Meng Yan (LKK Auto)

From: Sent: To: Cc: Subject:	Henry, Irene James <irene.henry@sompo.com.sg> Friday, 14 April 2023 4:37 pm Christy; Chua, Gek Tiang Ruth; assignments; SUR Charles Hoon; Caroline; admin@btmperformance.sg; admin-d RE: SOMPO REF:CMTD2301471/RUC - RE: NEW PRS - YOUR REF : SLW4972E ; OUR REF : AP/2023/005448 ; RTA ON 12 APRIL 2023 AT ABOUT 1748HRS INVOLVING MOTOR VEHICLES NO(S). EU780L & SLW4972E & SLW6248A ALONG KJE TOWARDS SL WOODLANDS</irene.henry@sompo.com.sg>		
Our Reference : CMTD23014 Your Reference: AP/2023/005			
Date: 14/04/2023	Without Prejudice EMAIL ONLY		
Attention:			
M/S AP LAW PRACTICE LLC			
Dear Sirs,			
ACCIDENT INVOLVING <u>SLW</u>	<u>/ 4972E</u> & EU 780L ON 12.04.2023		
Dear Christy,			
We do not agree to your list of surveyors.			

As such, we will be appointing our motor surveyor, LKK AUTO CONSULTANTS PTE LTD to conduct the pre-repair survey of your client's vehicle.

The pre-repair survey will include a survey of the vehicle when its damaged parts are being dismantled prior to the commencement of repairs.

We would like our motor surveyor to conduct a post repair inspection once your client's vehicle has been repaired.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Aside to LKK AUTO CONSULTANTS PTE LTD,

Please make the arrangement to survey for EU 780L on a without prejudice and any admission of liability basis.

Please revert your report to motorsurvey@sompo.com.sg upon completion of survey to my colleague, Ms. Ruth Chua

Note: * Currently intermittently working from home and office.

Best Regards Irene Henry Claims Division

D: 6322 4618 | T: 6461 6555



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click here for our Privacy Policy.

From: Christy <christy@aplp.com.sg> Sent: Friday, April 14, 2023 3:56 PM To: Henry, Irene James <irene.henry@sompo.com.sg>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>

Cc: Charles Hoon <charles@aplp.com.sg>; Caroline <caroline@aplp.com.sg>; admin@btmperformance.sg

Subject: RE: SOMPO REF: CMTD2301471/RUC - RE: NEW PRS - YOUR REF: SLW4972E; OUR REF: AP/2023/005448; RTA ON 12 APRIL 2023 AT ABOUT 1748HRS

INVOLVING MOTOR VEHICLES NO(S). EU780L & SLW4972E & SLW6248A ALONG KJE TOWARDS SLE WOODLANDS

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

WITHOUT PREJUDICE

Dear Sir/Mdm,

We refer to your email of even date.

Our clients do not agree to your list of surveyors.

We are instructed to propose the use of one of the motor surveyors named below to conduct the joint pre-repair survey as a single joint expert:

- a. Alan Cheong
- b. Andrew How
- c. Joel Liew
- d. Nicky Seah
- e. Lee Appraisal
- f. Henry Low

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors.

In the event you are not agreeable to our list of surveyors, please note that our client's vehicle can be inspected at:

Repairer Office

M/s BTM Performance

Contact Person: Steve Awyong @ Mobile: 86839891 / 84286665

Email: admin@btmperformance.sq

Address: 8, Kaki Bukit Avenue 4

Premier @ KB, #02-38 Singapore 415875

Please note that our clients' vehicle will only be available for pre-repair survey within the next two (2) working days. Our clients shall proceed to repair their vehicle thereafter without further notice or reference to you.

All our clients' rights are reserved.

Please note that our office will still be tele-commuting. Please correspond with us through email only.

As we have limited access to your matter and we may take a longer time to respond to you. We apologise for any inconvenience caused.

Stay safe. Stay healthy.

Regards, Christy Chew

AP Law Practice LLC

151 Chin Swee Road #10-03/05 Manhattan House, Singapore 169876

T: 6955 8899 F: 6900 9899 E: christy@aplp.com.sg

Singapore UEN No.: 201939937D

This email transmission is confidential and intended only for the addresses(s). It may contain information which is privileged as between solicitor and client or protected by litigation privilege. If you are not the intended receipient, please delete this message and all attachments and inform us by return email. No part of this message should be disclosed to any party, copied or used for any purpose. Thank you for your co-operation.

From: Henry, Irene James < irene.henry@sompo.com.sg>

Sent: Friday, April 14, 2023 3:24 PM

To: Christy <<u>christy@aplp.com.sg</u>>; Chua, Gek Tiang Ruth <<u>ruth.chua@sompo.com.sg</u>>

Cc: Charles Hoon <charles@aplp.com.sg>; Caroline <caroline@aplp.com.sg>; admin@btmperformance.sg

Subject: SOMPO REF:CMTD2301471/RUC - RE: NEW PRS - YOUR REF: SLW4972E; OUR REF: AP/2023/005448; RTA ON 12 APRIL 2023 AT ABOUT 1748HRS INVOLVING MOTOR VEHICLES NO(S). EU780L & SLW4972E & SLW6248A ALONG KJE TOWARDS SLE

WOODLANDS

Our Reference: CMTD2301471/RUC Your Reference: AP/2023/005448

Date: 14/04/2023	EMAIL ONLY

Attention:

M/s AP LAW PRACTICE LLC

Dear Sirs,

ACCIDENT INVOLVING SLW 4972E & EU 780L ON 12.04.2023

We refer to your notice of accident via email dated 14/04/2023.

Please be informed that Ruth Chua is the handler of this case who can be contacted 6329 5153/ruth.chua@sompo.com.sg.

We intend to conduct a pre-repair survey of the damage to your We intend to conduct a pre-repair survey of the damage to your client's syour customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

Motor Surveyor	Surveyor
FormTeam Consultancy	Chow Boxiong
FormTeam Consultancy	Frankie Pang
LKK Auto Consultants	Adrian Ling (East)
	Marcus Chua (East)
	Kenneth Kong (North)
Raleigh Services	Andrew Ow Yong
Priority Services	Jimmy Lee
In-house surveyor	Teo See Ling

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Note: * Currently intermittently working from home and office.

Best Regards Irene Henry Claims Division

D: 6322 4618 | T: 6461 6555



Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click here for our Privacy Policy.

From: Christy < christy@aplp.com.sg > Sent: Friday, April 14, 2023 12:35 PM

To: Claims - Motor Survey < Motor Survey @sompo.com.sg >

Cc: Charles Hoon < charles@aplp.com.sg>; Caroline < caroline@aplp.com.sg>; admin@btmperformance.sg

Subject: NEW PRS - YOUR REF: SLW4972E; OUR REF: AP/2023/005448; RTA ON 12 APRIL 2023 AT ABOUT 1748HRS INVOLVING

MOTOR VEHICLES NO(S). EU780L & SLW4972E & SLW6248A ALONG KJE TOWARDS SLE WOODLANDS

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

WITHOUT PREJUDICE

Attn: Motor Claims Department

Dear Sirs,

Please find attached, our letter of even date.

Thank you

Please note that our office will still be tele-commuting. Please correspond with us through email only.

As we have limited access to your matter and we may take a longer time to respond to you. We apologise for any inconvenience caused.

Stay safe. Stay healthy.

Regards, Christy Chew

A P Law Practice LLC

151 Chin Swee Road #10-03/05 Manhattan House, Singapore 169876

T: 6955 8899 F: 6900 9899 E: christy@aplp.com.sg

Singapore UEN No.: 201939937D

This email transmission is confidential and intended only for the addresses(s). It may contain information which is privileged as between solicitor and client or protected by litigation privilege. If you are not the intended receipient, please delete this message and all attachments and inform us by return email. No part of this message should be disclosed to any party, copied or used for any purpose. Thank you for your co-operation.