

## Meng Yan (LKK Auto)

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**From:** Crystal Lee <crystal\_lee@sg.msig-asia.com>  
**Sent:** Monday, 10 April 2023 4:22 pm  
**To:** assignments; admin-d  
**Subject:** Survey Request - Manual Assigned  
**Attachments:** SMQ 357 C.pdf

**PRE-REPAIR SURVEY --- YOUR REF: YP 5222 M (SAMWOH) --- ACCIDENT INVOLVING SMQ 357 C (#2) & YP 5222 M (#3) & MC 6087 Y (#1) & UNKNOWN (#4) ON 6 APRIL 2023 ALONG SUNGEI KADUT AT ABOUT 1406 HOURS**

### Manual Assigned

Dear LKK,

Refer to the email below, please arrange to survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend.

Thank you & Best regards,

### **Crystal Lee**

Admin Officer, Claims Services (In-House Survey)

D: +65 6012 1316 | [crystal\\_lee@sg.msig-asia.com](mailto:crystal_lee@sg.msig-asia.com)

**Please note my direct line has changed.**



**MSIG Insurance (Singapore) Pte Ltd** 4 Shenton Way, #21-01 SGX Centre 2, Singapore 068807 | T: +65 6827 7888 | Co. Reg. No. 200412212G |

[msig.com.sg](http://msig.com.sg)    

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**From:** Motor Survey

**Sent:** Monday, 10 April 2023 4:18 PM

**To:** 'Elaine Toh' <Elainetoh@visionlawllc.com>

**Cc:** yvonnelim@visionlawllc.com

**Subject:** RE: PRE-REPAIR SURVEY --- YOUR REF: YP 5222 M (SAMWOH) --- ACCIDENT INVOLVING SMQ 357 C (#2) & YP 5222 M (#3) & MC 6087 Y (#1) & UNKNOWN (#4) ON 6 APRIL 2023 ALONG SUNGEI KADUT AT ABOUT 1406 HOURS

Dear Sir/Mdm,

Thank you for your selection.

We will proceed to assign **LKK Auto Consultants Pte Ltd** via Merimen at our end and update you upon confirmation.

Please do not contact them directly to prevent confusion. Any arrangement or appointment of surveyor must come from MSIG.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Thank you & Best regards,

**Crystal Lee**

Admin Officer, Claims Services (In-House Survey)

D: +65 6012 1316 | [crystal\\_lee@sg.msig-asia.com](mailto:crystal_lee@sg.msig-asia.com)

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**From:** Elaine Toh <[Elainetoh@visionlawllc.com](mailto:Elainetoh@visionlawllc.com)>

**Sent:** Monday, 10 April 2023 4:22 PM

**To:** Motor Survey <[motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com)>

Cc: [yvonnelim@visionlawllc.com](mailto:yvonnelim@visionlawllc.com)

Subject: RE: PRE-REPAIR SURVEY --- YOUR REF: YP 5222 M (SAMWOH) --- ACCIDENT INVOLVING SMQ 357 C (#2) & YP 5222 M (#3) & MC 6087 Y (#1) & UNKNOWN (#4) ON 6 APRIL 2023 ALONG SUNGEI KADUT AT ABOUT 1406 HOURS

Importance: High

**EXTERNAL EMAIL:** Be careful when you click any links or open any attachment(s).

**Our Ref: SMQ 357 C (et)**  
**WITHOUT PREJUDICE**

Dear Sir/Madam,

We refer to your email of even date informing that you wish to conduct a pre-repair survey and your List of Surveyors.

Our client confirmed appointment of **LKK AUTO CONSULTANTS PTE LTD** as the Single Joint Expert for this matter.

Please be informed that the said vehicle can be inspected at:

**Venue :** Messrs Hua Meng Spray Painting Workshop  
1 Kaki Bukit Avenue 6, Blk C  
#01-61/01-34  
Singapore 417883

**Contact:** Mr. Albert Tan @ 6746 5519 (Please call before going)

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank you.



Regards,  
Elaine Toh (Secretary)  
VISION LAW LLC  
133 New Bridge Road  
#25-03/04/05 Chinatown Point  
Singapore 059413  
Tel: 6534 2811 (Ext. 122) / Fax: 6535 6802

<p><u>FOR SURVEYOR</u> Please initial here after completion of pre-repair inspection. Thank you.</p> <p>Appointed surveyor : (Name &amp; Signature)</p> <p>Date &amp; Time of Inspection :</p>
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**From:** Motor Survey [<mailto:motorsurvey@sg.msig-asia.com>]

**Sent:** Monday, 10 April, 2023 3:14 PM

**To:** Elaine Toh

**Cc:** [yvonnelim@visionlawllc.com](mailto:yvonnelim@visionlawllc.com)

**Subject:** RE: PRE-REPAIR SURVEY --- YOUR REF: YP 5222 M (SAMWOH) --- ACCIDENT INVOLVING SMQ 357 C (#2) & YP 5222 M (#3) & MC 6087 Y (#1) & UNKNOWN (#4) ON 6 APRIL 2023 ALONG SUNGAI KADUT AT ABOUT 1406 HOURS

Dear Sir/Mdm,

We refer to your email dated 10/04/2023.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) **MSIG In-House Surveyors**

\*This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor\*

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 08 surveyors listed below as the SJE, depending on their availability:

1) Xing Guo Qiang	6) Chow Bo Xiong
2) Kenneth Kong	7) TT Garajan
3) Marcus Chua	8) Victor Png
4) Ng You Han	
5) Gary Soon	

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

**(a) \*Fast lane settlement is not applicable for cases that liability is in dispute\***

(b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: [motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com)

Thank you & Best regards,

**Crystal Lee**

Admin Officer, Claims Services (In-House Survey)

D: +65 6012 1316 | [crystal\\_lee@sg.msig-asia.com](mailto:crystal_lee@sg.msig-asia.com)

**Please note my direct line has changed.**



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**From:** Elaine Toh <[Elainetoh@visionlawllc.com](mailto:Elainetoh@visionlawllc.com)>

**Sent:** Monday, 10 April 2023 3:05 PM

**To:** Motor Survey <[motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com)>

**Cc:** [yvonnelim@visionlawllc.com](mailto:yvonnelim@visionlawllc.com)

**Subject:** RE: PRE-REPAIR SURVEY --- YOUR REF: YP 5222 M (SAMWOH) --- ACCIDENT INVOLVING SMQ 357 C (#2) & YP 5222 M (#3) & MC 6087 Y (#1) & UNKNOWN (#4) ON 6 APRIL 2023 ALONG SUNGEI KADUT AT ABOUT 1406 HOURS

**Importance:** High

**EXTERNAL EMAIL:** Be careful when you click any links or open any attachment(s).

**Our Ref: SMQ 357 C (et)**  
**WITHOUT PREJUDICE**

Dear Sir/Madam,

We refer to your email on even date.

As requested, please find attached herein our client's accident report for your attention.

Kindly let us have your proposed list of surveyors soonest.

Thank you.

Regards,  
Elaine Toh (Secretary)  
VISION LAW LLC  
133 New Bridge Road  
#25-03/04/05 Chinatown Point  
Singapore 059413  
Tel: 6534 2811 (Ext. 122) / Fax: 6535 6802

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**From:** Motor Survey [<mailto:motorsurvey@sg.msig-asia.com>]

**Sent:** Monday, 10 April, 2023 2:46 PM

**To:** Elaine Toh

**Cc:** [yvonnekim@visionlawllc.com](mailto:yvonnekim@visionlawllc.com)

**Subject:** RE: PRE-REPAIR SURVEY --- YOUR REF: YP 5222 M (SAMWOH) --- ACCIDENT INVOLVING SMQ 357 C (#2) & YP 5222 M (#3) & MC 6087 Y (#1) & UNKNOWN (#4) ON 6 APRIL 2023 ALONG SUNGEI KADUT AT ABOUT 1406 HOURS

Dear Elaine,

Please provide us with your client GIA report so that we can register this claim.

Thank you & Best regards,

**Crystal Lee**

Admin Officer, Claims Services (In-House Survey)

D: +65 6012 1316 | [crystal\\_lee@sg.msig-asia.com](mailto:crystal_lee@sg.msig-asia.com)

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**From:** Elaine Toh <[Elainetoh@visionlawllc.com](mailto:Elainetoh@visionlawllc.com)>

**Sent:** Monday, 10 April 2023 2:23 PM

**To:** Motor Survey <[motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com)>

**Cc:** [yvonnekim@visionlawllc.com](mailto:yvonnekim@visionlawllc.com)

**Subject:** PRE-REPAIR SURVEY --- YOUR REF: YP 5222 M --- ACCIDENT INVOLVING SMQ 357 C (#2) & YP 5222 M (#3) & MC 6087 Y (#1) & UNKNOWN (#4) ON 6 APRIL 2023 ALONG SUNGEI KADUT AT ABOUT 1406 HOURS

**Importance:** High

**EXTERNAL EMAIL:** Be careful when you click any links or open any attachment(s).

**Our Ref: SMQ 357 C (et)  
WITHOUT PREJUDICE**

Dear Sir/Madam,

We are instructed by **STAR SIN TRADING PTE LTD** to notify you of a road traffic accident on 6 April 2023 at about 1406 hours along Sungei Kadut involving our client's motor vehicle registration number SMQ 357 C and motor vehicle registration number YP 5222 M driven by you/your insured at the material time.

As a result of the accident, our client's motor vehicle has been damaged. Before our client proceed to repair the damaged motor vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the motor vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the motor vehicle without further reference to you.

Thank you.

Regards,  
Elaine Toh (Secretary)  
VISION LAW LLC  
133 New Bridge Road  
#25-03/04/05 Chinatown Point  
Singapore 059413  
Tel: 6534 2811 (Ext. 122) / Fax: 6535 6802

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VISION LAW LLC  
Advocates & Solicitors  
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