

Rajes (LKK Auto)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Friday, 14 April 2023 10:17 AM
To: Raamkumar Krishnan Murtek; SUR; assignments
Cc: Selamatshahh Zainal; Jackson Teo Ban Chye
Subject: RE: SNM23D202371/C02/ GBD1781C/TANCHC / RE: TP Claim Survey for GBH3034S

WITHOUT PREJUDICE

Dear Sir/Mdm,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Marcus to conduct the PRS.

Thank you.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Raamkumar Krishnan Murtek <raamkumar.km@ethozprotect.com>
Sent: Friday, April 14, 2023 10:13 AM
To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Cc: Selamatshahh Zainal <Selamatshahh.Zainal@ethozprotect.com>; Jackson Teo Ban Chye <jackson.teo@ethozprotect.com>
Subject: RE: SNM23D202371/C02/ GBD1781C/TANCHC / RE: TP Claim Survey for GBH3034S

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Dear Jenny,

Please make arrangement for Marcus Chua (LKK) to conduct the survey at Ethoz 22 Tampines Street 92.

Warmest Regards

Raamkumar
Customer Service Engineer

ETHOZ
ETHOZ PROTECT PTE LTD

22 Tampines Street 92 Singapore 528876

DID: 6654 7617 | FAX: 6654 7549

H/P: 9890 9925

www.ethozgroup.com



From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Sent: Friday, April 14, 2023 10:05 am

To: Raamkumar Krishnan Murtek <raamkumar.km@ethozprotect.com>

Cc: Selamatshahh Zainal <Selamatshahh.Zainal@ethozprotect.com>; Jackson Teo Ban Chye <jackson.teo@ethozprotect.com>

Subject: RE: SNM23D202371/C02/ GBD1781C/TANCHC / RE: TP Claim Survey for GBH3034S

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Without Prejudice

Our reference: SNM23D202371/C02/GBD1781C/TANCHC

Your reference: GBH3034S

Dear Sirs,

ACCIDENT INVOLVING GBD1781C & GBH3034ST ON 29/03/2023

We refer to the above matter.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1.Marcus Chua (LKK)	6.Ben Chua (FTA)	11.Mohd Fadhilah (LBS)
2.Kenneth Kong (LKK)	7.Li Lewei (FTA)	12.Stan See (LBS)
3.Alex Yu (LKK)	8.Gary Soon (FTA)	13.Anthony Lim (LBS)
4.Mohammed Rasul (LKK)	9.Ng You Han (FTA)	
5.Mohamad Taufikh (LKK)	10.You Jin Feng (FTA)	

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, April 14, 2023 9:53 AM

To: Raamkumar Krishnan Murtek <raamkumar.km@ethozprotect.com>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Cc: Selamatshahh Zainal <Selamatshahh.Zainal@ethozprotect.com>; Jackson Teo Ban Chye <jackson.teo@ethozprotect.com>

Subject: O/R: SNM23D202371/C02/ GBD1781C/TANCHC / RE: TP Claim Survey for GBH3034S

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Jacqueline,

Please refer to the above subject.

Kindly conduct PRS GBH3034S soonest possible.

Please contact our claims department Jacqueline Tan 6389 6185 the officer in charge or 6389 6116 should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you
Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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