

## Meng Yan (LKK Auto)

---

**From:** MTPRI <MTPRI@smrt.com.sg>  
**Sent:** Friday, 14 April 2023 3:07 pm  
**To:** assignments; Meng Yan (LKK Auto)  
**Cc:** MTPRI; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd)  
**Subject:** FW: PRI for SMQ8312D – Our Insured: SHD6356T on 11/04/2023 Our Ref: D23001280MFSH/Strides/EW/TPD-1  
**Attachments:** SMQ8312D.pdf

Ref: TAX/04/23/2023

Dear Yan,

Kindly survey on “ Without Prejudice” basis.

TP: SMQ8312D  
Insured: SHD6356T  
Workshop: Cycle & Carriage Singapore

Thank you.

Regards,

Hua Yen  
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705  
DID: 6866 2650 | Fax: 6368 7421 | Email: [HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)

---

**From:** Joanne Tan Jo Ann <joannetan@msfirstcapital.com.sg>  
**Sent:** Friday, 14 April 2023 10:27 am  
**To:** MTPRI <MTPRI@smrt.com.sg>  
**Cc:** Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>; renemer.bagang@cyclecarriage.com.sg; mars.ler@cyclecarriage.com.sg; Eric Woo <EricWoo@msfirstcapital.com.sg>  
**Subject:** PRI for SMQ8312D – Our Insured: SHD6356T on 11/04/2023 Our Ref: D23001280MFSH/Strides/EW/TPD-1

**CAUTION:** This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Hua Yen,

For PRI.

Thank you and Regards,  
Joanne Tan  
Motor Claims

**MS First Capital Insurance Ltd**

16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581

D: 6507 3848 | F: 6507 3849 | Reg. No. 195000106C

Website <http://www.msfirstcapital.com.sg>

A member of  **INSURANCE GROUP**

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data.

Please refer to [www.msfirstcapital.com.sg](http://www.msfirstcapital.com.sg) for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it.

If you have received this message in error, please delete the message and all copies from your system  
and notify the sender immediately by return e-mail.

---

**From:** Renemer Ramirez Bagang <[renemer.bagang@cyclecarriage.com.sg](mailto:renemer.bagang@cyclecarriage.com.sg)>

**Sent:** Thursday, April 13, 2023 4:53 PM

**To:** Motor\_Claims <[Motor\\_Claims@msfirstcapital.com.sg](mailto:Motor_Claims@msfirstcapital.com.sg)>; CWS Motor Claims <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>

**Cc:** Ler Yeong Cherng <[mars.ler@cyclecarriage.com.sg](mailto:mars.ler@cyclecarriage.com.sg)>

**Subject:** Accident On 11/04/2023 Involving Our Insured SMQ8312D And Your Insured SHD6356T

Dear Motor Claims,

Our client is looking to make a claim against your insurer for property damage caused to his/her vehicle.

Please confirm if your insurance company is prepared to engage in a direct settlement for property damage only.

This settlement excludes our client's right to recover further loss arising from rental of alternative / replacement vehicle.

As our client requires the use of a vehicle during this period that his/her vehicle is in our workshop, our client has will rented a vehicle and will be looking towards your company to make good his/her loss/rental cost.

Please confirm that you understand that any direct settlement reached for the cost of repairs to our client's vehicle does not prejudice his/her rights to recover any other damages he has suffered.

**Please arrange for Pre-survey on 20/04/2023 Thursday 10:00am at Cycle & Carriage Level 3 330 Ubi Road 3 S408650.**

Thank you.

Ren Bagang  
Motor Claims Service Advisor  
330 Ubi Road 3, Singapore 408650



Exceptional Journeys

Cycle & Carriage Singapore • 330 Ubi Road 3, Singapore 408650  
• DID: +65 6594 9166 • H: +65 8552 3293 • [www.cyclecarriage.com.sg](http://www.cyclecarriage.com.sg)

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.