

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	17 Apr 2023 13:29	Clm Veh Model Changed	(204531) TOYOTA HIACE 3.0 D TURBO 5DR (M).	[R] LIANG SIEW CHIN
2	17 Apr 2023 13:29	Clm Created	Reg No: GBL1582T. Policy No: DMCG23003903. Acct Date: 2023/04/13. Claim Type: OD. Insurer: ERGO Insurance Pte. Ltd. (HQ). Workshop: Progressive Car Care Pte Ltd (HQ)	[R] LIANG SIEW CHIN
3	17 Apr 2023 18:04	Clm Submitted	7202.00.	[R] LIANG SIEW CHIN
4	18 Apr 2023 08:37	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):Please note that from 13 March onwards, OD claim (above 10 k) review will be conducted by Perfect Automotive. Kindly approach Gary of Perfect Automotive before sending for OD authorization. Kindly inform us if you are n	[I] Pauline Soh
5	18 Apr 2023 08:37	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/04/27	[I] Pauline Soh
6	18 Apr 2023 08:37	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[I] Pauline Soh
7	18 Apr 2023 10:09	Clm Registration Modified	Excess: -> 500.00.	[I] Foo Ai Nghoh
8	18 Apr 2023 10:58	Assignment 1st Accessed		[A] NA MENG YAN
9	20 Apr 2023 17:16	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HUEY YON
10	20 Apr 2023 17:17	Adj Rpt Initiated		[A] HUEY YON
11	20 Apr 2023 17:22	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2023/04/27	[A] HUEY YON
12	20 Apr 2023 17:22	Adj Mandate Request	Cur.Req:4278.50:damages consistent.repair cost economical. the vehicle repair on part by part basis. We have not authorise repair.	[A] HUEY YON
13	27 Apr 2023 11:41	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/04/27. Mandate Remarks: Subject to Excess	[I] Foo Ai Nghoh
14	27 Apr 2023 11:41	Adj Mandate Set	Approved:4278.50:Subject to Excess	[I] Foo Ai Nghoh

Date From   
 Date To   
 Audit Type 

ACTIVITY

[18/04/2023 15:39] NA MENG YAN:
VEHICLE NOT IN THE WORKSHOP, REPAIRER WILL ARRANGE ;

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2949190	17 Apr 2023 13:29:39	OD/TP Case (Repairer)	Motor	Progressive Automotive Pte Ltd	Progressive Car Care Pte Ltd (HQ)	GBL1582T		xx.xx
2949490	17 Apr 2023 18:02:36	CMF LITE (OD)	TrueSight-CMF	ERGO Insurance Pte. Ltd. (CMF)	ERGO Insurance Pte. Ltd. (HQ)	GBL1582T	FIT TRANSPORT SYSTEMS PTE. LTD	xx.xx
2951713	20 Apr 2023 17:17:13	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	GBL1582T		11.00

