

Meng Yan (LKK Auto)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Monday, 17 April 2023 12:02 pm
To: Hock Wah Motor Pte Ltd; SUR; assignments
Subject: RE: SNM23D202777/C02/ PA1082L/TANCHC / RE: TP CLAIM_SLH5887R & PA1082L_DOA: 14/04/2023

WITHOUT PREJUDICE

Dear Anysia,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Marcus to conduct the PRS.

Thank you.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Sent: Monday, April 17, 2023 11:13 AM
To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Subject: RE: SNM23D202777/C02/ PA1082L/TANCHC / RE: TP CLAIM_SLH5887R & PA1082L_DOA: 14/04/2023

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Dear Jacqueline

We would like to appoint Marcus Chua from LKK to conduct survey for above mention vehicle.

Please find attached as scene video and please revert on liability.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Sent: Monday, 17 April 2023 11:09 am

To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Subject: RE: SNM23D202777/C02/ PA1082L/TANCHC / RE: TP CLAIM_SLH5887R & PA1082L_DOA: 14/04/2023

Without Prejudice

Our reference: SNM23D202777/C02/ PA1082L/TANCHC

Your reference: SLH5887R

Dear Sirs,

ACCIDENT INVOLVING PA1082L & SLH5887R ON 14/04/2023

We refer to the above matter.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1.Marcus Chua (LKK)	6.Ben Chua (FTA)	11.Mohd Fadhilah (LBS)
2.Kenneth Kong (LKK)	7.Li Lewei (FTA)	12.Stan See (LBS)
3.Alex Yu (LKK)	8.Gary Soon (FTA)	13.Anthony Lim (LBS)
4.Mohammed Rasul (LKK)	9.Ng You Han (FTA)	
5.Mohamad Taufikh (LKK)	10.You Jin Feng (FTA)	

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, April 17, 2023 10:57 AM

To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Subject: O/R: SNM23D202777/C02/ PA1082L/TANCHC / RE: TP CLAIM_SLH5887R & PA1082L_DOA: 14/04/2023

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Jacqueline,

Please refer to the above subject.

Kindly conduct PRS SLH5887R soonest possible.

Please contact our claims department Jacqueline Tan 6389 6185 the officer in charge or 6389 6116 should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you
Chong Boon Sen
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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