

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 5 July 2023 10:07 AM
To: CHARMAINE KONG
Cc: Admin A; MT_Claim_SG
Subject: [SEEK MANDATE] - REF: 22/23/23/VC05/027252- DIRECT SETTLEMENT OF VEHICLE NO. SJE1331T AGAINST YN6516U *** LKK REF: CC4/LPC23003863/pa3
Attachments: TP GIA REPORT.pdf; GOOGLE MAP_ACCIDENT LOCATION.JPG; TP SCENE PHOTOS.pdf; LKK SURVEY REPORT & PHOTOS.pdf; SJE1331T LOD.pdf

Your ref: **22/23/23/VC05/027252**
Our ref : CC4/LPC23003863/Tpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YN6516U(LONPAC) AND SJE1331T(TP) ON 11/04/2023

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he was making a right turn on the left lane and collided with third party who was driving on right lane.

We seek your approval to offer repairer **"KAH MOTOR CO SDN BERHAD"** at **\$5,888.78(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 8% GST)	\$ 9,444.66	\$ 5,564.78 (\$5,152.58 + 8% GST)
2. Loss of RENTAL (3days x \$100.00)(With 8%GST)	\$ 324.00	\$ 324.00 (3days x \$100.00)(+8%GST)
Total	\$ 9,768.66	<u>\$ 5,888.78</u>

Surveyor recommended 3days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 28/06/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Tuesday, May 23, 2023 10:23 AM
To: CHARMAINE KONG <charmainekong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: REF: 22/23/23/VC05/027252- DIRECT SETTLEMENT OF VEHICLE NO. SJE1331T AGAINST YN6516U ***
LKK REF: CC4/LPC23003863/pa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CHARMAINE KONG <charmainekong@lonpac.com>
Sent: Friday, April 14, 2023 3:06 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: REF: 22/23/23/VC05/027252- DIRECT SETTLEMENT OF VEHICLE NO. SJE1331T AGAINST YN6516U ***
LKK REF: CC4/LPC23003863/pa3

Lonpac External - Confidential

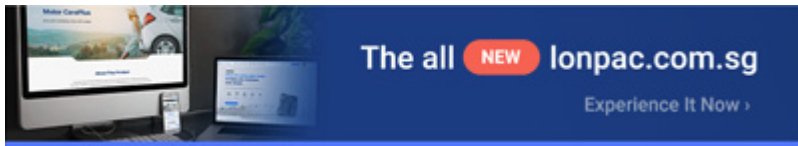
Lonpac External - Confidential

Dear Mei Kwan,

OI's GIA report attached as requested.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, April 14, 2023 10:08 AM
To: CHARMAINE KONG <charmainekong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SJE1331T AGAINST YN6516U *** LKK REF: CC4/LPC23003863/pa3

Lonpac External - General

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, Please let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Wednesday, April 12, 2023 10:16 AM
To: CHARMAINE KONG <charmainekong@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SJE1331T AGAINST YN6516U

Dear Charmaine,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 / Whatsapp call: 87813698 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CHARMAINE KONG <charmainekong@lonpac.com>

Sent: Wednesday, April 12, 2023 9:00 AM

To: You Po Soon <psyou@honda.com.sg>; assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SJE1331T AGAINST YN6516U

Lonpac External - General

Lonpac External - General

Ref: TBA

Without Prejudice

Dear Po Soon,

We will appoint LKK to conduct the survey.

Aside to LKK – Attn : Meng Yan, FYNA please.

Thank you.

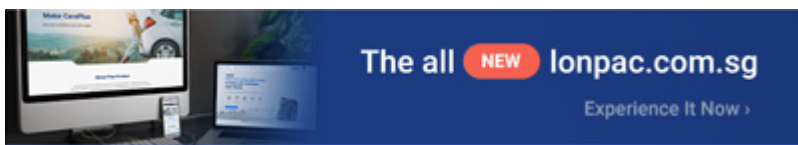
Best Regards,

Charmaine Kong

Claims Officer | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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From: You Po Soon <psyou@honda.com.sg>

Sent: Wednesday, April 12, 2023 8:54 AM

To: CHARMAINE KONG <charmainekong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SJE1331T AGAINST YN6516U

Lonpac External - General

Dear Charmaine,

Please assist to arrange for survey,

Thank you

Best Regards,
YOU PO SOON
Service Advisor
Bodywork Shop

Honda Singapore
Kah Motor Co. Sdn. Bhd.
15, Ubi Road 4, Singapore 408610
DID : 6846 5671 / Mobile: 9678 6493
Web: www.honda.com.sg



From: CHARMAINE KONG <charmainekong@lonpac.com>
Sent: Wednesday, April 12, 2023 8:53 AM
To: You Po Soon <psy@honda.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SJE1331T AGAINST YN6516U

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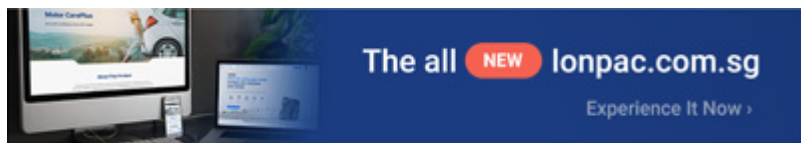
Without Prejudice

Dear Po Soon,

Our insured had yet to file the report. Please let us know if you wish to arrange survey first.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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From: You Po Soon <psyou@honda.com.sg>
Sent: Wednesday, April 12, 2023 8:21 AM
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Subject: DIRECT SETTLEMENT OF VEHICLE NO. SJE1331T AGAINST YN6516U

To The Officer In Charge,

Please Refer The Above Attachment For Your Reference.

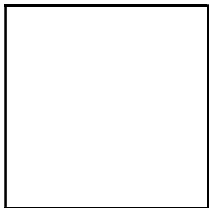
Kindly advice on liability,

Your Insured vehicle number is YN6516U Accident Date 11/4/2023.

Thank You

Best Regards,
YOU PO SOON
Service Advisor
Bodywork Shop

Honda Singapore
Kah Motor Co. Sdn. Bhd.
15, Ubi Road 4, Singapore 408610
DID : 6846 5671 / Mobile: 9678 6493
Web: www.honda.com.sg



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