.sg](mailto:janice.koh@allianz.sg)>; Motor Claims (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>; Ramasamy, Shanti (Allianz Insurance Singapore) <[shanti.ramasamy@allianz.sg](mailto:shanti.ramasamy@allianz.sg)>  
**Cc:** Lim, Sharon (Allianz Insurance Singapore) <[sharon.lim@allianz.sg](mailto:sharon.lim@allianz.sg)>; Chan, Kian Chuan (Allianz Insurance Singapore) <[kianchuan.chan@allianz.sg](mailto:kianchuan.chan@allianz.sg)>  
**Subject:** [EXT] RE: Estimated cost of repair for vehicle no.: SNB6224E (NOA) -- TP Claim against SNC4689E(AIS)

Hi Janice,

Noted!

Please let us have the surveyor list and arrange for the vehicle to be survey at an earlier date

Thanks & Regards,  
Candy Ong  
Tong Luck Auto Pte Ltd

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**From:** Koh, Janice (Allianz Insurance Singapore) [<mailto:janice.koh@allianz.sg>]  
**Sent:** Thursday, April 13, 2023 5:22 PM  
**To:** Operation / Candy Ong <[operation@tlauto.com.sg](mailto:operation@tlauto.com.sg)>; Motor Claims (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>; Ramasamy, Shanti (Allianz Insurance Singapore) <[shanti.ramasamy@allianz.sg](mailto:shanti.ramasamy@allianz.sg)>  
**Cc:** Lim, Sharon (Allianz Insurance Singapore) <[sharon.lim@allianz.sg](mailto:sharon.lim@allianz.sg)>; Chan, Kian Chuan (Allianz Insurance Singapore) <[kianchuan.chan@allianz.sg](mailto:kianchuan.chan@allianz.sg)>  
**Subject:** Estimated cost of repair for vehicle no.: SNB6224E (NOA) -- TP Claim against SNC4689E(AIS)

Internal

Hi Candy,

As spoken earlier on, since this is a third party claim against SNC4689E, you will not be allowed to assign surveyor at our end.

You'll be required to go thru normal Third party claim process and let our admin team to assign surveyor at our end.

Please cancel assignment to LKK first as our admin team will have to based on round robin to assign out the case.

Please note that auto assignment is only applicable to OD claim.

Thank you

@Ramasamy, Shanti (Allianz Insurance Singapore) please take note this is TP claim against SNC4689E as per confirmed with Candy (Tong Luck).

Highlighted column is the places to look out for OD/TP claim.

Thank you



## TONG LUCK AUTO PTE LTD

160 SIN MING DRIVE #07-01/06 SIN MING AUTOCITY, SINGAPORE 575722

Tel: 6250 0088 Fax: 6250 5545

Email: operation@tlauto.com.sg

GST No: 201700521W UEN No: 201700521W

PAGE: 1

M/S : MERCEDES-BENZ FLEET MANAGEMENT SINGAPORE P1  
1 GATEWAY DRIVE #15-08  
WESTGATE TOWER  
SINGAPORE 608531

TEL : FAX :

ATTN : ACCOUNTS DEPT

YOUR REF NO :

CLAIM TYPE : THIRD PARTY

TP INS. CO. : ALLIANZ INSURANCE SINGAPORE PTE LTD

ACCIDENT DATE : 04/04/2023

TP VEH REG NO : SNC4689E

### ESTIMATE

NO : QUOT202304-000030(00)

DATE : 13/04/2023

POLICY NO : SP2003907937

VEH REG NO : SNB6224E

MAKE/MODEL : MERCEDES BENZ GLA200 SUV  
PROGRESSIVE

CHASSIS NO : W1N2477872J306408

ENGINE NO : 28291480657913

REG. DATE : 2021

### Estimate Repair Cost to Vehicle No : SNB6224E

Description	Quantity	Unit Price	Amount
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**Janice Koh**

Claims Specialist

Claims & Performance Management

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01, Singapore 068897

[www.allianz.sg](http://www.allianz.sg)



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**From:** Operation / Candy Ong <[operation@tlauto.com.sg](mailto:operation@tlauto.com.sg)>

**Sent:** 13 April, 2023 04:34 PM

**To:** Motor Claims (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>

**Cc:** Lim, Sharon (Allianz Insurance Singapore) <[sharon.lim@allianz.com.sg](mailto:sharon.lim@allianz.com.sg)>; Koh, Janice (Allianz Insurance Singapore) <[janice.koh@allianz.com.sg](mailto:janice.koh@allianz.com.sg)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com); 'Veron Chen' <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>

**Subject:** [EXT] Estimated cost of repair for vehicle no.: SNB6224E (NOA) -- TP Claim

Dear All,

Please find attached documents for your information and necessary action

The vehicle is now garage at our workshop

Kindly arrange your surveyor to survey the vehicle at an earlier date

Thanks & Regards,

*Candy Ong*



***Tong Luck Auto Pte Ltd***

160 Sin Ming Drive

#07-01/06 Sin Ming Autocity

Singapore 575722

Tel: 6250 0088 Fax: 6250 5545