

EzLyna (LKKAuto)

From: stephanie@bhh.com.sg
Sent: Thursday, 20 April 2023 9:25 am
To: EzLyna (LKKAuto)
Cc: Rajes (LKK Auto); assignments; Admin A; raymond@bhh.com.sg; stephanie@bhh.com.sg
Subject: RE: RE: Accident Involving FBJ2406Z & GBK9466Z on 08/04/2023
Attachments: 12156_vehicle search.pdf; 12156_Tax Invoice.pdf

Dear Ezlyna,

Apologise for earlier email.

We have confirmed final bill with Marcus.

We attached our Tax Invoice and Vehicle search.

Cost of Repair (incl. 8% GST)	- \$ 864.00
Loss of Use (3 days x \$20)	- \$ 60.00
GIA Search Fee	- \$ 2.00
Total	- \$ 926.00
	=====

Appreciate for you to revert with your DV to us by email.

Thank you and have a great day!
Please feel free to contact me if you have any questions.

Please avoid 1200hrs to 1330hrs for bike survey appointment.

Stephanie Gan

Sales Manager

Ban Hock Hin Co Pte Ltd

Tel: (65) 6281 6520 Ext 250

Mobile: +65 9800 3299

Address: BLK 8 Defu South Street 1, #04-28 JTC Defu Industrial City, Singapore 533758

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From: stephanie@bhh.com.sg <stephanie@bhh.com.sg>
Sent: Thursday, 20 April 2023 9:02 am
To: 'ezlyna@lkkauto.com' <ezlyna@lkkauto.com>



BAN HOCK HIN
Co., Pte Ltd

Co.Reg.No: 197000288K

MOTORCYCLE ACCESSORIES | SERVICE CENTRE
MODIFICATION | SPRAY PAINTING AND BODY WORK | METAL
WORKS | LEASING & RENTALS | FLEET SALES | INSURANCE SALES

16th Jun 2023

Your Ref :
Our Ref : TP/12156/FBJ2406Z/GBK9466Z

79 Robinson Rd, #09-01
Singapore 068897

ATTN : Motor Claim Department

Dear Sir/Mdm,

Accident Involving FBJ2406Z & GBK9466Z on 08/04/2023

AUTHORIZATION LETTER

I refer to the above-mentioned matter.

I See Jie Jun, Eugene hereby irrevocably authorize Ban Hock Hin Co., Pte Ltd to act on our behalf to file a 3rd Party Claim against your insured GBK9466Z

I further authorize M/s ALLIANZ INSURANCE SINGAPORE PTE. LTD to release the claim and payment to M/s Ban Hock Hin Co., Pte Ltd in consideration of their allowing me to take possession of my motorcycle FBJ2406Z upon completion of repairs.

If you need any verification from us, kindly direct all enquiries and correspondences to M/s Ban Hock Hin Co., Pte Ltd.

Yours faithfully

.....
Claimant Signature

See Jie Jun, Eugene
S90432532B

.....
Name & NRIC No

Witness

.....
Witness Signature

Tan Chou Lok / G7715235R

.....
Name & NRIC No





BAN HOCK HIN
Co., Pte Ltd

Co.Reg.No: 197000288K

MOTORCYCLE ACCESSORIES | SERVICE CENTRE
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TAX INVOICE

GST Reg No. : M2-0010542-7

Customer :

ALLIANZ INSURANCE SINGAPORE PTE. LTD.
79 ROBINSON ROAD #09-01
SINGAPORE 068897

MOTOR CLAIMS DEPT

Invoice No. : **DLCS40119024-I12156**

Invoice Date : 19/04/2023

Payment Due Date : C.O.D.

CLAIM NO. : 12156
POLICY NO. : PNMC2020-00001559-02
VEHICLE NO. : FBJ2406Z
MAKE/MODEL : YAM / YBR125

S/N	Description	Amount
1	LUMPSUM REPAIR	\$800.00
SUB TOTAL		\$800.00
GST @ 8 %		\$64.00
GRAND TOTAL (SGD)		\$864.00

Validity: 30 days

For & on Behalf of
BAN HOCK HIN CO PTE LTD



UEN: 197000288K

For Bank Transfer:

Name of bank account (Beneficiary): BAN HOCK HIN CO. PTE LTD
Name of Bank: DBS BANK LTD
Bank Account Number: 025 008 566 3 (Current Account)
Bank Code: 7171 Branch Code: 025 Swift Code: DBSSSGSG
Branch: TOWNER ROAD BRANCH
Address: BLK 101 TOWNER ROAD #01-238 SINGAPORE 322101

Printed by : RAYMOND

bizSAFE₃




INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

GBK9466Z

Date of Accident

08/04/2023 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance Allianz Insurance Singapore P...

Period of Insurance 27/01/2023 - 26/01/2024

Requested By Gan Lay Peng (Ban Hock Hin C...

Requested Date 10/04/2023 17:09

Payment details

Request Amount: **S\$1.85**

GST Amount: **S\$0.15**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

EzLyna (LKKAUTO)

From: EzLyna (LKKAUTO)
Sent: Friday, 21 April 2023 2:36 pm
To: sales@zainapgroups.com; nft1996@gmail.com
Cc: Admin A
Subject: ACCIDENT INVOLVING GBK9466Z (ALLIANZ) AND FBJ2406Z AT/ALONG CTE TOWARDS LENTOR ON 08/04/2023

M/S ZAINAP EGGS MERCHANT AND TRADING (ASIA) PTE LTD

Dear Ali Akbar Bin Hashim & Person In Charge,

You Ref: GBK9466Z

Our Ref: CC4/AIS23003866/Uya3

ACCIDENT INVOLVING GBK9466Z (ALLIANZ) AND FBJ2406Z AT/ALONG CTE TOWARDS LENTOR ON 08/04/2023

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd to deal with the third party claim against your policy.

We have received a claim from **FBJ2406Z** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to Allianz and acknowledged by Allianz.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to customerservice@allianz.com.sg or deliver it by hand to Allianz Customer Care Centre.

This letter should not be regarded as a waiver by Allianz of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact me.

Thank you.

*I am working from home till 12.05.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

EzLyna (LKKAUTO)

From: stephanie@bhh.com.sg
Sent: Tuesday, 20 June 2023 5:10 pm
To: EzLyna (LKKAUTO)
Cc: raymond@bhh.com.sg; Admin A; stephanie@bhh.com.sg
Subject: RE: OFFER / RE: Accident Involving FBJ2406Z & GBK9466Z on 08/04/2023

Dear Ezlyna,

Below mentioned are our Bank particulars.

Company Name	Ban Hock Hin Company Private Limited
Contact Number	6281 6520
GST Registration Date	01/04/94
GST Registration Number	M2-0010542-7
Contact Email (for payment advice to be sent to)	stephanie@bhh.com.sg

Beneficiary's Bank's Details

Bank Name	DBS Bank Ltd
Bank Branch	Towner Road
Bank Address	12 Marina Boulevard, DBS Asia Central, Marina Bay Financial Centre Tower 3, Singapore 018982
Bank Code	7171
Branch Code	025
SWIFT Code	DBSSSGSG

Beneficiary's Details

Beneficiary's Name	Ban Hock Hin Company Private Limited
Beneficiary's Account No.	025-0085663
Beneficiary's Registered Address	BLK 8 Defu South Street 1, #04-28 JTC Defu Industrial City, re 533758
Beneficiary's Mailing Address	BLK 8 Defu South Street 1, #04-28 JTC Defu Industrial City, Singapore 533758

Thank you and have a great day!
Please feel free to contact me if you have any questions.

Please avoid 1200hrs to 1330hrs for bike survey appointment.

Stephanie Gan

Sales Manager
Ban Hock Hin Co Pte Ltd
Tel: (65) 6281 6520 Ext 250
Mobile: +65 9800 3299
Address: BLK 8 Defu South Street 1, #04-28 JTC Defu Industrial City, Singapore 533758

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From: stephanie@bhh.com.sg <stephanie@bhh.com.sg>
Sent: Tuesday, 20 June 2023 4:42 pm
To: 'EzLyna (LKKAUTO)' <ezlyna@lkkauto.com>
Cc: raymond@bhh.com.sg; 'Admin A' <admin-a@lkkauto.com>; stephanie@bhh.com.sg
Subject: RE: OFFER / RE: Accident Involving FBJ2406Z & GBK9466Z on 08/04/2023

Hi Ezlyna,

Please see attached.

Please advise when to receive payment.

Thank you and have a great day!
Please feel free to contact me if you have any questions.

Please avoid 1200hrs to 1330hrs for bike survey appointment.

Stephanie Gan

Sales Manager
Ban Hock Hin Co Pte Ltd
Tel: (65) 6281 6520 Ext 250
Mobile: +65 9800 3299
Address: BLK 8 Defu South Street 1, #04-28 JTC Defu Industrial City, Singapore 533758

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From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Friday, 16 June 2023 3:55 pm
To: stephanie@bhh.com.sg

Cc: raymond@bhh.com.sg; Admin A <admin-a@lkkauto.com>

Subject: RE: OFFER / RE: Accident Involving FBJ2406Z & GBK9466Z on 08/04/2023

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Stephanie,

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$926.00** (all in) in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of the **Letter of Authorization / Warrant to Act** and your **Bank details** for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **08-April-2023**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

***Kindly provide BANK DETAILS to effect payment.**

Thank you.

Warmest Regards,

is intended only for the named recipients and may contain confidential and / or privileged information. If you are not the intended recipient, please do not read, copy, use or disclose the contents of this communication to others and notify the sender immediately. Then please delete the e-mail and any copies of it. Thank you.

From: stephanie@bhh.com.sg <stephanie@bhh.com.sg>

Sent: Friday, June 16, 2023 2:27 PM

To: EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Cc: raymond@bhh.com.sg; Admin A <admin-a@lkkauto.com>; stephanie@bhh.com.sg

Subject: RE: OFFER / RE: Accident Involving FBJ2406Z & GBK9466Z on 08/04/2023

Hi Ezlyna,

Thanks for your reply.

We accept the amount stated.

Thank you and have a great day!

Please feel free to contact me if you have any questions.

Please avoid 1200hrs to 1330hrs for bike survey appointment.

Stephanie Gan

Sales Manager
Ban Hock Hin Co Pte Ltd
Tel: (65) 6281 6520 Ext 250
Mobile: +65 9800 3299
Address: BLK 8 Defu South Street 1, #04-28 JTC Defu Industrial City, Singapore 533758

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From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Friday, 16 June 2023 2:11 pm
To: stephanie@bhh.com.sg
Cc: raymond@bhh.com.sg; Admin A <admin-a@lkkauto.com>
Subject: RE: OFFER / RE: Accident Involving FBJ2406Z & GBK9466Z on 08/04/2023

Without Prejudice

Dear Stephanie,

We refer to the above matter.

We have our principal's instruction to offer as follows:-

1. Cost of Repair (w/GST)	\$ 864.00
2. Loss of Use (3 days x \$20)	\$ 60.00
3. LTA/GIA Search Fee	\$ 2.00
Total	\$ 926.00

Kindly confirm acceptance & E-voucher should follow shortly. Thank you.

With warmest regards,
Ezlyna
LKK Auto Consultants Pte Ltd.

From: stephanie@bhh.com.sg <stephanie@bhh.com.sg>
Sent: Friday, June 16, 2023 1:57 PM
To: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: raymond@bhh.com.sg; stephanie@bhh.com.sg
Subject: RE: RE: Accident Involving FBJ2406Z & GBK9466Z on 08/04/2023

Hi Ezlyna,

FINAL REMINDER

Please send us the DV by 20 June.

Thank you and have a great day!
Please feel free to contact me if you have any questions.

Please avoid 1200hrs to 1330hrs for bike survey appointment.

Stephanie Gan

Sales Manager

Ban Hock Hin Co Pte Ltd

Tel: (65) 6281 6520 Ext 250

Mobile: +65 9800 3299

Address: BLK 8 Defu South Street 1, #04-28 JTC Defu Industrial City, Singapore 533758

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From: stephanie@bhh.com.sg <stephanie@bhh.com.sg>

Sent: Wednesday, 7 June 2023 8:41 am

To: 'EzLyna (LKKAuto)' <ezlyna@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Cc: raymond@bhh.com.sg; stephanie@bhh.com.sg

Subject: RE: RE: Accident Involving FBJ2406Z & GBK9466Z on 08/04/2023

Hi Ezlyna,

FINAL REMINDER

LOD was sent 20 Apr. What is taking you so long?

Our client is chasing us for payment.

Please send the DV ASAP.

Thank you and have a great day!
Please feel free to contact me if you have any questions.

Please avoid 1200hrs to 1330hrs for bike survey appointment.

Stephanie Gan

Sales Manager

Ban Hock Hin Co Pte Ltd

Tel: (65) 6281 6520 Ext 250

Mobile: +65 9800 3299