

Meng Yan (LKK Auto)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Friday, 14 April 2023 5:08 pm
To: Natalie Ng; Lua SiewHui; SUR; assignments
Cc: Kitty Tan
Subject: RE: OUR REF: SNM22D207361/C02/GBJ4842J/TANCHC & YOUR REF: RSS/2210-7520 (ESL)(PIPD) (TPP & TPI, DRIVER OF SJS3093T) LOD

[WITHOUT PREJUDICE](#)
[SAVE AS TO COSTS](#)

Dear Natalie,

We would like to conduct a physical re-inspection for your client's vehicle.

Please assist to arrange with our surveyor.

Please hold hands while waiting for the Re-inspection report.

Hi LKK,

Please assist to conduct Re-inspection.

Thank you.

Regards,

Jacqueline Tan

Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Natalie Ng <natalie_ng@rssolomon.com>

Sent: Friday, April 14, 2023 4:48 PM

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; Lua SiewHui <lua_siewhui@rssolomon.com>

Cc: Kitty Tan <kitty_tan@rssolomon.com>

Subject: RE: OUR REF: SNM22D207361/C02/GBJ4842J/TANCHC & YOUR REF: RSS/2210-7520 (ESL)(PIPD) (TPP & TPI, DRIVER OF SJS3093T) LOD

Importance: High

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SAVE AS TO COSTS

Dear Jacqueline,

We thank you for your email of 14 April 2023.

To resolve the matter, we are instructed to counter-propose settlement as follows:-

General Damages	\$2,500.00
Medical Expenses	\$ 46.12
Transport Expenses	\$ 20.00
Repair Cost	\$5,800.00
Loss of use	\$ 900.00
Medical report fee	\$ 270.00
Survey report fee	\$ 623.00
LTA/GIA search & report fee	\$ 38.49
Costs & Disbursements	<u>\$2,160.00</u>
TOTAL:	\$12,357.61

Please let us hear from you soon.

Regards

Natalie Ng | Office Manager 人事与行政经理



R. S. Solomon LLC
Advocates & Solicitors
300 Beach Road
The Concourse #12-02/03/04
Singapore 199555

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From: Jacqueline Tan [<mailto:jacqueline.tan@sg.cntaiping.com>]
Sent: Friday, 14 April 2023 4:11 PM
To: Lua SiewHui <lua_siewhui@rssolomon.com>
Cc: Natalie Ng <natalie_ng@rssolomon.com>; Kitty Tan <kitty_tan@rssolomon.com>
Subject: RE: OUR REF: SNM22D207361/C02/GBJ4842J/TANCHC & YOUR REF: RSS/2210-7520 (ESL)(PIPD) (TPP & TPI, DRIVER OF SJS3093T) LOD

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SAVE AS TO COSTS

Dear Sir/Mdm,

We refer to the above matter.

For sake of amicable settlement, we propose offer with breakdown as follow;

General Damages	:	\$1,000.00
Cost of Repair	:	\$3,000.00
Loss of Rental	:	\$400.00
Medical Expenses	:	\$46.12
Medical report fee	:	\$270.00
Survey Report Fee	:	\$623.00
Search fee	:	\$38.49

Costs & Disbursements : \$1,620.00
Total : \$6,997.61

Please let us hear from you favorably.

However, if the repair cost cannot be agreed upon, we would like to request for re-inspection.

Please hold hands while negotiation is in progress.

Your acceptance of our offer constitutes a binding agreement in full and final settlement of your claim. Upon receiving our payment via clearance of cheque, or electronic payment, you agree that this payment is made without admission of liability on the part of China Taiping Insurance (Singapore) Pte. Ltd and/or our insured(s) and you also agree absolutely to discharge China Taiping Insurance (Singapore) Pte. Ltd and/or our insured(s) from all claims past, present and future in respect of all loss, injuries or damages sustained by your client arising from the accident mentioned in this email.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, April 10, 2023 1:45 PM

To: 'Lua SiewHui' <lua_siewhui@rssolomon.com>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Cc: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; Natalie Ng <natalie_ng@rssolomon.com>; Kitty Tan <kitty_tan@rssolomon.com>

Subject: OUR REF: SNM22D207361/C02/GBJ4842J/TANCHC & YOUR REF: RSS/2210-7520 (ESL)(PIPD) (TPP & TPI, DRIVER OF SJS3093T) LOD
ACKNOWLEDGEMENT

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Sir / Madam

We acknowledge receiving letter of demand dated 4th April 2023 with enclosures on 4th April 2023.

Please be assured that your claim is receiving our attention. We will contact you should we require additional information or other documents relating to the claim.

Kindly take note that this acknowledgement should not be construed as an admission of liability.

Please contact our claims department **Jacqueline Tan 6389 6185** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you

**Angie Foo
Claims Department**

**China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175**

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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