

## Winnie Foo (LKKAUTO)

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**From:** Naz (LKKAUTO)  
**Sent:** Tuesday, 11 April 2023 3:35 pm  
**To:** Winnie Foo (LKKAUTO)  
**Cc:** Celine Fong (LKKAUTO); Shiao Chan (LKKAUTO)  
**Subject:** New Assignment: Fire Investigation - XD9541R - VOLVO FMX370 - DOA: 13.02.2023  
- Our Ref: BVS23/0138

Dear Winnie,

Kindly open for me reference. This case only got investigation.

Thank you.

Best Regards,

**Naz** | Technical Investigator

**LKK Auto Consultants**

Phone: 6841-2157 | Email: [Naz@lkkauto.com](mailto:Naz@lkkauto.com) | Fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>  
**Sent:** Tuesday, 11 April 2023 1:39 pm  
**To:** Lee, Chew Chuan <[Lee.ChewChuan@libertyinsurance.com.sg](mailto:Lee.ChewChuan@libertyinsurance.com.sg)>; Naz (LKKAUTO) <[Naz@lkkauto.com](mailto:Naz@lkkauto.com)>; Investigation <[investigation@lkkauto.com](mailto:investigation@lkkauto.com)>  
**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: New Assignment: Fire Investigation - XD9541R - VOLVO FMX370 - DOA: 13.02.2023 - Our Ref: BVS23/0138

Dear Chew Chuan,

Thank you for the email.

Dear Naz,

FYNA. Thank you.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 / Whatsapp call: 87813698 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Lee, Chew Chuan <[Lee.ChewChuan@libertyinsurance.com.sg](mailto:Lee.ChewChuan@libertyinsurance.com.sg)>  
**Sent:** Tuesday, April 11, 2023 10:43 AM  
**To:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>; Investigation <[investigation@lkkauto.com](mailto:investigation@lkkauto.com)>  
**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: New Assignment: Fire Investigation - XD9541R - VOLVO FMX370 - DOA: 13.02.2023 - Our Ref: BVS23/0138

## Without Prejudice

Dear Yan

Appreciate if we could have a preliminary report/update on this.

Thank you.

**Best regards**

**Lee Chew Chuan**

Executive

Motor Claims Department

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Liberty Insurance Pte Ltd  
51 Club Street #03-00 Liberty House  
Singapore 069428  
DID: (65) 6328 0779

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**From:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>

**Sent:** Tuesday, 21 February 2023 5:09 pm

**To:** Lee, Chew Chuan <[Lee.CheWChuan@libertyinsurance.com.sg](mailto:Lee.CheWChuan@libertyinsurance.com.sg)>; Investigation <[investigation@lkkauto.com](mailto:investigation@lkkauto.com)>

**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** {EXTERNAL} RE: New Assignment: Fire Investigation - XD9541R - VOLVO FMX370 - DOA: 13.02.2023 - Our Ref: BVS23/0138

Dear Chew Chuan,

Well received and content noted with thanks.

Dear Investigation Team,

Please conduct investigation and to apply SCDF report.

Kindly assist. Thank you.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Lee, Chew Chuan <[Lee.CheWChuan@libertyinsurance.com.sg](mailto:Lee.CheWChuan@libertyinsurance.com.sg)>

**Sent:** Tuesday, 21 February 2023 4:26 PM

**To:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>; Investigation <[investigation@lkkauto.com](mailto:investigation@lkkauto.com)>

**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: New Assignment: Fire Investigation - XD9541R - VOLVO FMX370 - DOA: 13.02.2023 - Our Ref: BVS23/0138

## Without Prejudice

Dear Yan

Attached is the SAS with police report.

Please assist to conduct investigation and identify the cause of fire, and to apply SCDF report.

Please liaise with the person below for the appointment, interview and etc.

Name : Ms Connie

Contact : 6897 8787

Thank you.

**Best regards**

**Lee Chew Chuan**

Executive

Motor Claims Department

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Liberty Insurance Pte Ltd  
51 Club Street #03-00 Liberty House  
Singapore 069428  
DID: (65) 6328 0779

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**From:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>

**Sent:** Tuesday, 21 February 2023 3:03 pm

**To:** Lee, Chew Chuan <[Lee.ChewChuan@libertyinsurance.com.sg](mailto:Lee.ChewChuan@libertyinsurance.com.sg)>; Investigation <[investigation@lkkauto.com](mailto:investigation@lkkauto.com)>

**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** {EXTERNAL} RE: New Assignment: Fire Investigation - XD9541R - VOLVO FMX370 - DOA: 13.02.2023 - Our Ref: BVS23/0138

Dear Chew Chuan,

Please provide relevant document for this investigation case. (GIA / POLICE REPORT)

Kindly advise apply on SCDF report?

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Meng Yan (LKK Auto)

**Sent:** Monday, 20 February 2023 4:52 PM

**To:** Lee, Chew Chuan <[Lee.ChewChuan@libertyinsurance.com.sg](mailto:Lee.ChewChuan@libertyinsurance.com.sg)>; Investigation <[investigation@lkkauto.com](mailto:investigation@lkkauto.com)>

**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: New Assignment: Fire Investigation - XD9541R - VOLVO FMX370 - DOA: 13.02.2023 - Our Ref: BVS23/0138

Dear Sir / Mdm,

Thank you for the assignment.

Dear Investigation Team,

FYNA. Thank you.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Lee, Chew Chuan <[Lee.ChewChuan@libertyinsurance.com.sg](mailto:Lee.ChewChuan@libertyinsurance.com.sg)>

**Sent:** Monday, 20 February 2023 4:45 PM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** New Assignment: Fire Investigation - XD9541R - VOLVO FMX370 - DOA: 13.02.2023 - Our Ref: BVS23/0138

**Without Prejudice**

Dear Sir/Madam

We would like to appoint LKK Auto to investigate into this fire case.

Our insured reported the vehicle caught fire while driving.



Kindly revert your acceptance and please advise what documents are necessary.

Thank you and stay safe.



**Best regards**

**Lee Chew Chuan**

Executive

Motor Claims Department

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Liberty Insurance Pte Ltd

51 Club Street #03-00 Liberty House

Singapore 069428

DID: (65) 6328 0779

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