

Huey Yon (LKKAUTO)

From: Huey Yon (LKKAUTO)
Sent: Friday, 12 May 2023 10:08 AM
To: renemer.bagang@cyclecarriage.com.sg
Cc: SUR; Taufikh (LKKAUTO)
Subject: RE: PRI for SMQ8312D – Our Insured: SHD6356T on 11/04/2023 Our Ref: D23001280MFSH/Strides/EW/TPD-1 / FINALIZATION

Dear Sir/Mdm,

Without prejudice

We will be advising our principal a cost of repair of \$4,077.00 before GST with 4 days of repair, subject to their approval.

Best Regards,
Huey Yon | Case Handler
LKK Auto Consultants
phone: 6256-3561 | email: hueyyon@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Taufikh (LKKAUTO) <Taufikh@lkkauto.com>
Sent: Thursday, May 11, 2023 2:15 PM
To: SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: FW: PRI for SMQ8312D – Our Insured: SHD6356T on 11/04/2023 Our Ref: D23001280MFSH/Strides/EW/TPD-1 / FINALIZATION

From: Renemer Ramirez Bagang <renemer.bagang@cyclecarriage.com.sg>
Sent: Thursday, 11 May 2023 2:14:30 pm (UTC+08:00) Kuala Lumpur, Singapore
To: Taufikh (LKKAUTO) <Taufikh@lkkauto.com>
Cc: Ler Yeong Cherng <mars.ler@cyclecarriage.com.sg>
Subject: RE: PRI for SMQ8312D – Our Insured: SHD6356T on 11/04/2023 Our Ref: D23001280MFSH/Strides/EW/TPD-1 / FINALIZATION

Dear Taufikh,

Please see attached files for your reference & finalization.

No. of total repair days – 4 days.

Thank you.

Ren Bagang
Motor Claims Service Advisor
330 Ubi Road 3, Singapore 408650



Exceptional Journeys

Cycle & Carriage Singapore • 330 Ubi Road 3, Singapore 408650
• DID: +65 6594 9166 • H: +65 8552 3293 • www.cyclecarriage.com.sg

From: Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>
Sent: Thursday, 20 April 2023 2:39 pm
To: Renemer Ramirez Bagang <renemer.bagang@cyclecarriage.com.sg>
Subject: RE: PRI for SMQ8312D – Our Insured: SHD6356T on 11/04/2023 Our Ref: D23001280MFSH/Strides/EW/TPD-1

This email was sent from outside of your organisation

Without Prejudice

Dear Renemer,

We can do Direct Settlement .
Quantum to be agreed.

Thanks & Best Regards,

Ana Magnaye
Claims Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2678 | Fax: 6368 7421 | Email: ana.magnaye@strides.com.sg | www.stridesmobility.com.sg



From: Renemer Ramirez Bagang <renemer.bagang@cyclecarriage.com.sg>
Sent: Thursday, 20 April 2023 10:56 am
To: Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>
Cc: Ler Yeong Chong <mars.ler@cyclecarriage.com.sg>
Subject: RE: PRI for SMQ8312D – Our Insured: SHD6356T on 11/04/2023 Our Ref: D23001280MFSH/Strides/EW/TPD-1

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Ana,

Please see attached vehicle damage photos.

Thank you.

Ren Bagang
Motor Claims Service Advisor
330 Ubi Road 3, Singapore 408650



Exceptional Journeys

Cycle & Carriage Singapore • 330 Ubi Road 3, Singapore 408650
• DID: +65 6594 9166 • H: +65 8552 3293 • www.cyclecarriage.com.sg

From: Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>
Sent: Thursday, 20 April 2023 10:40 am
To: Renemer Ramirez Bagang <renemer.bagang@cyclecarriage.com.sg>
Subject: RE: PRI for SMQ8312D – Our Insured: SHD6356T on 11/04/2023 Our Ref: D23001280MFSH/Strides/EW/TPD-1

This email was sent from outside of your organisation

Our Ref : TAX/04/23/2023

Without Prejudice

Dear Renemer,

Please let us have a copy of your client's damage photo.

Thanks & Best Regards,

Ana Magnaye

Claims Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2678 | Fax: 6368 7421 | Email: ana.magnaye@strides.com.sg | www.stridesmobility.com.sg



From: Renemer Ramirez Bagang <renemer.bagang@cyclecarriage.com.sg>
Sent: Thursday, 20 April 2023 10:31 am
To: Joanne Tan Jo Ann <joannetan@msfirstcapital.com.sg>
Cc: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>; Ler Yeong Cherng <mars.ler@cyclecarriage.com.sg>; Eric Woo <EricWoo@msfirstcapital.com.sg>; MTPRI <MTPRI@smrt.com.sg>
Subject: RE: PRI for SMQ8312D – Our Insured: SHD6356T on 11/04/2023 Our Ref: D23001280MFSH/Strides/EW/TPD-1

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Sir/Mdm,

My client vehicle has been surveyed by the appointed surveyor.

Does your insured filed the accident report already? If yes, please advise on liability and if we can do direct settlement for this case.

Thank you.

Ren Bagang
Motor Claims Service Advisor
330 Ubi Road 3, Singapore 408650

From: Joanne Tan Jo Ann <joannetan@msfirstcapital.com.sg>
Sent: Friday, 14 April 2023 10:27 am
To: MTPRI <MTPRI@smrt.com.sg>
Cc: Ong Hua Yen (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <OngHuaYen@smrt.com.sg>; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>; Renemer Ramirez Bagang <renemer.bagang@cyclecarriage.com.sg>; Ler Yeong Cherng <mars.ler@cyclecarriage.com.sg>; Eric Woo <EricWoo@msfirstcapital.com.sg>
Subject: PRI for SMQ8312D – Our Insured: SHD6356T on 11/04/2023 Our Ref: D23001280MFSH/Strides/EW/TPD-1

This email was sent from outside of your organisation

Dear Hua Yen,

For PRI.

Thank you and Regards,
Joanne Tan
Motor Claims

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581
D: 6507 3848 | F: 6507 3849 | Reg. No. 195000106C
Website <http://www.msfirstcapital.com.sg>

A member of **MS&AD** INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):
Under the PDPA, there are various requirements that regulate the processing of your personal data.
Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged.
If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it.
If you have received this message in error, please delete the message and all copies from your system
and notify the sender immediately by return e-mail.

From: Renemer Ramirez Bagang <renemer.bagang@cyclecarriage.com.sg>
Sent: Thursday, April 13, 2023 4:53 PM
To: Motor_Claims <Motor_Claims@msfirstcapital.com.sg>; CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>
Cc: Ler Yeong Cherng <mars.ler@cyclecarriage.com.sg>
Subject: Accident On 11/04/2023 Involving Our Insured SMQ8312D And Your Insured SHD6356T

Dear Motor Claims,

Our client is looking to make a claim against your insurer for property damage caused to his/her vehicle.

Please confirm if your insurance company is prepared to engage in a direct settlement for property damage only.

This settlement excludes out client's right to recover further loss arising from rental of alternative / replacement vehicle.

As our client requires the use of a vehicle during this period that his/her vehicle is in our workshop, our client has will rented a vehicle and will be looking towards your company to make good his/her loss/rental cost.

Please confirm that you understand that any direct settlement reached for the cost of repairs to our client's vehicle does not prejudice his/her rights to recover any other damages he has suffered.

**Please arrange for Pre-survey on 20/04/2023 Thursday 10:00am at
Cycle & Carriage Level 3 330 Ubi Road 3 S408650.**

Thank you.

Ren Bagang
Motor Claims Service Advisor
330 Ubi Road 3, Singapore 408650



Exceptional Journeys

Cycle & Carriage Singapore • 330 Ubi Road 3, Singapore 408650
• DID: +65 6594 9166 • H: +65 8552 3293 • www.cyclecarriage.com.sg

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.