



247 Alexandra Road S(159934)

LETTER OF DEMAND

Your Ref: SMT 3894

Our Ref: SMT 6144

To: Allianz

Dear Sirs,

ACCIDENT INVOLVING SMT 6144 & SMT 3894 ON 4/4/2023

We are claiming on behalf of our client Long say Huan

owner of vehicle number SMT 6144 involved in accident on 4/4/2023

with vehicle SMT 3894 along/at Lutheran Road.

Description of claims:

Cost of Repairs \$ 6,077.07 (incl 8% GST)

Loss of Use/Rental \$ 120 X 4 Days = \$ 480 (incl 8% GST)

Search Fee \$ 2 (incl 8% GST)

Miscellaneous Fee \$ _____ (incl 8% GST)

TOTAL \$ 6,559.07 (incl 8% GST)

We are claiming in full and final settlement of \$ 6,559.07 (incl 8% GST) payable to
Volkswagen Group Singapore Pte Ltd.

Kindly send us a written acknowledgement within 14 days from receipt of this document.

Please note that finalization/settlement offer of this claim should be within 8 weeks from the date of this document. Please email all settlement offers to shushi.tang@vw.com.sg.

Dated this 30 JUN 2023 cy

VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

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Document no. 12033311255
Document date 28-06-2023
Customer no. 5211052769
Customer GST-ID 201903913C
Dealer 30001
Job order number 2023010503/ 1
Job order date 19-04-2023
Service Advisor SHU SHI TANG

Company
ALLIANZ
INSURANCE SINGAPORE PTE. LTD.
79 ROBINSON ROAD
#09-01
SINGAPORE 068897

Customer Details:
Mr
LONG
SAY HUAN
26 CHU LIN ROAD
SINGAPORE 669920

License plate	Model code	First registration	VIN	Model	Mileage
SMT614U	7N24MYH2	19-03-2020	VWVZZZ7NZLV010239	SHARAN HL GT162 TSID6F	61,908

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
9801B004	B&P CHECK SHORT CIRCUIT / HARNESS REPAIR				#6	280.00	302.40
9801B005	B&P DIAGNOSIS AND PROGRAMMING				#6	480.00	518.40
7P6853630D FOD	Vw Sign Black High Gloss/	1	pcs.	151.41	10.00% #6	136.27	147.17
7N0853687 739	Inscription Chrome	1	pcs.	111.17	10.00% #6	100.05	108.05
	NAME PLATE - SHARAN						
7N0807417E GRU	Cover For Bumper Primed	1	pcs.	2,126.00	10.00% #6	1,913.40	2,066.47
1T0919133C 9B9	Seal Ring Satin Black	1	pcs.	0.90	10.00% #6	0.81	0.87
7N0945106B	Reflector	1	pcs.	82.72	10.00% #6	74.45	80.41
	RH AO-19042023						
7N0061197A	Load Edge Protection	1	pcs.	137.88	10.00% #6	124.09	134.02
	request date 5/8/2023						
7N0807441 GRU	Cap Primed	1	pcs.	86.50	10.00% #6	77.85	84.08
	TOWING COVER (SCK) AO 8/5/2023						
	LABOUR	1.5	pcs.	720.00	#6	1,080.00	1,166.40
	Spray Painting	2	pcs.	680.00	#6	1,360.00	1,468.80
	ALLIANZ DIRECT SETTLEMENT						
	DOA: 4/4/2023						
	TP VEH: SMT389U						
	SURVEY BY: RASUL (LKK)						

Tax Code	Labour	Material	Material Discount	GST %	GST	Total Discount	Total amount excl. GST	Total amount incl. GST
#6	760.00	4,866.92	269.66	8%	450.15	269.66	5,626.92	6,077.07
Total	760.00	4,866.92	269.66		450.15	269.66	5,626.92	6,077.07

Customer



Service Advisor 81939001

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

Payment in respect of any purchased services, packages inclusive of Prepaid Service Repair Package, or promotional items are strictly non-refundable.

VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road
Singapore 159934
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79 ROBINSON ROAD
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-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

All invoices are denominated in SGD, unless otherwise stated.



Website: www.mova.com.sg
Co. Reg. No.: 198904033G
GST Reg. No.: M2-0088864-2

Main Office: Mova Building, No. 22, Jalan Kilang, Singapore 159419

Tel: (65) 6476 3333 Fax: (65) 6271 5891

Fan Yoong Branch: No. 15 Fan Yoong Road, Singapore 629792

Tel: (65) 6262 3377 Fax: (65) 6264 3151

Workshop Dept: Blk 1008, Bukit Merah Lane 3, #01-04/06/08, Singapore 159722

Tel: (65) 6272 3892 Fax: (65) 6270 8314

24 Hours Breakdown Service: (65) 9799 8888

Mr LONG SAY HUAN

26 CHU LIN ROAD

Singapore 669920

Tel: 98730255

Tax Invoice

Inv No. : RKL123050171

Date : 09 May 2023

Ref : B17016

Currency : SGD

Terms : COD

RA No. : RKLR23050028

Veh No. : SMW6764P

Sales : Michelle Lee

#	Description	Qty	UOM	Unit Price	Tax Amt	Tax Type	Taxable Amt
1	RENTAL CHARGE 08/05/2023 TO 12/05/2023 SKODA OCTAVIA 1.4 : SMW6764P DRIVEN BY : LONG SAY HUAN YOUR REFERENCE : VW-ALEX-SMT614U	4.00	DAY	111.11	35.56	GST (SR) (8%)	444.44

Remarks:

VW-ALEX-SMT614U
LONG SAY HUAN

This is a computer generated document. No signature is required.
Cheque should be crossed and made payable to Mova Automotive Pte Ltd.
Bank Transfer - OCBC Bank Account Name: Mova Automotive Pte Ltd.
Account No.: 524-067097-001

Subtotal :	S\$ 444.44
Total Tax :	S\$ 35.56
Total :	S\$ 480.00
Paid :	S\$ 480.00
Outstanding :	S\$ 0.00

RENTAL DETAILS			INSURANCE EXCESS AMOUNT			
Vehicle Make/Model:	Octava	Vehicle No:	6764	Singapore	Malaysia	Signature
Date/Time Out:	8/5/23		10:00	S\$ 2500.00	S\$	
Petrol Level Out:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F			Per Accident	Per Accident	
Date/ Time In:	12/5/23					
Petrol Level In:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F			Charges		
Change Over 1:	Date:	Initial:	Months @ \$	Per Month		
Change Over 2:	Date:	Initial:	Weeks @ \$	Per Week		
KM Out:	KM In:		4 Days @ \$ 111.11	Per Day	\$ 444.45	
			Hours @ \$	Per Hour		
HIRER DETAILS			Sub-Total			
Named Hirer			Less Discount	%		
Name:	Long Say Huan		Rental Charges			
Address:	26 Chu Lin Road		CDW @ \$	per day / week / month		
	S(669920)		PAI @ \$	per day / week / month		
			Petrol Top-Up			
			Misc Charges			
Identity Card No:			GST		\$ 35.55	
Date of Birth:	05/01/1980		Total			
Driving License:			VISA / MASTER CARD / AMEX	CASH / COMPANY BILLING / OTHERS	\$ 480.00	
Country of Issue:	84		Pre-Payment			
Tel:	(HP) 98730255	(O)	Downpayment and Deposit			
Nationality:	84		Amount Refunded/ Due			
Effective Date:	01/11/1999		Signature of Refund			
Additional Hirer			Remarks:			
Name:			Pecilyn			
Address:			VW - ALX - SMT614U			
			Invoice No:	Ref. No:		
			Checked Out By:	Checked In By:	Checked By:	
Identity Card No:						
Date of Birth:						
Driving License:			Sales-In Charge:			
Country of Issue:			Michelle			
Tel:	(HP)	(O)	Past 3 years accidents YES <input type="checkbox"/> NO <input type="checkbox"/>			
Nationality:						
Effective Date:						

I fully understand and agreed to the terms and condition appended on both sides of this Vehicle Rental Agreement. I also agreed that if there is any outstanding amount payable after the conclusion of my rental not restricted to parking or traffic infringements during my period of hire, I will agreed that these outstanding payment be billed to my charge/ credit card voucher given above. All above information given by me are true in connection to this agreement.

Hirer's Signatory / Company Stamp (If corporate hirer)

Authorised Manager Signature

Date & Time

IMPORTANT

- Only authorized drivers with valid driving license of minimum 2 years may drive the rental vehicle.
- All rental vehicles are strictly for Singapore use only, and may not be driven outside Singapore without prior approval of MOVA Automobile.
- In any accident, the Hirer must report to MOVA Automobile immediately. The Hirer shall endeavor to assist in all manners possible.
- The Hirer shall be liable for all excess charges (if any) for late return at the hourly rate shown, inclusive of CDW and PAI. Late return of more than 4 hours will be considered as a day rental.
- All traffic infringements and summons (if any) are the responsibility of the Hirer.


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

smt389u

Date of Accident

04/04/2023 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance Allianz Insurance Singapore P...

Period of Insurance 27/12/2022 - 26/12/2023

Requested By Tang Shu Shi (Volkswagen Gro...

Requested Date 12/04/2023 11:15

Payment details

Request Amount: **S\$1.85**

GST Amount: **S\$0.15**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



DISCHARGE VOUCHER

I / We Long Say Huan (Passport No. S80186692) the
owner of vehicle number SMT6144 hereby accept from
Allianz (Insurance Company) the sum of
_____ (total repair cost) in full and final settlement for the cost of repairs
arising from the loss damage of property as a result of the accident involving
SMT6144 & SMT3894 along Lutheran Road
on 4/4/2023.

Please pay to Volkswagen Group Singapore Pte Ltd who is authorized to receive
only on the total cost of repair on my/our behalf.

The lost of use (transport allowance / rental receipts) to be payable to

VOLKSWAGEN GROUP SINGAPORE PTE LTD.

Dated this on 12/5/2023 (DD/MM/YYYY)

(Signature of owner / Company stamp)

Name : Long Say Huan

NRIC No. : 6692

Date : 12/5/2023



LETTER OF AUTHORITY

ACCIDENT INVOLVING SMT614U and SMT339U on 4/4/2023
along Lutheran Road
Own vehicle's number Other vehicle's number Date of accident
Accident location

BY THE LETTER OF AUTHORITY, I/we, Long Say Huan
of S8018669Z owner of Vehicle Registration
Name of Policy Holder & IC / Passport number

Number SMT614U hereby irrevocable appoint **Volkswagen Group Singapore Pte Ltd**
Own vehicle's number

(hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at **247 Alexandra Road, Singapore 159934**, its agents of any person authorized by VGS to be *my / our Attorney and in *my / our name(s) on *my / our behalf to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or **alternatively** under Insurance Policy number _____ taken up by *me/us and pay the **compulsory excess** in respect of the cost repairs suffered by *me/us arising from the Accident (loss and damage)/.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **Volkswagen Group Singapore Pte Ltd** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that the **letter of authority hereby conferred shall remain irrevocable.**

*I/We further confirm that the acceptance by VGS of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this 12 of the month
5 Year 23.

Signed & Delivered By:

Policy Holder

Witness By: