

EzLyna (LKKAuto)

From: Do-Not-Reply <do-not-reply@merimen.com>
Sent: Tuesday, 23 May 2023 11:00 am
To: do-not-reply@merimen.com
Cc: EzLyna (LKKAuto)
Subject: Re: REQUEST TO REJECT TP CLAIM

This mail is associated with :

***FBM7540U**

[SFV80G]

TP

SAMUEL ANG RONG JUN

Apr 8 2023 3:00PM

[JUE WEN KUEK]

Erofia Motor Trading Pte Ltd

pls reject claim

<-- Original Message -->

From: LKK_HQ

To: kianchuan.chan@allianz.sg

CC: AIS_MAIL; claims@allianz.sg; claims@allianz.com.sg; ezlyna@lkkauto.com

Sent On: 23/05/2023 10:23 AM

Subject: REQUEST TO REJECT TP CLAIM

Dear Sirs,

We refer to the above matter.

Please find video footages (OI, TP & witness) uploaded in Merimen. Based on video footages & OI's traffic police report, third party was riding/splitting in the middle of white line and riding in between OI & witness's vehicles. We are of the view that liability should be on third party rider. We are seeking your approval to reject third party claim.

Kindly revert with your instruction/approval. Thank you.

With warmest regards,

Ezlyna

This is an auto-generated email. Do not reply to this email.

Sent by : Chan Kian Chuan (Allianz Insurance Singapore Pte. Ltd.)

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Wednesday, 28 June 2023 3:56 pm
To: erofia@singnet.com.sg
Cc: Admin A
Subject: REJECT CLAIM / PIR / YR VEH NO: FBM7540U / OUR REF:CC4/AIS23003846/Uya3 / DOA: 08.04.2023
Attachments: PIR.pdf

Without Prejudice

Dear Sirs,

We refer to the above matter.

Please find enclosed herewith a copy of Police Investigation Result received by our insured. Based on PIR, your client's has been charged by Traffic Police.

We have our principal's instruction to reject your client's claim (PD) against our insured. Thank you.

*I am working from home till 07.07.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



**SINGAPORE
POLICE FORCE**
SAFEGUARDING EVERY DAY

Our Ref: TP/IP/09997/2023

KUEK JUE WEN
207A WOODLEIGH LINK
#10-203
Singapore 361207

000018

Traffic Police
10 Ubi Avenue 3
Singapore 408865

IB Call Centre: 65470000
FAX: 65474883

Date: 20/06/2023

Dear Sir

**TRAFFIC ACCIDENT INVOLVING SFV80G & FBM7540U ALONG ANG MO KIO AVE 1
TOWARDS UPPER THOMSON ROAD ON 08/04/2023 AT ABOUT 1549HRS.**

I refer to the above accident.

2 We have completed our investigation into the case. Action has been initiated against the driver of **FBM7540U** for the offence of **DRIVING WITHOUT DUE CARE AND ATTENTION CAUSING HURT UNDER SECTION 65(1)(a) PUNISHABLE UNDER SECTION 65(4)(a) OF THE ROAD TRAFFIC ACT 1961.**

3 Please be informed that our decision does not preclude you from pursuing insurance / civil claims.

4 If you have any clarification, you may contact the Investigation Officer, Kwok Wei Jie, Daniel at office number: 89220186.

Yours faithfully,
Staff Sgt Kwok Wei Jie, Daniel
IO (GIT Processing Team)
Traffic Police
Singapore Police Force

This is a computer-generated letter. No signature is required.

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Tuesday, 23 May 2023 10:09 AM
To: Kuek Jue Wen
Cc: Admin A
Subject: ACCIDENT INVOLVING SFV80G (ALLIANZ) AND FBM7540U AT/ALONG ANG MO KIO AVE 1 ON 08/04/2023

Dear Sir/Madam,

Our Ref: CC4/AIS23003846/Uya3

ACCIDENT INVOLVING SFV80G (ALLIANZ) AND FBM7540U AT/ALONG ANG MO KIO AVE 1 ON 08/04/2023

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **FBM7540U** against your insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be withheld for the time being. Pending for final allocation of liability in settlement by our principal Allianz Insurance Singapore Pte. Ltd.

**As per our previous tele conversation, please forward Traffic Police Investigation Result if you have received it.*

Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kuek Jue Wen <mrkuekjw@hotmail.com>

Sent: Tuesday, May 2, 2023 4:09 PM

To: EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Subject: FW: CC4/AIS23003846/Uya3 (SFV80G)

Hi there,

Just checking in again if you received the email? Do acknowledge if possible, thank you.

Best regards,
Jue Wen

From: Kuek Jue Wen <mrkuekjw@hotmail.com>
Date: Friday, 21 April 2023 at 11:01 AM
To: ezlyna@lkkauto.com <ezlyna@lkkauto.com>
Subject: CC4/AIS23003846/Uya3 (SFV80G)

Hi Ezlyna,

Received the letter regarding the accident involving my vehicle SFV80G and FBM7540U along AMK ave 1. While I was rather surprised upon receiving your letter for the claim against me, this accident clearly isn't my fault and I initially did not intend to make any claims against FBM7540U owner. Have attached the police report NP299, while all other required documents.

Have attached the following:

- NP299 dated 9th April 2023
- My Driver license Front and Back
- Image of the accident of the motor bike
- Damages on my vehicle
- Video footage from my dashcam

IO from Traffic Police also contacted me for the dash cam video footage, while here's his contact details should you require- Daniel 89220186

Additionally, I have another video footage received from another driver that was present during the accident, but the file were too large to be included in this email. Do let me know if you need the file and will be happy to share too, if it helps on the claim against me.

Also duly noted on the information in the letter, which I'm now aligned on the part where regarding the accident outcome, I should file a report with my insurer. Thank you for pointing this out. Looking forward to hear from you soonest possible, thanks again.

Best regards,

Kuek Jue Wen
91906400