

Rajes (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Thursday, 13 April 2023 4:48 PM
To: June Phua (Cheng Hoe Motor); SUR; assignments
Cc: Claims Dept of CTI
Subject: RE: SNM23D202722/C02/SKW7872C/LEWLC RE: Repair Survey (Single Joint Expert) - SNA3221M

Without Prejudice

Dear Sir / Madam,

We will be appointing **M/s LKK AUTO CONSULTANTS PTE LTD** to conduct the pre-repair survey (PRS) on your client's vehicle.

We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Aside to LKK,

Please arrange and survey the vehicle.

Regards,

Jenny Lew
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>
Sent: Thursday, April 13, 2023 4:42 PM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM23D202722/C02/SKW7872C/LEWLC RE: Repair Survey (Single Joint Expert) - SNA3221M

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Hi,

Our selection as below :-

Kenneth Kong Seng Cheong (LKK)

Kindly assist to arrange.

Thank you.

Rgds

June

Cheng Hoe Motor Pte Ltd

Tel : 67556142

Fax : 67557719

Email- chmotor@singnet.com.sg

From: Jenny Lew

Sent: Thursday, April 13, 2023 4:01 PM

To: June Phua (Cheng Hoe Motor)

Cc: Claims Dept of CTI

Subject: RE: SNM23D202722/C02/SKW7872C/LEWLC RE: Repair Survey (Single Joint Expert) - SNA3221M

Message Classification: Internal

Without Prejudice

Our reference: SNM23D202722/C02/SKW7872C/LEWLC (insured yet to lodge report)

Your reference: SNA3221M

Dear Sirs / Madam,

ACCIDENT INVOLVING SKW7872C & SNA3221M on 27/02/2023.

We refer to your email of 13/04/2023.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

Marcus Chua Kang Seng (LKK)	Ben Chua (FTA)	Mohd Fadhilah Bin Osman (LBS)
Kenneth Kong Seng Cheong (LKK)	Li Lewei (FTA)	Stan See Chew Seng (LBS)
Alex Yu Lek Keong (LKK)	Gary Soon (FTA)	Anthony Lim Cher Chong (LBS)
Mohammed Rasul Bin Mohd Yunus (LKK)	Ng You Han (FTA)	
Mohamad Taufikh Bin Hamid (LKK)	You Jin Feng (FTA)	

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Regards,

Jenny Lew
Senior Executive
Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, April 13, 2023 1:53 PM
To: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>; Jenny Lew <jenny.lew@sg.cntaiping.com>
Subject: O/R: SNM23D202722/C02/ SKW7872C/LEWLC RE: Repair Survey (Single Joint Expert) - SNA3221M

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Jenny,

Please refer to the above subject.

Kindly conduct PRS SNA3221M soonest possible.

Please contact our claims department Jenny Lew 6389 6172 the officer in charge or 6389 6116 should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you
Chong Boon Sen
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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