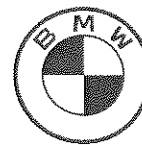


Performance Motors

BMW Dealer



Allianz Insurance Singapore Pte Ltd
79 Robinson Road
#09-01,
Singapore 068897

Attn: Motor Claims Dept.

Your ref: CC4/AIS23003875/pa3
Our ref: DS/SND4329P

Without Prejudice

16 June 2023

ACCIDENT INVOLVING VEHICLES SND4329P & SMX7101R ON 11/04/2023

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows: -

Cost of Repair : \$ 13,649.04	Excess : \$ -
Loss of Use : \$ 600.00 (\$120 X 5 Days)	GIA/LTA Search : \$ 2.00
Loss of Rental : \$ -	Others : \$ -
	Total : \$ 14,251.04

A copy of each of the following supporting documents is enclosed:

1. Copy of Tax Invoice & Receipts
2. Copy of LTA/GIA Search Slip
3. Copy of GIA Report
4. Copy of Letter of Authorisation


Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please email to pml-pbsp@sime-darby.com.sg.


Yours sincerely


Cresendo Lagman
Customer Service Manager, Bodyshop


Bernard Wan
Aftersales Manager, Bodyshop

Performance Motors Limited.
Sime Darby Performance Centre, 303 Alexandra Road
Sime Darby Business Centre, 315 Alexandra Road
East Coast Centre, 280 Kampong Arang Road
Ubi Service Centre, By-appointments only

Tel: 1800-2255-269
Co Reg No. 197401559W

A  Motors Company

Performance Motors Limited

A member of the Sime Darby Group



LETTER OF AUTHORISATION

ACCIDENT INVOLVING SND4329P & SMX7101P **ON** 11 / 04 / 2023 .

I, MR CHIA CHOON SENG owner of Vehicle Registration No. SND4329P hereby authorise **Performance Motors Limited** to submit, correspond, negotiate and settle my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorise **Performance Motors Limited** to execute, sign, seal and deliver all documents whatsoever in relation to this matter and to accept and receive any payment due to me in respect of my claim above.

I hereby declare that all acts and documents done by virtue of this Letter of Authorisation on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by me in person.

I further confirm that the acceptance by **Performance Motors Limited** of the settlement amount in respect of such claim shall constitute the full discharge of my claim in respect of such loss and damage.

Signed by:

x

Name : MR CHIA CHOON SENG (Date) 12 / 04 / 2023

NRIC No.: S7008734J

In the presence of:

Name : Han Kwan Yong (Date) 12 / 04 / 2023

NRIC No.:
Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197401559W GST Reg. No M2-0020081-x
Toll-Free Number (1800-2255269)

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Fax: 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438180
Fax: 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Fax: 64796601 (AfterSales)
64796624 (Motorrad)



SERVICE TAX INVOICE

Repair Order No. : B1 1762352	Page No. : 1 of 2
Date IN : 08/05/2023	Invoice Number : 2669819 / WSB
Motor Claim Advisor: Han Kwan Yong	Invoice Date : 13/06/2023
	Payment Terms : 30 Days From Invoice
	Invoice By : Mahamod Bin Mohd Sanif

- CUSTOMER INFORMATION -

Mr CHIA CHOON SENG
481 Yio Chu Kang Road
#08-07

Singapore 787056

- INVOICE TO - 224093

Allianz Insurance Singapore Pte Ltd
79 Robinson Road
#09-01
Singapore 068897

REGN. NO. SND4329P	CHASSIS NO. WBA70DY0008C30990	REGN. DATE 29/12/2021	MODEL 318I SEDAN	MILEAGE 16480
-----------------------	----------------------------------	--------------------------	---------------------	------------------

- - - - L A B O U R 1 - - - -

	NETT
To replace rear bumper,boot lid,rear carrier,replace damaged attachment parts.Make good tail end panel include carry out repairs caused by accident.	2,975.00
To respray rear bumper, boot lid and tail panel	2,532.00
To remove and install boot compartment carpet and garnish to facilitate repair.	257.00
To remove old PDC assembly, replace damaged parts and reconnect to new bumper including conduct check for proper function.	168.00
To check electrical wiring system and lighting at the rear section for proper function.	168.00
Sundries.	150.00
To replace rear exhaust silencer include alignment of system and conduct checks for leak.	504.00
To carry out body cavity preservation. (Perpanel)	112.00
INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.	0.00
DATE OF ACCIDENT :11.04.2023. 3RD PARTY CAR :SMX7101R. YOURREF NO:CC4/AIS23003875/pa3 VEHICLE WAS SURVEYED BY RASUL FRM LKK ON 08.05.2023@1230HRS. AUTHORISED BY HSIAO TONG FROM LKK VIA EMAIL ON 20.04.2023.	
PROPOSE LOSS OF USE = \$120x5 THE AMOUNT IS SUBJECTED TO INSURANCE COMPANY CONFIRMATION.	0.00
GIA SEARCH FEE = \$2.00.	0.00

Total Labour 1: **6,866.00**

- - - - P A R T S - - - -	Qty	Retail Price	NETT
TRUNK LID	1	1,408.30	1,408.30
REAR BUMPER CARRIER	1	516.20	516.20
ADAPTER	1	124.55	124.55
TRIM STRIP (SPORT)	1	96.10	96.10
REAR BUMPER LH SIDE GUIDE	1	136.30	136.30

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197401559W GST Reg. No M2-0020081-x
Toll-Free Number (1800-2255269)

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Fax: 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438180
Fax: 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Fax: 64796601 (AfterSales)
64796624 (Motorrad)

**SERVICE TAX INVOICE**

Repair Order No. : B1 1762352	Page No. : 2 of 2
Date IN : 08/05/2023	Invoice Number : 2669819 / WSB
Motor Claim Advisor: Han Kwan Yong	Invoice Date : 13/06/2023
	Payment Terms : 30 Days From Invoice
	Invoice By : Mahamod Bin Mohd Sanif

REAR BUMPER RH SIDE GUIDE	1	136.30	136.30
REAR DIFFUSER	1	74.50	74.50
REAR BUMPER PANEL PRIMED (SPORT)	1	1,280.35	1,280.35
REAR LH TRIM PANEL	1	99.75	99.75
(DG/SL) ADHESIVE SET K6	1	53.05	53.05
EXPANDING RIVET D=8MM	14	1.15	16.10
PLAQUE 74MM	1	72.85	72.85
GROMMET	2	0.80	1.60
SILENCER CLAMPING BUSH	1	66.25	66.25
TAILPIPE TRIM CHROME D=90MM	1	136.15	136.15
HEX NUT M8	3	1.30	3.90
LETTERING 318I	1	65.60	65.60
REAR LH REAR REFLECTOR	1	41.00	41.00
REAR SILENCER	1	1,231.30	1,231.30
REAR LH LATERAL MOUNT	1	211.85	211.85
Total Parts :			5,772.00

Labour Charges :	6,212.00	Total Labour & Parts Charges :	S\$ 12,638.00
Parts Charges :	5,772.00	Less Insurance Excess :	S\$ 0.00
Lubricant/Misc :	654.00	Invoice Total Amount Exclude GST :	S\$ 12,638.00
		GST @ 8% :	S\$ 1,011.04
		Invoice Total Amount Include GST :	S\$ 13,649.04

Computer generated invoice. No signature is required.

Amount Payable Include GST : **S\$ 13,649.04**

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.




INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

SMX7101R

Date of Accident

11/04/2023 

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **Allianz Insurance Singapore P...**Period of Insurance **27/01/2023 - 26/01/2024**Requested By **Peh Ah Hoon (Performance Mo...**Requested Date **13/04/2023 15:14****Payment details**Request Amount: **S\$1.85**GST Amount: **S\$0.15**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Tuesday, 25 July 2023 5:58 PM
To: Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: Acceptance : DS LOD REMINDER - SND4329P (BMW) AND SMX7101R - DOA: 11/04/2023 ***LKK REF: CC4/AIS23003875/pa3 \$14,151.04
Attachments: LOA-SND4329P.pdf

Hi Hsiao Tong,

We have instructions to accept your offer of settlement at \$14,151.04.

Please find attached LOA and following bank details for your action.

Account Name	:	Performance Motors Limited
Account Number	:	0-853124-001
Bank Name	:	Citibank N.A.
Bank Code	:	7214
Branch Code	:	001
Bank Address	:	8 Marina View #16-01 Asia Square Tower 1 (S) 018960
Swift Code	:	CITISGSG

Thank you.

Best regard,
Cindy

Bodyshop

BMW
Performance Motors Ltd

DDI: +65 6319 0175
FAX: +65 6479 4601
Address: 303 Alexandra Road, Singapore 159941
Email: pml-pbsp@simedarby.com.sg

www.bmw.com.sg

Sime Darby Motors
A member of the Sime Darby Group



From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, July 6, 2023 3:18 PM
To: PBSP <pml-pbsp@simedarby.com.sg>
Cc: 甯瑤 © <admin-a@lkkauto.com>
Subject: RE: DS LOD REMINDER - SND4329P (BMW) AND SMX7101R - DOA: 11/04/2023 ***LKK REF: CC4/AIS23003875/pa3

CAUTION: This email originated from outside the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe. Click "Report Phishing" if you think it is malicious.

Without prejudice

Dear Sirs,

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 13,649.04
2. Loss of Use (5days x \$100.00)	\$ 500.00
3. LTA/GIA Search Fee	\$ 2.00
Total	\$ 14,151.04

Please confirm acceptance.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Tuesday, July 4, 2023 3:35 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Banca (Allianz Insurance Singapore <claims@allianz.com.sg>
Subject: DS LOD REMINDER - SND4329P (BMW) AND SMX7101R - DOA: 11/04/2023 ***LKK REF: CC4/AIS23003875/pa3

LOD REMINDER

Thank you.

Best regard,
Cindy

Bodyshop

BMW
Performance Motors Ltd

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Address: 303 Alexandra Road, Singapore 159941
Email: pml-pbsp@simedarby.com.sg

www.bmw.com.sg

Sime Darby Motors
A member of the Sime Darby Group



From: PBSP
Sent: Thursday, June 22, 2023 11:15 AM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: 甯珺 @ <admin-a@lkkauto.com>; Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Subject: DS LOD - SND4329P (BMW) AND SMX7101R - DOA: 11/04/2023 ***LKK REF: CC4/AIS23003875/pa3

Dear Sirs,

Please see attached LOD and let us have your offer of settlement.

Thank you.

Best regard,
Cindy

Bodyshop

BMW
Performance Motors Ltd

DDI: +65 6319 0175
FAX: +65 6479 4601
Address: 303 Alexandra Road, Singapore 159941
Email: pml-pbsp@simedarby.com.sg

www.bmw.com.sg

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 27 July 2023 9:12 AM
To: 'PBSP'
Cc: Admin A
Subject: RE: Acceptance : DS LOD REMINDER - SND4329P (BMW) AND SMX7101R - DOA: 11/04/2023 ***LKK REF: CC4/AIS23003875/pa3 \$14,151.04

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$14,151.04(all in)** in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **11 APRIL 2023**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Tuesday, July 25, 2023 5:58 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Acceptance : DS LOD REMINDER - SND4329P (BMW) AND SMX7101R - DOA: 11/04/2023 ***LKK REF: CC4/AIS23003875/pa3 \$14,151.04

Hi Hsiao Tong,

We have instructions to accept your offer of settlement at \$14,151.04.

Please find attached LOA and following bank details for your action.

Account Name	:	Performance Motors Limited
Account Number	:	0-853124-001
Bank Name	:	Citibank N.A.
Bank Code	:	7214
Branch Code	:	001
Bank Address	:	8 Marina View #16-01 Asia Square Tower 1 (S) 018960
Swift Code	:	CITISGSG

Thank you.

Best regard,
Cindy

Bodyshop

BMW
Performance Motors Ltd

DDI: +65 6319 0175
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Address: 303 Alexandra Road, Singapore 159941
Email: pml-pbsp@simedarby.com.sg

www.bmw.com.sg

Sime Darby Motors
A member of the Sime Darby Group



From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, July 6, 2023 3:18 PM

To: PBSP <pml-pbsp@simedarby.com.sg>

Cc: 甯瑤 © <admin-a@lkkauto.com>

Subject: RE: DS LOD REMINDER - SND4329P (BMW) AND SMX7101R - DOA: 11/04/2023 ***LKK REF: CC4/AIS23003875/pa3

CAUTION: This email originated from outside the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe. Click "Report Phishing" if you think it is malicious.

Without prejudice

Dear Sirs,

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 13,649.04
2. Loss of Use (5days x \$100.00)	\$ 500.00
3. LTA/GIA Search Fee	\$ 2.00
Total	\$ 14,151.04

Please confirm acceptance.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg>

Sent: Tuesday, July 4, 2023 3:35 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Banca (Allianz Insurance Singapore <claims@allianz.com.sg>

Subject: DS LOD REMINDER - SND4329P (BMW) AND SMX7101R - DOA: 11/04/2023 ***LKK REF:
CC4/AIS23003875/pa3

LOD REMINDER

Thank you.

Best regard,
Cindy

Bodyshop

BMW
Performance Motors Ltd

DDI: +65 6319 0175
FAX: +65 6479 4601
Address: 303 Alexandra Road, Singapore 159941
Email: pml-pbsp@simedarby.com.sg

www.bmw.com.sg

Sime Darby Motors
A member of the Sime Darby Group

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 20 April 2023 8:26 AM
To: ivanyuenski@gmail.com
Subject: CLAIM NOTIFICATION - ACCIDENT INVOLVING SMX7101R(ALLIANZ) AND SND4329P AT/ALONG JALAN AHMAD IBRAHIM BEFORE BENOI ROAD ON 11/04/2023

YUEN SAI KIT IVAN [By Email Only]

Dear Sir/Madam,

You Ref: SMX7101R

Our Ref: CC4/AIS23003875/pa3

ACCIDENT INVOLVING SMX7101R(ALLIANZ) AND SND4329P AT/ALONG JALAN AHMAD IBRAHIM BEFORE BENOI ROAD ON 11/04/2023

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd to deal with the third party claim against your policy.

We have received a claim from **SND4329P** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to Allianz and acknowledged by Allianz.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to customerservice@allianz.com.sg or deliver it by hand to Allianz Customer Care Centre.

This letter should **not** be regarded as a waiver by Allianz of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at 6742 3197 or chewht@lkkauto.com.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	14 Apr 2023 14:02	Clm Dtl Modified	Insured Name: -> YUEN SAI KIT IVAN. Claimant's Name: -> CHIA CHOON SENG. Claimant's ID: -> S7008734J.	[A] HOW MEI KWAN
2	14 Apr 2023 14:02	Clm Veh Model Changed	(207321) BMW 318I 2.0 MSPT ADPT LED HL (A).	[A] HOW MEI KWAN
3	14 Apr 2023 14:02	Clm Created	Reg No: SND4329P. Policy No: SP2004251822-01. Acct Date: 2023/04/11. Claim Type: TP. Insurer: Allianz Insurance Singapore Pte. Ltd. (HQ). TP Insurer: ERGO Insurance Pte. Ltd. (HQ). Workshop: Performance Motors Limited (Alexandra)	[A] HOW MEI KWAN
4	14 Apr 2023 14:02	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	14 Apr 2023 14:02	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/04/25	[A] HOW MEI KWAN
6	14 Apr 2023 14:02	Adj Mandate Set	Approved:5000.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	14 Apr 2023 14:02	Adj Adjuster Assigned	[None] -> MOHD RASUL	[A] HOW MEI KWAN
8	30 Jun 2023 12:22	Adj Mandate Request	Cur.Reg:14151.04:Liability: 100%. Insured rear-ended third party. We seek your mandate at \$14,151.04(ALL-IN). TP-Mandate IA had been uploaded in Merimen. Kindly let us have your approval/instruction.	[A] CHEW HSIAO TONG
9	06 Jul 2023 10:00	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/04/25	[I] Steve Lim
10	06 Jul 2023 10:00	Adj Mandate Set	Approved:14151.04.	[I] Steve Lim
11	06 Jul 2023 10:26	TP Ins Updated	TPRegNo:S9346419B -> SMX7101R.	[A] HOW MEI KWAN
12	06 Jul 2023 10:26	Clm Dtl Modified	Insured ID: -> S9346419B.	[A] HOW MEI KWAN

Date From

Date To

Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2948366	14 Apr 2023 14:02:33	TP Case (Insurer)	Motor	Allianz Insurance Singapore Pte. Ltd. (HQ)	Allianz Insurance Singapore Pte. Ltd. (HQ)	SND4329P	YUEN SAI KIT IVAN	xx.xx