



247 Alexandra Road S(159934)

LETTER OF DEMAND

Your Ref: SNM230202624

Our Ref: SLV 4620B

To: China Taiping

Dear Sirs,

ACCIDENT INVOLVING SLV4620B & SMZ9433J ON 6/4/2023

We are claiming on behalf of our client Teo Cheng Tien, Ivan

owner of vehicle number SLV4620B involved in accident on 6/4/2023.

with vehicle SMZ9433J along/at united sq shopping centre msc level/2.

Description of claims:

Cost of Repairs \$ 3,909.60 (incl 8% GST)

Loss of Use/Rental \$ 100 x 4 Days = \$ 400 (incl 8% GST)

Search Fee \$ _____ (incl 8% GST)

Miscellaneous Fee \$ _____ (incl 8% GST)

TOTAL \$ 4,309.60 (incl 8% GST)

We are claiming in full and final settlement of \$ 4,309.60 (incl 8% GST) payable to
Volkswagen Group Singapore Pte Ltd.

Kindly send us a written acknowledgement within 14 days from receipt of this document.

Please note that finalization/settlement offer of this claim should be within 8 weeks from the date of this document. Please email all settlement offers to shushi.tang@vw.com.sg.

Dated this 24 MAY 2023

Internal

VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



SKODA

Commercial
Vehicles

Tax invoice

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Company
CHINA TAIPING INSURANCE (S) PL
3 ANSON ROAD
#18-00 SPRINGLEAF TOWER
Singapore 079909

Customer Details:
Mr
TEO
CHENG TIEN, IVAN
53 MEYER ROAD
#22-05
Singapore 437876

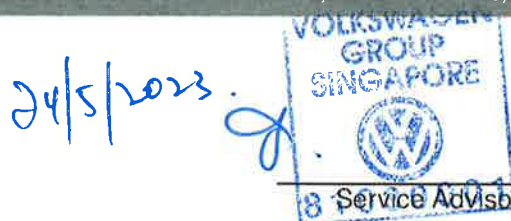
Document no. 12033308739
Document date 19-05-2023
Customer no. 5211001170
Customer GST-ID 200208384E
Dealer 30001
Job order number 2023011707/ 1
Job order date 03-05-2023
Service Advisor SHU SHI TANG

| License plate | Model code | First registration | VIN | Model | Mileage |
|---------------|------------|--------------------|-------------------|---------------------------|---------|
| SLV4620B | 3G24JZ | 29-12-2017 | WVWZZZ3CZJE079192 | PASSAT Sed. HLBMT 132 D7F | 115,060 |

| Position no. | Description | Quantity | Unit | Unit price excl. GST | Tax code | Total amount excl. GST | Total amount incl. GST |
|--------------|---|----------|------|-------------------------|----------|---------------------------|---------------------------|
| 9801B005 | B&P DIAGNOSIS AND PROGRAMMING | | | | #6 | 480.00 | 518.40 |
| | LABOUR | 1.5 | pcs. | 840.00 | #6 | 1,260.00 | 1,360.80 |
| | Spray Painting | 2 | pcs. | 800.00 | #6 | 1,600.00 | 1,728.00 |
| | Spray Painting Wing Cover | 1 | pcs. | 280.00 | #6 | 280.00 | 302.40 |
| | CHINA TAIPING DIRECT DOA: 6/4/2023 TP VEH: SMZ9433J SURVEY BY: RASUL (LKK) | | | | | | |

| Tax Code | Labour | Material | GST % | GST | Total amount excl. GST | Total amount incl. GST |
|----------|--------|----------|-------|--------|---------------------------|---------------------------|
| #6 | 480.00 | 3,140.00 | 8% | 289.60 | 3,620.00 | 3,909.60 |
| Total | 480.00 | 3,140.00 | | 289.60 | 3,620.00 | 3,909.60 |

Customer



Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

Payment in respect of any purchased services, packages inclusive of Prepaid Service Repair Package, or promotional items are strictly non-refundable.

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



SKODA

Commercial
Vehicles

Tax invoice

| | |
|------------------|---------------|
| Page | 2/2 |
| Document no. | 12033308739 |
| Document date | 19-05-2023 |
| Customer no. | 5211001170 |
| Customer GST-ID | 200208384E |
| Dealer | 30001 |
| Job order number | 2023011707/ 1 |
| Job order date | 03-05-2023 |
| Service Advisor | SHU SHI TANG |

Company
CHINA TAIPING INSURANCE (S) PL
3 ANSON ROAD
#18-00 SPRINGLEAF TOWER
Singapore 079909

Customer Details:
Mr
TEO
CHENG TIEN, IVAN
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| SLV4620B | 3G24JZ | 29-12-2017 | WVWZZZ3CZJE079192 | PASSAT Sed. HLBMT 132 D7F | 115,060 |

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

All invoices are denominated in SGD, unless otherwise stated.



DISCHARGE VOUCHER

I / ~~we~~ TEO CHENG TIEN, IVAN (Passport No. 625 B) the
owner of vehicle number SLV4620B hereby accept from
CHINA TAIPING (Insurance Company) the sum of
_____ (total repair cost) in full and final settlement for the cost of repairs
arising from the loss damage of property as a result of the accident involving
SLV4620B & SMZ 9433J along UNITED SQUARE SHOPPING
on 06 / 04 / 2023 CENTRE, MSCP LEVEL 2 SINGAPORE.

Please pay to Volkswagen Group Singapore Pte Ltd who is authorized to receive
only on the total cost of repair on my/our behalf.

The lost of use (transport allowance / rental receipts) to be payable to
VOLKSWAGEN GROUP SINGAPORE PTE LTD.

Dated this on 18/05/2023 (DD/MM/YYYY)

(Signature of owner / Company stamp)

Name : TEO CHENG TIEN, IVAN

NRIC No. : 625 B

Date : 18/05/2023



LETTER OF AUTHORITY

ACCIDENT INVOLVING SLV4620B and SMZ9433J on 06 / 04 / 2023
along UNITED SQUARE SHOPPING CENTRE, MSCP LEVEL 2 SINGAPORE
Own vehicle's number Other vehicle's number Date of accident
Accident location

BY THE LETTER OF AUTHORITY, I/we, TEO HENG TIEN, IVAN
of 6258 Name of Policy Holder & IC / Passport number
owner of Vehicle Registration

Number SLV4620B Own vehicle's number hereby irrevocable appoint **Volkswagen Group Singapore Pte Ltd**

(hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at **247 Alexandra Road, Singapore 159934**, its agents of any person authorized by VGS to be *my / our Attorney and in *my / our name(s) on *my / our behalf to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or **alternatively** under Insurance Policy number 5120 2154 60 - 02 taken up by *me/us and pay the **compulsory excess** in respect of the cost repairs suffered by *me/us arising from the Accident (loss and damage)/.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **Volkswagen Group Singapore Pte Ltd** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that the **letter of authority hereby conferred shall remain irrevocable.**

*I/We further confirm that the acceptance by VGS of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this 18 of the month

MAY Year 2023

Signed & Delivered By: 

Policy Holder

Witness By: 