

EzLyna (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Tuesday, 16 May 2023 10:39 AM
To: Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd); EzLyna (LKKAuto)
Cc: Admin A; CS A Team
Subject: RE: LOD - ACCIDENT INVOLVING SHB1222P & SNA9600M K ON 06/04/2023 ALONG WHITLEY SLIP ROAD *** LKK REF: CC3/AIG23003660/Kya3
Attachments: SAS TAX04232016_SAS SHB1222P (1).pdf; GEARS TAX04232016.pdf; TAX INVOICE _TAX04232016.pdf; RENTAL & LAID UP.pdf

Dear Sir / Madam,

We acknowledge receipt of your email / LOD.

Our respective case handler, Lyna will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>
Sent: Tuesday, May 16, 2023 10:16 AM
To: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: LOD - ACCIDENT INVOLVING SHB1222P & SNA9600M K ON 06/04/2023 ALONG WHITLEY SLIP ROAD

Without Prejudice

Our Ref: **TAX/04/23/2016/MA**

Dear Sir / Madam,

We claim on behalf of STRIDES TAXI PTE LTD, owner of the vehicle Reg. No.: **SHB122P**. Your driver's negligent driving has caused the above accident. As a result, my client has suffered the following losses:-

| | |
|----------------|--------------------------------|
| Cost of Repair | \$1,814.59 |
| Loss of Rental | \$540.00 (5 days x \$108.00) |
| LTA search fee | \$2.00 |

| | |
|--------------|-------------------|
| Total | \$2,356.59 |
|--------------|-------------------|

We enclose the following documents:

- 1) Repair Invoice
- 2) Proof of Rental Rate
- 3) SAS report
- 4) Laid up report
- 5) Gears Search

We look forward to your confirmation to settle our claims within 15 days from the date of this email.
Kindly issue payment in favour to **STRIDES TAXI PTE LTD.**

Thanks & Best Regards,

Ana Magnaye

Claims Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2678 | Fax: 6368 7421 | Email: ana.magnaye@strides.com.sg | www.stridesmobility.com.sg



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Customer Code: 3000063

STRIDES TAXI PTE. LTD.

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV230400334
Date : 27.04.2023
Vehicle No. : SHB1222P
Your Ref No. : TAX/04/23/2016
Our Ref No. : 24118128
Terms : 30 Days

| Description | Qty | Unit Cost | Add % | (Discount) Amount | Amount |
|---|------|-----------|----------|-------------------|-------------------|
| Parts | | | | | |
| PANEL ASM-RR END | 0.00 | \$ 708.66 | 0.00 | \$ 0.00 | \$ 0.00 |
| FASCIA-RR BPR | 1.00 | \$ 758.48 | (10.00) | \$ 75.85 | \$ 682.63 |
| FASCIA-RR BPR LWR | 1.00 | \$ 230.68 | (10.00) | \$ 23.07 | \$ 207.61 |
| FINISHER-RR BPR - RH | 1.00 | \$ 47.42 | (10.00) | \$ 4.74 | \$ 42.68 |
| BRACKET ASM-RR BPR FASCIA SI-RH | 0.00 | \$ 29.85 | 0.00 | \$ 0.00 | \$ 0.00 |
| BRACKET-RR BPR FASCIA SI MTG - RH | 0.00 | \$ 46.08 | 0.00 | \$ 0.00 | \$ 0.00 |
| BRACKET-PARK DIST CONT SEN(BRACKET-PARK DIST CONT SEN) - RH | 0.00 | \$ 12.90 | 0.00 | \$ 0.00 | \$ 0.00 |
| SCRIVET-RR BPR FASCIA | 2.00 | \$ 0.84 | (10.00) | \$ 0.17 | \$ 1.51 |
| BAR ASM-RR BPR IMP | 0.00 | \$ 339.77 | 0.00 | \$ 0.00 | \$ 0.00 |
| LAMP ASM-TAIL(LID SI) - RH | 0.00 | \$ 407.68 | 0.00 | \$ 0.00 | \$ 0.00 |
| LAMP ASM-RR FOG - RH | 1.00 | \$ 189.07 | (10.00) | \$ 18.91 | \$ 170.16 |
| SENSOR-RR PARK DIST CONT | 0.00 | \$ 65.00 | 0.00 | \$ 0.00 | \$ 0.00 |
| Sub-Total | | | | | \$ 1104.59 |

Labour

TO REPAIR REAR PORTION 1.00 \$ 400.00 0.00 \$ 0.00 \$ 400.00

Others

TO RESPRAY REAR BUMPER 1.00 \$ 230.00 0.00 \$ 0.00 \$ 230.00
TO RESPRAY REAR PANEL 0.00 \$ 230.00 0.00 \$ 0.00 \$ 0.00
TO WASH AND VACUUM 0.00 \$ 60.00 0.00 \$ 0.00 \$ 0.00
TO CHECK WIRING AND SYSTEM FUNCTION 1.00 \$ 20.00 0.00 \$ 0.00 \$ 20.00
TO APPLY RUST-PROOFING ON AFFECTED
AREA 0.00 \$ 100.00 0.00 \$ 0.00 \$ 0.00

Payment Instructions

· By Cheque: Crossed and made payable to "Strides Automotive Services Pte. Ltd." with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

By Bank Transfer:

· Account Name : Strides Automotive Services Pte. Ltd.
· Bank Name : DBS Bank Ltd - SGD
· Bank Account No.: 018-008617-4
· Swift Code : DBSSSGSG

Koo Yew Chung
Koo Yew Chung (Apr 28, 2023 16:41 GMT+8)

Authorised Signature
for Strides Automotive Services Pte. Ltd.

Customer Code: 3000063

STRIDES TAXI PTE. LTD.

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV230400334
Date : 27.04.2023
Vehicle No. : SHB1222P
Your Ref No. : TAX/04/23/2016
Our Ref No. : 24118128
Terms : 30 Days

| Description | Qty | Unit Cost | Add % | (Discount) Amount | Amount |
|---|------|-----------|-------|-------------------|--------------------|
| TO TEST AND REFIX REVERSE SENSOR SYSTEM | 1.00 | \$ 60.00 | 0.00 | \$ 0.00 | \$ 60.00 |
| TO REPLACE SUNDRY PARTS | 0.00 | \$ 100.00 | 0.00 | \$ 0.00 | \$ 0.00 |
| TO CHECK & RESET SYSTEM FUNCTION ISOLATED OF (EV) (NET) | 0.00 | \$ 350.00 | 0.00 | \$ 0.00 | \$ 0.00 |
| | 0.00 | \$ 150.00 | 0.00 | \$ 0.00 | \$ 0.00 |
| GRAND TOTAL | | | | | \$ 1,814.59 |

Remark :

Make/Model : MG5
Accident Date : 06.04.2023

Payment Instructions

· By Cheque: Crossed and made payable to "Strides Automotive Services Pte. Ltd." with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

· By Bank Transfer:

· Account Name : Strides Automotive Services Pte. Ltd.
· Bank Name : DBS Bank Ltd - SGD
· Bank Account No.: 018-008617-4
· Swift Code : DBSSSGSG

Koo Yew Chung
Koo Yew Chung (Apr 28, 2023 16:41 GMT+8)

Authorised Signature
for Strides Automotive Services Pte. Ltd.

Section A - Accident Details

| | |
|------------------------------------|----------------------|
| Registration Number | SHB1222P |
| Case Reference Number | TAX/04/23/2016 |
| Registration Date | 16/Sep/2021 |
| Company Type | Strides Taxi Pte Ltd |
| Make | MORRISGARAGES |
| Model | MG5 |
| Name of Driver | CHAN KOK SENG |
| Type of Accident | Head to Rear |
| Accident Date and Time | 6/Apr/2023 5:05 PM |
| Accident Reported Date and Time | 8/Apr/2023 8:22 AM |
| Is Surveyor Required? | Yes |
| Survey by | |
| Vehicle is Towed Back? | No |
| Towed Back Date and Time | |
| Replacement Vehicle issued? | No |
| Job Card Number | 24118128 |
| Special Instruction to ARC, if any | REAR PORTION |
| Prepared Date and Time | 10/Apr/2023 11:32 AM |
| Chassis Number | |
| Mileage | |
| Work Shop | |
| Repair Completion Date and Time | |

Section B - Summary of Repair Estimates

| Summary of Repair Estimates | | |
|------------------------------|---|---|
| | Quotation from ARC | Adjusted by Surveyor, if applicable |
| Total Labour Cost | \$1,200.00 | \$400.00 |
| Total Spray Cost | \$658.00 | \$230.00 |
| Total Spare Part Cost | \$2,670.53 | \$1,104.59 |
| Total Other Cost | \$1,000.00 | \$80.00 |
| TOTAL COST | \$5,528.53 | \$1,814.59 (P/P) |
| Lump Sum Total | \$0.00 | \$0.00 |
| Number of Repair Days | 7.0 | 3.0 |
| Prepared / Adjusted By | Boon Chew Tay | Kenneth Kong (LKK) / AIG |
| ARC / Surveyor Sign Off Date | 14/04/2023 2:29 PM | 14/04/2023 2:10 PM |
| Signature |  |  |
| Remarks | INITIAL = 6 DAYS Surveyor approved extend 1 days TOTAL = 7 DAYS | PART BY PART REPAIR / AFTER PAINT PHOTO , FOR CHECK ITEM and REPLACE ITEM PLEASE CALL SURVEYOR Kenneth Kong (LKK) / HP : 9691 0663 / Email : kennethkong@lkkauto.com Surveyor extend 1 day |

Section C - Quotation and Accident Invoice Details

| | | | |
|-------------------------|--------------|-----------------------|--|
| Quotation Number | QN-2304-0304 | Invoice Number | |
| Quotation Date | 27.04.2023 | Invoice Date | |
| Invoice Amount | | Prepared Date | |

Section D - Details of Repair Estimates

Part 1 - Labour Works

| Job Scope | Quotation from AR | Adjusted by Surveyor, if applicable |
|------------------------|-------------------|-------------------------------------|
| TO REPAIR REAR PORTION | \$1,200.00 | \$400.00 |
| Total Labour | \$1,200.00 | \$400.00 |

Part 2 - Spray Painting & Panel Beating Related Works

| Job Scope | Quotation from ARC | Adjusted by Surveyor, if applicable |
|---|--------------------|-------------------------------------|
| TO RESPRAY REAR BUMPER | \$428.00 | \$230.00 |
| TO RESPRAY REAR PANEL | \$230.00 | \$0.00 |
| Total Spray Painting & Panel Beating | \$658.00 | \$230.00 |

Part 3 - Other Costs - Accident and Accident Repair Related Expense

| Job Scope | Quotation from ARC | Adjusted by Surveyor, if applicable |
|---|--------------------|-------------------------------------|
| TO WASH AND VACUUM | \$60.00 | \$0.00 |
| TO CHECK WIRING AND SYSTEM FUNCTION | \$120.00 | \$20.00 |
| TO APPLY RUST-PROOFING ON AFFECTED AREA | \$100.00 | \$0.00 |
| TO TEST AND REFIX REVERSE SENSOR SYSTEM | \$120.00 | \$60.00 |
| TO REPLACE SUNDRY PARTS | \$100.00 | \$0.00 |
| TO CHECK & RESET SYSTEM FUNCTION | \$350.00 | \$0.00 |
| ISOLATED OF (EV) (NET) | \$150.00 | \$0.00 |
| Total Other Costs | \$1,000.00 | \$80.00 |

Part 4 - Spare Parts / Material Usage

| Part Number | Portion | Stock Number | Part Name | Quantity | List Price (\$) | Discount (%) | Final Price (\$) | Estimator Approved | Surveyor Approved | |
|-------------|---------|---------------|--|----------|-----------------|--------------|------------------|--------------------|-------------------|---|
| | | 10395721-SEPP | PANEL ASM-RR END | 0.00 | \$708.66 | 0.00 | \$0.00 | Replace | Check | X |
| | | 10369261-SPRP | FASCIA-RR BPR | 1.00 | \$758.48 | 10.00 | \$682.63 | Replace | Replace | √ |
| | | 10751490 | FASCIA-RR BPR LWR | 1.00 | \$230.68 | 10.00 | \$207.61 | Replace | Replace | √ |
| | | 10359003 | FINISHER-RR BPR - RH | 1.00 | \$47.42 | 10.00 | \$42.68 | Replace | Replace | √ |
| | | 10465727 | BRACKET ASM-RR BPR FASCIA SI-RH | 0.00 | \$29.85 | 0.00 | \$0.00 | Replace | Not Given | X |
| | | 10326371 | BRACKET-RR BPR FASCIA SI MTG - RH | 0.00 | \$46.08 | 0.00 | \$0.00 | Replace | Not Given | X |
| | | 10371790 | BRACKET-PARK DIST CONT SEN(BRACKET-PARK DIST | 0.00 | \$12.90 | 0.00 | \$0.00 | Replace | Not Given | X |
| | | 90003417 | SCRIVET-RR BPR FASCIA | 2.00 | \$0.84 | 10.00 | \$1.51 | Replace | Replace | √ |
| | | 10327894 | BAR ASM-RR BPR IMP | 0.00 | \$339.77 | 0.00 | \$0.00 | Replace | Not Given | X |
| | | 10587412 | LAMP ASM-TAIL(LID SI) - RH | 0.00 | \$407.68 | 0.00 | \$0.00 | Replace | Not Given | X |
| | | 10726677 | LAMP ASM-RR FOG - RH | 1.00 | \$189.07 | 10.00 | \$170.16 | Replace | Replace | √ |

STRIDES Accident Vehicle Repair Estimates

| |
|---|
| STRIDES Automotive Services Pte Ltd |
| 60 Woodlands Industrial Park E4, Singapore 757705 |
| FAX Number : 63685592 |
| Estimator Telephone Number : 68662623 |
| Accident Reporting Number : 68662672 |

Date Generated : 27/04/2023

User ID : PohSuan

| | | | | | | | | | | |
|--------------|--|------------------|-----------------------------|------|-------------------|------|-------------------|---------|-----------|----------|
| | | 10376550- WSD | SENSOR-RR PARK DIST CONT | 0.00 | \$65.00 | 0.00 | \$0.00 | Replace | Not Given | X |
| Total | | | | | \$2,836.43 | | \$1,104.59 | | | |

Added Spare Parts / Material Usage After Surveyor Signed off

| Part Number | Portion | Stock Number | Part Name | Quantity | List Price \$ | Discount (%) | Final Price (\$) | ARC Check | Surveyor Check |
|--------------|---------|--------------|-----------|----------|---------------|--------------|------------------|-----------|----------------|
| Total | | | | | | | | | |

| | |
|---|----------|
| | 1,104.59 |
| + | 400.00 |
| + | 310.00 |
| | 1,814.59 |

Yeo Poh Suan (StridesASvcs/ARO/ARC TxS & Ex)

From: Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>
Sent: Thursday, 27 April 2023 5:16 pm
To: Yeo Poh Suan (StridesASvcs/ARO/ARC TxS & Ex)
Cc: SUR; CS A Team; Finalization
Subject: RE: SHB1222P

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

We will advise principle the repair cost of \$1814.59, 2days, subject to their approval thanks.

From: Yeo Poh Suan (StridesASvcs/ARO/ARC TxS & Ex) <PohSuan.Yeo@strides.com.sg>
Sent: Thursday, April 27, 2023 4:37 PM
To: Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Finalization <finalization@lkkauto.com>
Subject: SHB1222P

Hi Kenneth,

Attached herewith the repair estimate of SHB1222P having Case No: TAX/04/23/2016.

There is no change to the approved amount of \$1,814.59 @ 3 working days under part by part repair.

Cost of Repair invoice will be generated as approved.

Please finalize with me within 7 working days, thanks.

Thanks & Regards

Yeo Poh Suan

Strides Automotive Services

PohSuan.Yeo@strides.com.sg

STRIDES
AUTOMOTIVE

STRIDES

TAXI

Our Ref : TAX/04/23/2016/MA

Date : 15/05/2023

To : Claims Department

From : Strides Taxi Pte Ltd

ACCIDENT INVOLVING **SHB1222P** & **SNA9600M** ON **06/04/2023** ALONG WHITLEY SLIP ROAD

CONFIRMATION OF TAXI RENTAL

This is to confirm the daily taxi rental rate for taxi registration no. **SHB1222P** is \$108.00 /day.

Kindly proceed to recover any rental loss from the third party as a result of this accident.

Thank you.



For Manager
Strides Taxi Pte Ltd



Laid Up Report

Accident Start Date : 01/04/2023

Accident End Date : 15/05/2023

Date Generated : 15/05/2023

User Name : ManaMargie

| Case Reference Number | Vehicle Registration Number | Company Type | Vehicle Make | Vehicle Model | Job Card Number | Date and Time (Accident Repair) | Date and Time (Repair Completed) |
|-----------------------|-----------------------------|----------------------|---------------|---------------|-----------------|---------------------------------|----------------------------------|
| TAX/04/23/2016 | SHB1222P | Strides Taxi Pte Ltd | MORRISGARAGES | MG5 | 24118128 | 10/04/2023 10:30 AM | 15/04/2023 8:14 AM |

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SNA9600M

Date of Accident

06/04/2023



Reset

RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **01/05/2022 - 30/04/2023**

Requested By **SHANTI B THAIYAL NAYAGI (S...**

Requested Date **10/04/2023 13:49**

Payment details

Request Amount: **S\$1.85**

GST Amount: **S\$0.15**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**