

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Tuesday, 23 May 2023 3:47 PM
To: Efeeda (Cheng Hoe)
Cc: SUR
Subject: RE: SMW6356J DOA: 03/04/2023 OD/ALLIANZ

Dear Efeeda,

WITHOUT PREJUDICE

We will be advising our principal a cost of repair of \$1,926.00 before excess \$600/- and GST with 3 days of repair , subject to their approval.

Best Regards,

Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Efeeda (Cheng Hoe) <chmotor@singnet.com.sg>
Sent: Thursday, May 11, 2023 7:13 PM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Subject: Re: SMW6356J DOA: 03/04/2023 OD/ALLIANZ

Hi Shiau Chan,

Photos and finalization as attached.

Pls let us have your confirmation on the **COR \$1926** via reply email.

Thank you.

Rgds
Efeeda
Cheng Hoe Motor PL
[Tel:67556142](tel:67556142)
Fax:67557719

From: Shiau Chan (LKKAuto)
Sent: Wednesday, April 19, 2023 2:37 PM
To: Efeeda (Cheng Hoe)
Cc: SUR
Subject: RE: SMW6356J DOA: 03/04/2023 OD/ALLIANZ

Dear Efeeda,

As instructed by our client, please proceed to repair the insured vehicle **SMW 6356J at repair cost up to \$1,926/- (all in) on part by part basis (Excess \$600/-)**.

If there are any check items or supplementary items please inform our office’s Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Efeeda (Cheng Hoe) <chmotor@singnet.com.sg>
Sent: Wednesday, April 19, 2023 1:53 PM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Subject: Re: SMW6356J DOA: 03/04/2023 OD/ALLIANZ

Hi Shiau Chan,

any update?

Thank you.

Rgds

Efeeda
Cheng Hoe Motor PL

From: Efeeda (Cheng Hoe)
Sent: Monday, April 17, 2023 1:30 PM
To: Shiau Chan (LKKAuto)
Subject: Re: SMW6356J DOA: 03/04/2023 OD/ALLIANZ

Hi Shiau Chan,

Sorry we are unable to. Kindly compute accordingly.

Thank you.

Rgds
Efeeda
Cheng Hoe Motor PL
[Tel:67556142](tel:67556142)
Fax:67557719

From: Shiau Chan (LKKAuto)
Sent: Monday, April 17, 2023 11:18 AM
To: Efeeda (Cheng Hoe)
Subject: RE: SMW6356J DOA: 03/04/2023 OD/ALLIANZ

Dear Efeeda,

There is no issue for ERV and the “repair cost up to \$1,350/- on part by part basis” is offer by our principle.

Please lets us know if you refuse the figure and we will re-seek our principle approval.

Best Regards,

Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Efeeda (Cheng Hoe) <chmotor@singnet.com.sg>
Sent: Friday, April 14, 2023 7:00 PM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Subject: Re: SMW6356J DOA: 03/04/2023 OD/ALLIANZ

Hi Shiau Chan,

Any ERV issue?

My calculation on part by part should be \$1926

Please confirm and revert.

Thank you.

Rgds
Efeeda
Cheng Hoe Motor PL
[Tel:67556142](tel:67556142)
Fax:67557719

From: Shiau Chan (LKKAuto)
Sent: Friday, April 14, 2023 5:23 PM
To: Cheng Hoe Motor Pte Ltd (Yishun-June)
Cc: SUR
Subject: RE: SMW6356J DOA: 03/04/2023 OD/ALLIANZ

Dear Efeeda,

Enclosed herewith our surveyor marking.

Best Regards,

Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Friday, April 14, 2023 5:18 PM
To: Cheng Hoe Motor Pte Ltd (Yishun-June) <chmotor@singnet.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: SMW6356J DOA: 03/04/2023 OD/ALLIANZ

Dear Efeeda,

As spoken with you.

As instructed by our client, please proceed to repair the insured vehicle **SMW 6356J at repair cost up to \$1,350/- on part by part basis (Excess \$600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

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