

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Tuesday, 23 May 2023 10:09 AM
To: Kuek Jue Wen
Cc: Admin A
Subject: ACCIDENT INVOLVING SFV80G (ALLIANZ) AND FBM7540U AT/ALONG ANG MO KIO AVE 1 ON 08/04/2023

Dear Sir/Madam,

Our Ref: CC4/AIS23003846/Uya3

ACCIDENT INVOLVING SFV80G (ALLIANZ) AND FBM7540U AT/ALONG ANG MO KIO AVE 1 ON 08/04/2023

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **FBM7540U** against your insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be withheld for the time being. Pending for final allocation of liability in settlement by our principal Allianz Insurance Singapore Pte. Ltd.

**As per our previous tele conversation, please forward Traffic Police Investigation Result if you have received it.*

Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kuek Jue Wen <mrkuekjw@hotmail.com>

Sent: Tuesday, May 2, 2023 4:09 PM

To: EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Subject: FW: CC4/AIS23003846/Uya3 (SFV80G)

Hi there,

Just checking in again if you received the email? Do acknowledge if possible, thank you.

Best regards,
Jue Wen

From: Kuek Jue Wen <mrkuekjw@hotmail.com>
Date: Friday, 21 April 2023 at 11:01 AM
To: ezlyna@lkkauto.com <ezlyna@lkkauto.com>
Subject: CC4/AIS23003846/Uya3 (SFV80G)

Hi Ezlyna,

Received the letter regarding the accident involving my vehicle SFV80G and FBM7540U along AMK ave 1. While I was rather surprised upon receiving your letter for the claim against me, this accident clearly isn't my fault and I initially did not intend to make any claims against FBM7540U owner. Have attached the police report NP299, while all other required documents.

Have attached the following:

- NP299 dated 9th April 2023
- My Driver license Front and Back
- Image of the accident of the motor bike
- Damages on my vehicle
- Video footage from my dashcam

IO from Traffic Police also contacted me for the dash cam video footage, while here's his contact details should you require- Daniel 89220186

Additionally, I have another video footage received from another driver that was present during the accident, but the file were too large to be included in this email. Do let me know if you need the file and will be happy to share too, if it helps on the claim against me.

Also duly noted on the information in the letter, which I'm now aligned on the part where regarding the accident outcome, I should file a report with my insurer. Thank you for pointing this out. Looking forward to hear from you soonest possible, thanks again.

Best regards,

Kuek Jue Wen
91906400