

## Mei Kwan (LKKAuto)

---

**From:** Meng Yan (LKK Auto)  
**Sent:** Monday, 17 April 2023 12:43 PM  
**To:** Motor Claim - III; 'Michelle Ong Siew Bee'; assignments; Admin A  
**Subject:** RE: [EXTERNAL] - RE: Direct Settlement - Our Ref: SLP9122X Your Insured SNB8794M DOA 20/03/2023

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

**Categories:** HMK

Dear Jacelyn,

Thank you for the assignment.

Dear Michelle,

We will arrange survey accordingly.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 / Whatsapp call: 87813698 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Monday, April 17, 2023 11:18 AM  
**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Cc:** 'Michelle Ong Siew Bee' <michelle.ong@wearnes.com>  
**Subject:** RE: [EXTERNAL] - RE: Direct Settlement - Our Ref: SLP9122X Your Insured SNB8794M DOA 20/03/2023

Dear Sir / Mdm,

Please conduct a survey on TP vehicle **SLP9122X** and let us have your report urgently.

\*Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

Thank You.

Best Regards,  
*Jacelyn loh*



64 Cecil Street, #04/#05 IOB Building, Singapore 049711  
Tel: 6347 6100, Ext – 229

---

**From:** Michelle Ong Siew Bee <[michelle.ong@wearnes.com](mailto:michelle.ong@wearnes.com)>  
**Sent:** Monday, April 17, 2023 10:20 AM  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Cc:** Manivel Priyadarshini <[manivel@iii.com.sg](mailto:manivel@iii.com.sg)>  
**Subject:** RE: [EXTERNAL] - RE: Direct Settlement - Our Ref: SLP9122X Your Insured SNB8794M DOA 20/03/2023  
**Importance:** High

Dear Jacelyn,

Car is in already.

Please send surveyor down asap.

Thanks.

Best regards,

**Michelle Ong**  
Service Consultant  
Bodyshop & Paint

**Wearnes Automotive Pte. Ltd.**  
249 Alexandra Road Singapore 159103  
M (65) 9129 4556 F (65) 6264 7137  
[www.wearnes.com](http://www.wearnes.com)    [michelle.ong@wearnes.com](mailto:michelle.ong@wearnes.com)

*This email, including any attachment, is confidential and may also be privileged.  
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.  
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.*

---

**From:** Michelle Ong Siew Bee  
**Sent:** Friday, 14 April 2023 3:07 PM  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Cc:** Manivel Priyadarshini <[manivel@iii.com.sg](mailto:manivel@iii.com.sg)>  
**Subject:** RE: [EXTERNAL] - RE: Direct Settlement - Our Ref: SLP9122X Your Insured SNB8794M DOA 20/03/2023  
**Importance:** High

Dear Jacelyn,

Please arrange for survey on next Monday morning after 10am.

Kindly confirm appt in writing.

Thanks.

Best regards,

**Michelle Ong**  
Service Consultant  
Bodyshop & Paint

**Wearnes Automotive Pte. Ltd.**  
249 Alexandra Road Singapore 159103  
M (65) 9129 4556 F (65) 6264 7137  
[www.wearnes.com](http://www.wearnes.com) [michelle.ong@wearnes.com](mailto:michelle.ong@wearnes.com)

*This email, including any attachment, is confidential and may also be privileged.  
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.  
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.*

---

**From:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Sent:** Friday, 31 March 2023 12:00 PM  
**To:** Michelle Ong Siew Bee <[michelle.ong@wearnes.com](mailto:michelle.ong@wearnes.com)>  
**Subject:** RE: [EXTERNAL] - RE: Direct Settlement - Our Ref: SLP9122X Your Insured SNB8794M DOA 20/03/2023

Dear michelle,

Please refer below email.

Can I arrange for survey?

Thanks

Best Regards,  
Jacelyn Loh – (Admin)



64 Cecil Street, #04/#05 IOB Building, Singapore 049711  
Tel: 6347 6100, Ext – 229

---

**From:** Manivel Priyadarshini <[manivel@iii.com.sg](mailto:manivel@iii.com.sg)>  
**Sent:** Friday, March 31, 2023 11:49 AM  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Subject:** RE: [EXTERNAL] - RE: Direct Settlement - Our Ref: SLP9122X Your Insured SNB8794M DOA 20/03/2023

Dear Jacelyn,

MCF chain collision – We are down on liability .

Thank You  
Best Regards,  
**Priya Manivel**  
**Motor & Work Injury Claims Department**

**India International Insurance Pte Ltd**

64 Cecil Street, #04/#05 IOB Building, Singapore 049711

[Tel:63476100](tel:63476100),Ext-284



---

**From:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Sent:** Friday, March 31, 2023 11:41 AM

**To:** Manivel Priyadarshini <[manivel@iii.com.sg](mailto:manivel@iii.com.sg)>

**Subject:** RE: [EXTERNAL] - RE: Direct Settlement - Our Ref: SLP9122X Your Insured SNB8794M DOA 20/03/2023

Hi

Pls advise liability for this case,

Thanks 😊

Best Regards,

Jacelyn Loh

---

**From:** Michelle Ong Siew Bee <[michelle.ong@wearnes.com](mailto:michelle.ong@wearnes.com)>

**Sent:** Friday, March 31, 2023 10:25 AM

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Subject:** [EXTERNAL] - RE: Direct Settlement - Our Ref: SLP9122X Your Insured SNB8794M DOA 20/03/2023

**Importance:** High

Dear Sirs,

We refer to our email dated 24<sup>th</sup> March 2023.

We have yet to receive your reply.

Kindly revert asap.

Thanks.

Best regards,

**Michelle Ong**

Service Consultant

Bodyshop & Paint

**Wearnes Automotive Pte. Ltd.**

249 Alexandra Road Singapore 159103

M (65) 9129 4556 F (65) 6264 7137

[www.wearnes.com](http://www.wearnes.com) [michelle.ong@wearnes.com](mailto:michelle.ong@wearnes.com)

*This email, including any attachment, is confidential and may also be privileged.*

*If you have received it in error, please notify us immediately by reply email and then delete this message from your system.*

*Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.*

---

**From:** Michelle Ong Siew Bee  
**Sent:** Friday, 24 March 2023 4:36 PM  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Subject:** Direct Settlement - Our Ref: SLP9122X Your Insured SNB8794M DOA 20/03/2023  
**Importance:** High

Dear Sirs,  
We refer to the above matter.  
Attached for Direct Settlement.  
Kindly revert asap.

Best regards,

**Michelle Ong**  
Service Consultant  
Bodyshop & Paint

**Wearnes Automotive Pte. Ltd.**  
249 Alexandra Road Singapore 159103  
M (65) 9129 4556 F (65) 6264 7137  
[www.wearnes.com](http://www.wearnes.com) [michelle.ong@wearnes.com](mailto:michelle.ong@wearnes.com)

*This email, including any attachment, is confidential and may also be privileged.  
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.  
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.*

This email is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification. If you have sent or are sending personal data, you undertake that the personal data being sent is current, complete and accurate. You understand and consent that the personal data may be processed and retained by India International Insurance Pte Ltd ("III") in line with the purposes in III's Personal Data Policy (<https://www.iii.com.sg/privacy-policy>). For third party's personal data, you undertake that you have obtained the consent from the third party and made the party aware of all matters listed in this policy by referring them to III's website. This message may contain confidential information intended only for the individual named. If you are not the named addressee, do not disseminate, distribute or copy this email. Please notify the sender immediately and delete this email from your system. Any views expressed in the email are those of the individual sender, except where the sender specifically states them to be the view of III. The information and/or comments provided or expressed in this message are not to be construed as legal advice and are not intended to replace legal advice. You should not rely on any information and/or comments provided or expressed in this message/research memorandum as legal advice. III shall not be responsible for any loss or damage arising from your reliance on any information and/or comments provided or expressed in this message."

This email is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited

and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification. If you have sent or are sending personal data, you undertake that the personal data being sent is current, complete and accurate. You understand and consent that the personal data may be processed and retained by India International Insurance Pte Ltd ("III") in line with the purposes in III's Personal Data Policy (<https://www.iii.com.sg/privacy-policy>). For third party's personal data, you undertake that you have obtained the consent from the third party and made the party aware of all matters listed in this policy by referring them to III's website. This message may contain confidential information intended only for the individual named. If you are not the named addressee, do not disseminate, distribute or copy this email. Please notify the sender immediately and delete this email from your system. Any views expressed in the email are those of the individual sender, except where the sender specifically states them to be the view of III. The information and/or comments provided or expressed in this message are not to be construed as legal advice and are not intended to replace legal advice. You should not rely on any information and/or comments provided or expressed in this message/research memorandum as legal advice. III shall not be responsible for any loss or damage arising from your reliance on any information and/or comments provided or expressed in this message."