

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 12 June 2023 2:52 PM
To: Tang Shushi (VGS - SG/Singapore)
Cc: Anthonidas Christopher (VGS - SG/Singapore); Cheong Pearlyn (VGS - SG/Singapore); Mei Kwan (LKKAuto); Admin A; Oh Huiwen (VGS - SG/Singapore); Claims (AGCS)
Subject: RE: [EXT] RE: REQUEST DIRECT SETTLEMENT FOR SKP8895S & SNJ3933U - DOA ON 18/04/2023 *** LKK REF : CC3/AIS23004008/pa3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$14,372.36(all in)** in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of the **Letter of Authorization / Warrant to Act** and your **Bank details** for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **14/04/2023**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Sent: Thursday, June 8, 2023 9:48 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>; Claims (AGCS) <claims@allianz.com.sg>

Subject: RE: [EXT] RE: REQUEST DIRECT SETTLEMENT FOR SKP8895S & SNJ3933U - DOA ON 18/04/2023 *** LKK
REF : CC3/AIS23004008/pa3

Dear LKK,

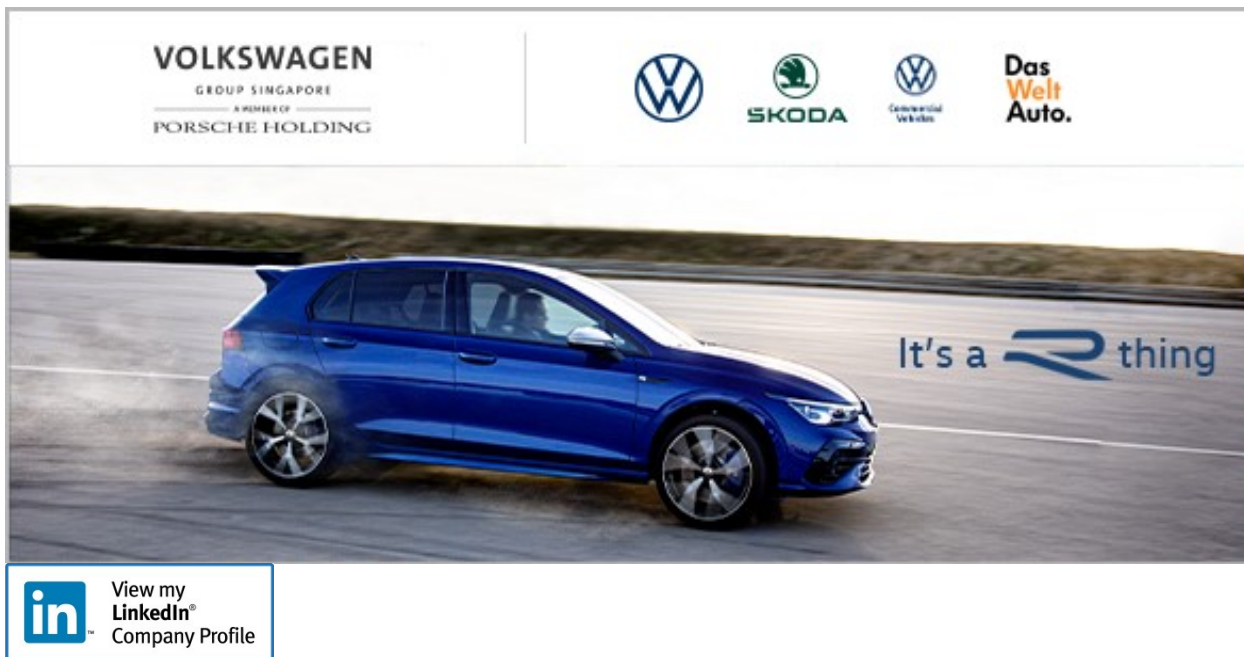
Please see attached LOD for your processing.

Best Regards,

Tang Shu Shi
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7217
Mobile: +65 9386 7833
Main Line : +65 6305 7299
Main Fax: +65 6474 364
Email: shushi.tang@vw.com.sg
<https://www.volkswagen.com.sg/>



Internal

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, April 20, 2023 4:44 PM

To: Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>

Cc: Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>

Subject: RE: [EXT] RE: REQUEST DIRECT SETTLEMENT FOR SKP8895S & SNJ3933U - DOA ON 18/04/2023 *** LKK
REF : CC3/AIS23004008/pa3

WITHOUT PREJUDICE

Dear Sirs,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>

Sent: Thursday, April 20, 2023 11:33 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>

Subject: RE: [EXT] RE: REQUEST DIRECT SETTLEMENT FOR SKP8895S & SNJ3933U - DOA ON 18/04/2023 *** LKK
REF : CC3/AIS23004008/pa3

Dear Hsiao Tong,

Vehicle had been survey, please let us know if can proceed with DS?

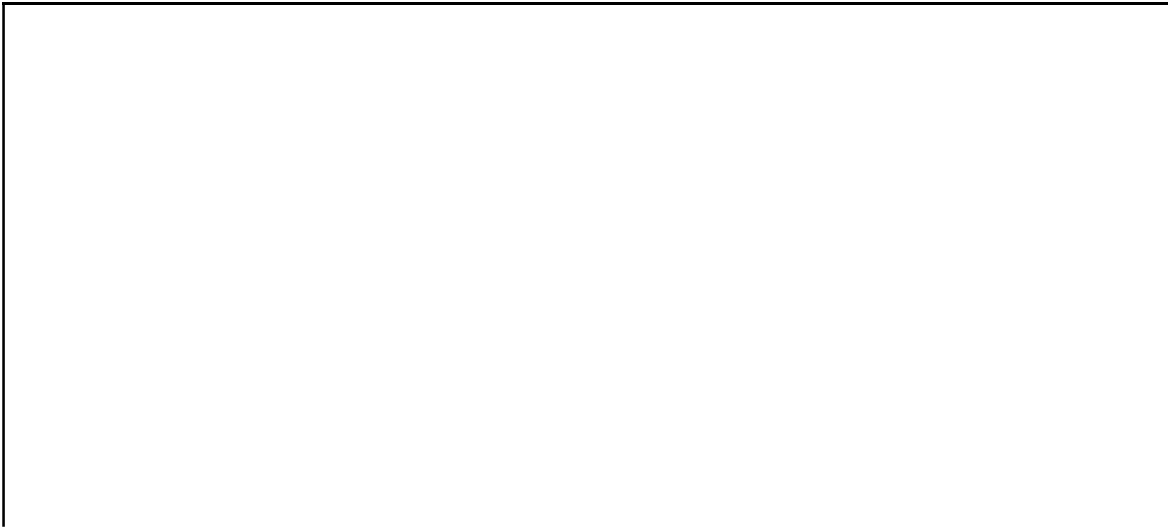
Best Regards,

Tang Shu Shi
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7217
Mobile: +65 9386 7833

Main Line : +65 6305 7299
Main Fax: +65 6474 364
Email: shushi.tang@vw.com.sg
<https://www.volkswagen.com.sg/>



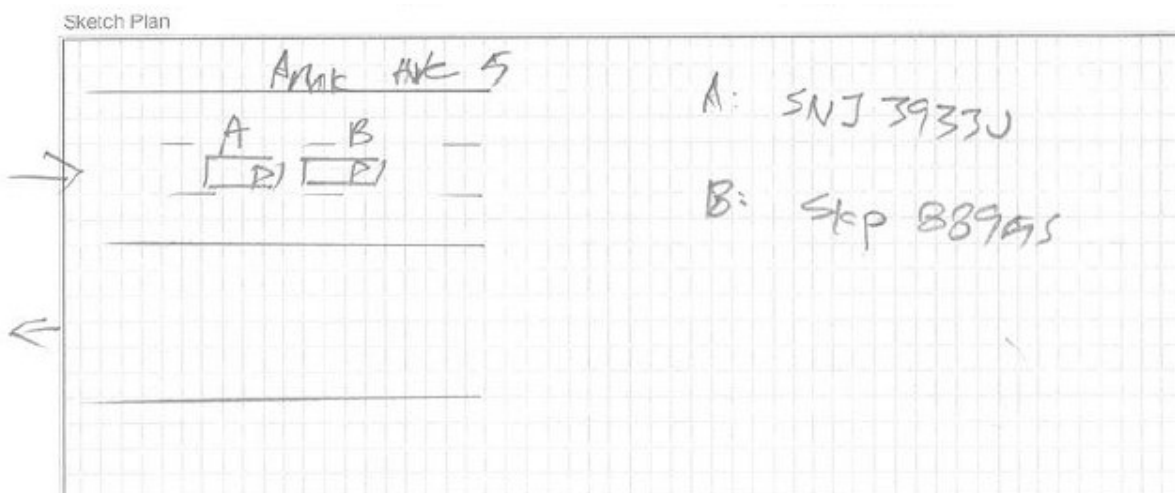
Internal

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Wednesday, April 19, 2023 3:59 PM
To: Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: [EXT] RE: REQUEST DIRECT SETTLEMENT FOR SKP88955 & SNJ3933U - DOA ON 18/04/2023 *** LKK REF : CC3/AIS23004008/pa3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.



Describe Circumstance of the Accident

I drove my car SNJ3933U along my motor
 ave 5 moving straight. Suddenly vehicle
 brake in front and I immediate brake
 my car. However still roll forward
 and hit into the rear of his car
 SKP88955.

Please note that for liability, claim negotiation and settlement, please contact **Hsiao Tong**.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>

Sent: Tuesday, April 18, 2023 5:28 PM

To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>

Subject: REQUEST DIRECT SETTLEMENT FOR SKP88955 & SNJ3933U - DOA ON 18/04/2023

Dear Claims,

Please revert on liability & survey arrangement for this claim. Thank you very much

Password: SKP8895S4425Z

Best Regards,

Oh Hui Wen
 Insurance Advisor
 Aftersales

Volkswagen Group Singapore Pte Ltd
 247 Alexandra Road
 Singapore 159934

Direct line: +65 6305 7176
 Mobile: +65 9115 1092
 Main Line : +65 6305 7299
 Main Fax: +65 6474 364

Email: huiwen.oh@vw.com.sg
<https://www.volkswagen.com.sg/>



Internal