

## Shiau Chan (LKKAuto)

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**From:** Shiau Chan (LKKAuto)  
**Sent:** Tuesday, 2 May 2023 4:41 PM  
**To:** Josephine Wong; SUR  
**Subject:** RE: FW: <PRS> Pre-Repair Inspection for SLG 4947 M // Accident on 08/04/2023 @ 17:50HR at along Adam Food Centre Carpark involving Vehicle Number SLG 4947 M & GBG 8878 X Our ref: DM23HO00771  
**Attachments:** SLG4947M IA.pdf

Dear Josephine,

Enclosed herewith preliminary advise of SLG 4947M.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Meng Yan (LKK Auto) <mengyan@lkkauto.com>

**Sent:** Wednesday, April 12, 2023 3:47 PM

**To:** Josephine Wong <josephine.wong@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

**Subject:** RE: FW: <PRS> Pre-Repair Inspection for SLG 4947 M // Accident on 08/04/2023 @ 17:50HR at along Adam Food Centre Carpark involving Vehicle Number SLG 4947 M & GBG 8878 X Our ref: DM23HO00771

Dear Josephine,

Thank you for the assignment.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 / Whatsapp call: 87813698 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Josephine Wong <[josephine.wong@eqinsurance.com.sg](mailto:josephine.wong@eqinsurance.com.sg)>

**Sent:** Wednesday, April 12, 2023 2:07 PM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** 'zoomautowerks@gmail.com' <[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)>

**Subject:** FW: FW: <PRS> Pre-Repair Inspection for SLG 4947 M // Accident on 08/04/2023 @ 17:50HR at along Adam Food Centre Carpark involving Vehicle Number SLG 4947 M & GBG 8878 X Our ref: DM23HO00771

Without Prejudice

Dear LKK

Kindly arrange third party survey immediately .

Details of survey as mentioned below .

### **Announcement**

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

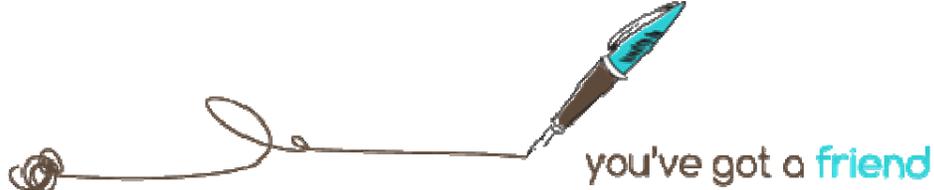
Regards,

**Josephine Wong**

Senior Executive | Claims



EQ Insurance Company Limited



you've got a friend

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**From:** Zoom Autowerks <[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)>

**Sent:** Wednesday, 12 April 2023 1:56 PM

**To:** Josephine Wong <[josephine.wong@eqinsurance.com.sg](mailto:josephine.wong@eqinsurance.com.sg)>

**Subject:** Re: FW: <PRS> Pre-Repair Inspection for SLG 4947 M // Accident on 08/04/2023 @ 17:50HR at along Adam Food Centre Carpark involving Vehicle Number SLG 4947 M & GBG 8878 X

Dear All,

Please arrange LKK.

On Mon, Apr 10, 2023, 15:35 Josephine Wong <[josephine.wong@eqinsurance.com.sg](mailto:josephine.wong@eqinsurance.com.sg)> wrote:

**Without Prejudice**

Dear Elin ,

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please **revert within 2 working days** if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) <b>AJAX Inspection Services Pte Ltd</b> Tel: 6255 0808 Fax: 6849 9155	2) <b>LBS Automotive Appraisal Pte Ltd</b> L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace
3) <b>RT Appraisal Pte Ltd</b> Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	4) <b>Priority Services</b> Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) <b>Formteam Adjusters Pte Ltd</b> Tel: 65091788 Fax: 65096221	6) <b>LKK Auto Consultants Pte Ltd</b> Tel: 6256-3561 Fax: 6741-4108
7) <b>Appraisals Associates Pte Ltd</b> Tel : 67472822 Fax: 67470070	8) <b>Infiniti Appraisal Service</b> Tel : 96684818/90099001 Fax: 64587432

9) Automobile Inspection Services Pte Ltd

Tel: 6286 0155

Contact Person: Sophia

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

**Announcement**

As we endeavour to keep everyone safe, our business will continue to operate within Covid-19 SMM guidelines. Although our Customer Care Counter remain closed till further notice, we can be reached via phone, email or an arranged video call meeting. For any onsite customer care service, including meetings - in EQI premises - a prior agreed appointment can be arranged.

**Announcement**

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

**Josephine Wong**

Senior Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-  
00 Tower Block MND  
Complex Singapore 069110  
did 65 6496 9032 | fax 65  
62243903 |  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Zoom Autowerks <[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)>

**Sent:** Monday, 10 April 2023 3:44 PM

**To:** EQI PRS <[EQIPRS@eqinsurance.com.sg](mailto:EQIPRS@eqinsurance.com.sg)>

**Subject:** Pre-Repair Inspection for SLG 4947 M // Accident on 08/04/2023 @ 17:50HR at along Adam Food Centre Carpark involving Vehicle Number SLG 4947 M & GBG 8878 X

Dear Sir/Madam,

We are instructed by Mohd Ridzwan Bin Abdul Raman to notify you of a road traffic accident on 08/04/2023

at about 17:50R along Adam Food Centre Carpark involving our client's vehicle registration number SLG 4947 M and vehicle registration number GBG 8878 X driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Please contact me @ 9450 7920, should you require more information.

***Kindly arrange survey at Blk 15 Kaki Bukit Road 4, Bartley Biz Centre #01-53 Singapore 417808.***

Warmest Regards,

**Elin Cai**

**Zoom Autowerks Pte Ltd**

130 Bedok Reservoir Road

#08-1339 Singapore 470130

☎9450 7920

✉[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)