

Rajes (LKK Auto)

From: Lynn Khong <lynn.khong@sg.cntaiping.com>
Sent: Tuesday, 11 April 2023 3:21 PM
To: Claims; SUR; assignments
Subject: SNM23D202614/C02/SGR641Y/KHONGLH / RE: Arrange for survey -bAcc on 06.04.2023 invlg SND 1717 Y & SGR 641 Y | SJE LKK

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Siew Chin,

We will be appointing **M/s LKK Auto Consultants Pte Ltd** to conduct the pre-repair survey (PRS) on your client's vehicle. We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Based on the available information, we agree on **direct settlement**.

Subject to policy terms & conditions, damages consistency and quantum, please let us have your quantification of claim including your client's Letter of Authority once repair cost and days are finalised with our surveyor for our further consideration.

Please note that the claim for loss of use and/or rental per day, if any, will be strictly based on the Non-Injury Motor Accident (NIMA) benchmark and surveyor's recommendation.

Please note that this proposal shall not be deemed or construed to be (a) an admission of the truth or falsity of any actual or potential claims or (b) an acknowledgment or admission by China Taiping Insurance Pte Ltd of any fault or liability whatsoever to the insured or to any third party.

China Taiping Insurance Pte Ltd reserves any and all rights under the policy to investigate the claim and to make a determination on coverage, including the rights to reject the claim.

Thank you

Hi LKK,

Please assist to arrange SJE PRS - Marcus Chua Kang Seng.

Thank you

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Siew Chin <siewchin@procarcare.com.sg> **On Behalf Of** Claims
Sent: Tuesday, April 11, 2023 11:24 AM
To: Lynn Khong <lynn.khong@sg.cntaiping.com>
Cc: Claims <claims@procarcare.com.sg>
Subject: RE: SNM23D202614/C02/SGR641Y/KHONGLH / RE: Arrange for survey -bAcc on 06.04.2023 invlg SND 1717 Y & SGR 641 Y

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Hi Lynn,

Please proceed with Marcus Chua Kang Seng (LKK)
Appreciate if you can advise if your client had reported the accident and on the accident liability.

Regards,

Siew Chin

Claims Advisory

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716

T: +65 6741 5336 | F: +65 6741 7208

E: claims@procarcare.com.sg

W: www.procarcare.com.sg



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From: Lynn Khong <lynn.khong@sg.cntaiping.com>
Sent: Monday, April 10, 2023 4:06 PM
To: Claims <claims@procarcare.com.sg>
Subject: RE: SNM23D202614/C02/SGR641Y/KHONGLH / RE: Arrange for survey -bAcc on 06.04.2023 invlg SND 1717 Y & SGR 641 Y

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir/Madam,

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua Kang Seng (LKK)	Ben Chua (FTA)	Mohd Fadhilah Bin Osman (LBS)
Kenneth Kong Seng Cheong (LKK)	Li Lewei (FTA)	Stan See Chew Seng (LBS)
Alex Yu Lek Keong (LKK)	Gary Soon (FTA)	Anthony Lim Cher Chong (LBS)
Mohammed Rasul Bin Mohd Yunus (LKK)	Ng You Han (FTA)	
Mohamad Taufikh Bin Hamid (LKK)	You Jin Feng (FTA)	

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

Regards,

Lynn Khong
Senior Executive
Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, April 10, 2023 3:37 PM
To: Claims <claims@procarcare.com.sg>; Lynn Khong <lynn.khong@sg.cntaiping.com>
Subject: RE: SNM23D202614/C02/ SGR641Y/KHONGLH / RE: Arrange for survey -bAcc on 06.04.2023 invlg SND 1717 Y & SGR 641 Y

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Lynn,

Please refer to the above subject.

Kindly conduct PRS SND1717Y soonest possible.

Please contact our claims department Lynn Khong 6389 6156 the officer in charge or 6389 6116 should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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