

Rajes (LKK Auto)

From: Lynn Khong <lynn.khong@sg.cntaiping.com>
Sent: Tuesday, 11 April 2023 11:42 AM
To: Tang Shushi (VGS - SG/Singapore); SUR; assignments
Cc: Cheong Pearlyn (VGS - SG/Singapore); Wong Meiy (VGS - SG/Singapore); Anthonidas Christopher (VGS - SG/Singapore); Oh Huiwen (VGS - SG/Singapore)
Subject: SNM23D202624/C02/ SMZ9433J/KHONGLH / RE: REQUEST DIRECT SETTLEMENT FOR SLV4620B & SMZ9433J ON 6/4/2023 | SJE LKK

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Shu Shi,

We will be appointing **M/s LKK Auto Consultants Pte Ltd** to conduct the pre-repair survey (PRS) on your client's vehicle. We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Thank you

Hi LKK,

Please assist to arrange SJE PRS - Mohammed Rasul Bin Mohd Yunus.

Thank you

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Sent: Tuesday, April 11, 2023 10:51 AM
To: Lynn Khong <lynn.khong@sg.cntaiping.com>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>

Subject: RE: [EXT] RE: SNM23D202624/C02/ SMZ9433J/KHONGLH / RE: REQUEST DIRECT SETTLEMENT FOR SLV4620B & SMZ9433J ON 6/4/2023

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Hi,

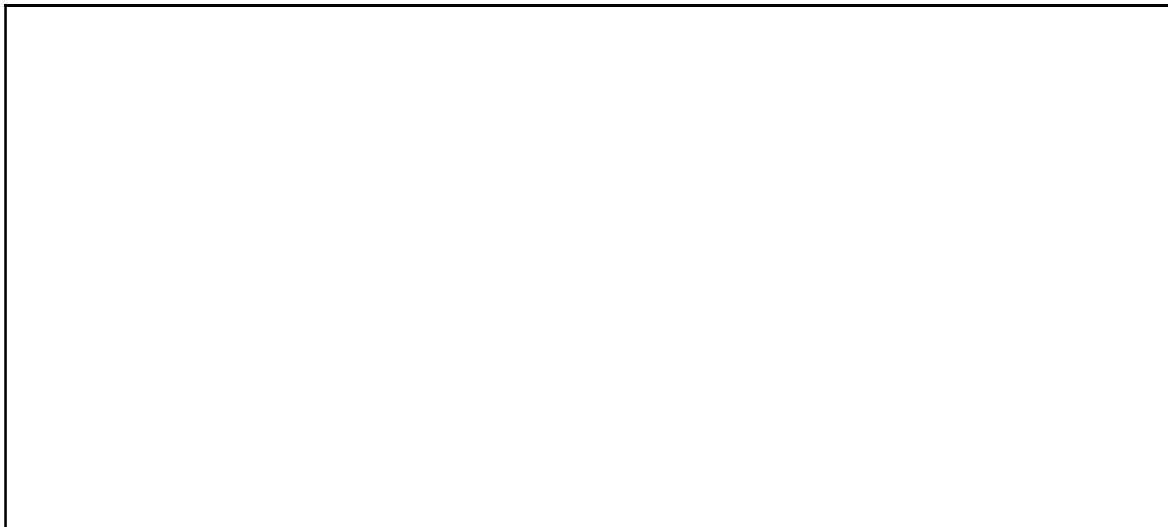
Please use Mohammed Rasul Bin Mohd Yunus (LKK)

Best Regards,

Tang Shu Shi
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7217
Mobile: +65 9386 7833
Main Line : +65 6305 7299
Main Fax: +65 6474 364
Email: shushi.tang@vw.com.sg
<https://www.volkswagen.com.sg/>



Internal

From: Lynn Khong <lynn.khong@sg.cntaiping.com>

Sent: Tuesday, April 11, 2023 10:08 AM

To: Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>

Subject: [EXT] RE: SNM23D202624/C02/ SMZ9433J/KHONGLH / RE: REQUEST DIRECT SETTLEMENT FOR SLV4620B & SMZ9433J ON 6/4/2023

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir/Madam,

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

| | | |
|-------------------------------------|--------------------|-------------------------------|
| Marcus Chua Kang Seng (LKK) | Ben Chua (FTA) | Mohd Fadhilah Bin Osman (LBS) |
| Kenneth Kong Seng Cheong (LKK) | Li Lewei (FTA) | Stan See Chew Seng (LBS) |
| Alex Yu Lek Keong (LKK) | Gary Soon (FTA) | Anthony Lim Cher Chong (LBS) |
| Mohammed Rasul Bin Mohd Yunus (LKK) | Ng You Han (FTA) | |
| Mohamad Taufikh Bin Hamid (LKK) | You Jin Feng (FTA) | |

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, April 11, 2023 9:15 AM

To: Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Lynn Khong <lynn.khong@sg.cntaiping.com>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>

Subject: RE: SNM23D202624/C02/ SMZ9433J/KHONGLH / RE: REQUEST DIRECT SETTLEMENT FOR SLV4620B & SMZ9433J ON 6/4/2023

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Lynn,

Please refer to the above subject.

Kindly conduct PRS SLV4620B soonest possible.

Please contact our claims department Lynn Khong 6389 6156 the officer in charge or 6389 6116 should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you
Chong Boon Sen
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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