Shiau Chan (LKKAuto)

CLAIMS@CHENGAUTO.COM From: Wednesday, 26 April 2023 2:13 PM Sent:

Shiau Chan (LKKAuto) To:

Cc: SUR

Subject: RE: SNB 7235S - WENG WEIMING | DOA : 06/04/2023 | REF. NO. : NEW

Dear Shiau Chan,

Thank you for making an offer. Our calculation is the same as yours.

Thank you.

Murugesan | Claims Department





: (65) 8666 7775 ΗP Office-Tel : (65) 6631 0707

Reporting Centre & Workshop **CO2 Motorwerkz Spraypaint** 5 Soon Lee Street 1 Soon Lee Street 5 Soon Lee Street #01-60, Pioneer Point #06-41, Pioneer Centre #01-55, Pioneer Point Singapore 627607 Singapore 627605 Singapore 627607









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From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Wednesday, April 26, 2023 12:07 PM

To: CLAIMS@CHENGAUTO.COM Cc: SUR <sur@lkkauto.com>

Subject: RE: SNB 7235S - WENG WEIMING | DOA: 06/04/2023 | REF. NO.: NEW

Dear Rachel,

WITHOUT PREJUDICE

We will be advising our principal a cost of repair of \$3,085.50 before excess \$600.00 & GST with 4 days of repair, subject to their approval.

Best Regards,

Shiau Chan (Ms) | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CLAIMS@CHENGAUTO.COM <CLAIMS@CHENGAUTO.COM>

Sent: Saturday, April 22, 2023 2:58 PM

To: Shiau Chan (LKKAuto) < siewsc@lkkauto.com>

Cc: SUR < sur@lkkauto.com>

Subject: RE: SNB 7235S - WENG WEIMING | DOA: 06/04/2023 | REF. NO.: NEW

Dear Shiau Chan,

We refer to our email dated 20/04/2023, we've emailed the supplier invoice.

Apart from the above, attached herewith the after-repair photos for your reference.

Thank you.

Rachel Lai | Claims Department





: (65) 8666 7775 HP Office-Tel : (65) 6631 0707

Reporting Centre & Workshop CO2 Motorwerkz Spraypaint 5 Soon Lee Street 1 Soon Lee Street 5 Soon Lee Street #06-41, Pioneer Centre #01-60, Pioneer Point #01-55, Pioneer Point Singapore 627607 Singapore 627605 Singapore 627607







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From: claims@chengauto.com/

Sent: Thursday, April 20, 2023 4:30 PM

To: 'Shiau Chan (LKKAuto)' < siewsc@lkkauto.com>

Cc: 'SUR' <sur@lkkauto.com>

Subject: RE: SNB 7235S - WENG WEIMING | DOA: 06/04/2023 | REF. NO.: NEW

Dear Shiau Chan,

Attached is the supplier invoice.

Thank you.

Murugesan | Claims Department





 HP
 : (65) 8666 7775

 Office-Tel
 : (65) 6631 0707

Reporting Centre & WorkshopSpraypaintCO2 Motorwerkz5 Soon Lee Street1 Soon Lee Street5 Soon Lee Street#01-60, Pioneer Point#06-41, Pioneer Centre#01-55, Pioneer PointSingapore 627607Singapore 627605Singapore 627607









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From: Shiau Chan (LKKAuto) < siewsc@lkkauto.com>

Sent: Thursday, April 20, 2023 2:28 PM
To: CLAIMS@CHENGAUTO.COM
Cc: SUR SUR 4

Subject: RE: SNB 7235S - WENG WEIMING | DOA: 06/04/2023 | REF. NO.: NEW

Dear Rachel,

As per your requested.

Kindly provide us the supplier parts invoice for finalise.

Best Regards,

Shiau Chan (Ms) | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: <u>CLAIMS@CHENGAUTO.COM</u> < <u>CLAIMS@CHENGAUTO.COM</u>>

Sent: Thursday, April 20, 2023 11:51 AM **To:** Shiau Chan (LKKAuto) <<u>siewsc@lkkauto.com</u>>

Cc: SUR < sur@lkkauto.com>

Subject: RE: SNB 7235S - WENG WEIMING | DOA: 06/04/2023 | REF. NO.: NEW

Hi Shiau Chan,

Could we request for the ticklist from the surveyor?

Thank you.

Rachel Lai | Claims Department





 HP
 : (65) 8666 7775

 Office-Tel
 : (65) 6631 0707

Reporting Centre & WorkshopSpraypaintCO2 Motorwerkz5 Soon Lee Street1 Soon Lee Street5 Soon Lee Street#01-60, Pioneer Point#06-41, Pioneer Centre#01-55, Pioneer PointSingapore 627607Singapore 627605Singapore 627607









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From: Shiau Chan (LKKAuto) < siewsc@lkkauto.com>

Sent: Thursday, April 13, 2023 3:12 PM

To: CLAIMS@CHENGAUTO.COM
Cc: SUR <sur@lkkauto.com>

Subject: RE: SNB 7235S - WENG WEIMING | DOA: 06/04/2023 | REF. NO.: NEW

Dear Sir/Madam,

Kindly provide us the supplier parts invoice for finalise.

Best Regards,

Shiau Chan (Ms) | Case Handler **LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CLAIMS@CHENGAUTO.COM < CLAIMS@CHENGAUTO.COM>

Sent: Thursday, April 13, 2023 1:18 PM

To: Shiau Chan (LKKAuto) < siewsc@lkkauto.com >

Cc: SUR <sur@lkkauto.com>

Subject: RE: SNB 7235S - WENG WEIMING | DOA: 06/04/2023 | REF. NO.: NEW

Dear Shiau Chan,

Attached are the before-paint photos.

Thank you.

Murugesan | Claims Department





HP : (65) 8666 7775 **Office-Tel** : (65) 6631 0707

Reporting Centre & WorkshopSpraypaintCO2 Motorwerkz5 Soon Lee Street1 Soon Lee Street5 Soon Lee Street#01-60, Pioneer Point#06-41, Pioneer Centre#01-55, Pioneer PointSingapore 627607Singapore 627605Singapore 627607







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From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Wednesday, April 12, 2023 3:45 PM **To:** <u>CLAIMS@CHENGAUTO.COM</u>

Cc: SUR <sur@lkkauto.com>

Subject: RE: SNB 7235S - WENG WEIMING | DOA: 06/04/2023 | REF. NO.: NEW

Dear Sir/Madam,

As instructed by our client, please proceed to repair the insured vehicle SNB 7235S at repair cost on part by part basic (Excess \$600/-). And provide us the supplier invoice when finalise.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: <u>CLAIMS@CHENGAUTO.COM</u> < <u>CLAIMS@CHENGAUTO.COM</u>>

Sent: Tuesday, April 11, 2023 3:47 PM

To: assignments < <u>assignments@lkkauto.com</u>>

Subject: SNB 7235S - WENG WEIMING | DOA : 06/04/2023 | REF. NO. : NEW

Dear Sir/Madam,

Attached are the photos of the Chassis, Mileage, Tyre and other damaged parts.

Thank you.

Rachel Lai | Claims Department



Spraypaint



HP : (65) 8666 7775 **Office-Tel** : (65) 6631 0707

Reporting Centre & Workshop

5 Soon Lee Street #01-60, Pioneer Point Singapore 627607 CO2 Motorwerkz

1 Soon Lee Street 5 Soon Lee Street #06-41, Pioneer Centre #01-55, Pioneer Point Singapore 627605 Singapore 627607









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