

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Thursday, 4 May 2023 9:41 am
To: Caryn Leow
Cc: Admin A
Subject: RE: ACCIDENT INVOLVING SLU 8036S AND SLH 5246R ON 29/03/2023 11:30
ALONG/AT MANDAI CREMATORIUM BLOCK K CAR PARK

Dear Leow Watt Keng,

We refer to your email below. Sorry for the late reply as I was on leave last week.

We have received your on-line accident report. There is no action needed from your side.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Thank you.

**I am working from home till 12.05.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.*

Best Regards,
Ezlyna Eng | Case Handler
LKK Auto Consultants Pte Ltd
phone: 6841-6051 | email: Ezlyna@lkkauto.com |
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Caryn Leow <cwkleow@gmail.com>
Sent: Monday, April 24, 2023 4:48 PM
To: EzLyna (LKKAuto) <ezlyna@lkkauto.com>
Cc: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: ACCIDENT INVOLVING SLU 8036S AND SLH 5246R ON 29/03/2023 11:30 ALONG/AT MANDAI
CREMATORIUM BLOCK K CAR PARK

Hi Ezlyna,

I was trying to reach you via phone and whatsapp but was unable to reach you.
I have tried to submit the report online. Please let me know if there is any further action required from my side.

Appreciate your help.

Thanks and regards,
Leow Watt Keng

On Thu, Apr 20, 2023 at 3:25 PM EzLyna (LKKAuto) <ezlyna@lkkauto.com> wrote:

Dear Leow Watt Keng,

Sorry for the typo error. Your insurance should be **AIG**.

Pls refer to the link below – to make accident report on-line. (reminder to upload police report)

[Car Claim \(aig.sg\)](http://aig.sg)

Thank you.

With warmest regards,

Ezlyna

From: EzLyna (LKKAUTO)

Sent: Thursday, April 20, 2023 3:17 PM

To: Caryn Leow <cwkleow@gmail.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SLU 8036S AND SLH 5246R ON 29/03/2023 11:30 ALONG/AT MANDAI CREMATORIUM BLOCK K CAR PARK

Dear Leow Watt Keng,

We refer to your email below.

Based on third party's police report, there were 2 CISCO Officer from the temple witnessed the accident happened and provided your car plate number, model & color to third party.

Pls advise driver to make police report then bring along a copy of police report to **AIG** reporting centre to lodge accident report. (2 reports required to lodge)

For Traffic Police and accident reporting, you may ask the driver at the time of accident to bring along (1) Owner's IC number (2) Driver's IC & Driving License (3) Insurance Policy (4) vehicle SLU8036S and (5) Police Report - to reporting centre/authorise workshop for **AIG** (pls refer to the list that provided in your policy).

Kindly forward a copy of both reports to us.

If you have further queries, pls ask your driver to contact me via my hp: 8028 7880.

Thank you.

*I am working from home till 12.05.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Caryn Leow <cwkleow@gmail.com>

Sent: Tuesday, April 18, 2023 2:18 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: EzLyna (LKKAuto) <ezlyna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING SLU 8036S AND SLH 5246R ON 29/03/2023 11:30 ALONG/AT MANDAI CREMATORIUM BLOCK K CAR PARK

Hi Mei Kwan,

I am the owner of SLU 8036 S.

I am not involved in any accident on 29/3/23 at 11.30 am.

I was with a passenger, and during that time, I was leaving Mandai for Bright Hill temple.

As I am out of Singapore this week, can only report to police or submit any required report next week.

Please advise me if the other party has any CCTV footage to show that I was involved in the accident that day?

What next step do I need to show I was not involved in the accident?

Regards,

Leow Watt Keng

On Tue, 18 Apr 2023, 12:12 Mei Kwan (LKKAuto), <Meikwan@lkkauto.com> wrote:

Our Ref: CC6/AIG23003917/Aya3

AIG Ref: 8881550190SG

LEOW WATT KENG

2A JALAN SELASEH

SELETAR HILLS ESTATE

SINGAPORE 808433

Dear Sirs,

ACCIDENT INVOLVING SLU 8036S AND SLH 5246R ON 29/03/2023 11:30 ALONG/AT MANDAI CREMATORIUM BLOCK K CAR PARK

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD-PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

Ezlyna

Claims

Tel : 6841 6051

Email : Ezlyna@lkkauto.com

c.c. Claims Manager

AIG Asia Pacific Insurance Pte Ltd

(Motor Claims Dept)