

## Meng Yan (LKK Auto)

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**From:** MTPRI <MTPRI@smrt.com.sg>  
**Sent:** Monday, 17 April 2023 9:37 am  
**To:** assignments; Meng Yan (LKK Auto)  
**Cc:** MTPRI; Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd)  
**Subject:** FW: D23001283MFSH/STRIDES/KT/TPD 1CB8474S (Pre-Inspection) / Your Vehicle : SHB5961M | DOA : 14/04/2023

Ref: TAX/04/23/2024

Dear Yan,

Kindly survey on “ Without Prejudice” basis.

TP: CB8474S  
Insured: SHB5961M  
Workshop: JL Perfect Autowork Pte. Ltd.

Thank you.

Regards,

Hua Yen  
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705  
DID: 6866 2650 | Fax: 6368 7421 | Email: [HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)

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**From:** JL Perfect Autowork <jlperfectautowork@gmail.com>  
**Sent:** Saturday, 15 April 2023 1:34 pm  
**To:** MTPRI <MTPRI@smrt.com.sg>  
**Cc:** Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>  
**Subject:** Re: D23001283MFSH/STRIDES/KT/TPD 1CB8474S (Pre-Inspection) / Your Vehicle : SHB5961M | DOA : 14/04/2023

**CAUTION:** This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Hua Yen,

Please arrange **M/s LKK Adrain Ling Wai Ping** to come and conduct the survey for vehicle CB8474S.

Thank You.

Regards,

*Irene*

Mobile: 8297 9787

JL Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Fri, Apr 14, 2023 at 4:00 PM MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)> wrote:

Ref: TAX/04/23/2024

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SHB5961M as such we do not follow the new protocol.

Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.

Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.

Thank you.

However, we have 7 surveyors for you to choose from :-

1. M/s LKK Bryan Ang Tani
2. M/s LKK Adrian Ling Wai Ping
3. M/s LKK Kenneth Kong Seng Cheong
4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus
6. M/s LKK Mohamad Taufikh Bin Hamid
7. In House Low Thian Seng

Regards,

Hua Yen

Claim Department

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**From:** Harminder Kaur <[Harminder@msfirstcapital.com.sg](mailto:Harminder@msfirstcapital.com.sg)>

**Sent:** Friday, 14 April 2023 2:40 pm

**To:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>

**Cc:** Ong Hua Yen (Strides Automotive Services Pte Ltd) <[HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)>; Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <[BeeGan.Lee@strides.com.sg](mailto:BeeGan.Lee@strides.com.sg)>; Karen Tan <[karentan@msfirstcapital.com.sg](mailto:karentan@msfirstcapital.com.sg)>; JL Perfect Autowork <[jlperfectautowork@gmail.com](mailto:jlperfectautowork@gmail.com)>

**Subject:** D23001283MFSH/STRIDES/KT/TPD 1CB8474S (Pre-Inspection) / Your Vehicle : SHB5961M | DOA : 14/04/2023

**CAUTION:** This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Hua Yen,

PRI.

Thank You.

**Best Regards,**

**Harminder Kaur**

**Motor Claims**

**MS First Capital Insurance Ltd**

16 Raffles Quay

#42-01 Hong Leong Building

Singapore 048581

T: 6507 3848 | F: 6507 3849  
Website <http://www.msfirstcapital.com.sg>

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**From:** JL Perfect Autowork <[jlperfectautowork@gmail.com](mailto:jlperfectautowork@gmail.com)>  
**Sent:** Friday, April 14, 2023 2:12 PM  
**To:** CWS Motor Claims <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>; Motor Claims <[MotorClaims@msfirstcapital.com.sg](mailto:MotorClaims@msfirstcapital.com.sg)>  
**Subject:** CB8474S (Pre-Inspection) / Your Vehicle : SHB5961M | DOA : 14/04/2023

Dear Sir / Madam,

We are instructed by Tan Eu Siang @ Ng Eu Siang to notify you of a road traffic accident on 14/04/2023 at about 09:00 hours at/along Tampines Avenue 5 towards Tampines Avenue 4 involving our client's/customer's vehicle registration number CB8474S and vehicle registration number SHB5961M (your insured) at the material time.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Kindly note the **vehicle CB8474S is not at our workshop yet**, hence please register the case first and we will inform you once the vehicle is ready for pre-inspection.

Hope we can do Direct Settlement and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert.

Thank You.

Regards,

*Irene*

Mobile: 8297 9787

JL Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875