

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Monday, 22 May 2023 4:16 PM
To: xinhui002@outlook.com
Cc: Admin A
Subject: RE: ACCIDENT INVOLVING SLV8247U (AIG) AND GBK7974L AT/ALONG MARINE VISTA ON 15/04/2023

Dear Koh Xin Hui,

Our Ref: CC6/AIG23003913/Uya3

ACCIDENT INVOLVING SLV8247U (AIG) AND GBK7974L AT/ALONG MARINE VISTA ON 15/04/2023

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **GBK7974L** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: EzLyna (LKKAuto)
Sent: Thursday, May 4, 2023 2:05 PM
To: xinhui002@outlook.com
Cc: Admin A <admin-a@lkkauto.com>
Subject: ACCIDENT INVOLVING SLV8247U (AIG) AND GBK7974L AT/ALONG MARINE VISTA ON 15/04/2023

Dear Koh Xin Hui,

Our Ref: CC6/AIG23003913/Uya3

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We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **GBK7974L** against your insurance policy.

Please be informed that your insurer AIG Pacific Insurance Pte Ltd requires you to lodge GIA accident report either on-line or at any AIG authorized workshop (List of authorize workshop is on your policy).

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. Any non-compliance of this condition will result in a loss of your No Claim Discount upon renewal of your policy and your claim will be prejudiced. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

Please find enclosed a copy of Traffic Police Report that was lodged earlier by you.

Kindly forward a copy of GIA accident report to us once it has done.

Your kind co-operation is much appreciated. Thank you.

*I am working from home till 12.05.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

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