

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 21 June 2023 8:22 AM
To: tan yeowtiong
Subject: RE: ACCIDENT INVOLVING SCQ8138J(AIG) AND CB213G AT/ALONG CARPARK A11 IN FRONT IF BLK 224 ANG MO KIO AVE 1 ON 04/04/2023
Attachments: VIDEO SCREENSHOT.pdf; 1.JPG; 2.JPG; 3.JPG; 4.JPG; 5.JPG; 6.JPG; 7.JPG; 8.JPG; 9.JPG; 10.JPG; 11.JPG; 12.JPG; 13.JPG; 14.JPG

Dear Sirs,

Apologised for late reply.

We attached here with a copy of third party video screenshot and the damage photos during our inspection for your easy reference. From the video, your vehicle was making a turn and hit onto third party parked vehicle. The damages sustained to third party van was on the front right portion. We are in the midst of negotiating with third party for an amicable settlement.

If you need any clarification, please do not hesitate to contact us.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: tan yeowtiong <yeowtiongtan@gmail.com>
Sent: Monday, May 29, 2023 12:34 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: Re: ACCIDENT INVOLVING SCQ8138J(AIG) AND CB213G AT/ALONG CARPARK A11 IN FRONT IF BLK 224 ANG MO KIO AVE 1 ON 04/04/2023

Hi Hsiao Tong,

Thanks for the response.

Are you able to beef me up on the situation as i do not have an information about the incident as well as the damage of the affected car. ? photos of damage or affected person?

Greatly appreciated.

Best regards
Yeow Tiong

On 29 May 2023, at 12:28 PM, Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Dear Sirs,

Received with thanks.

We will proceed to handle and resolve the matter at our best.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

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Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: YeowTiong <yeowtiongtan@gmail.com>

Sent: Thursday, May 25, 2023 6:10 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SCQ8138J(AIG) AND CB213G AT/ALONG CARPARK A11 IN FRONT
IF BLK 224 ANG MO KIO AVE 1 ON 04/04/2023

Good afternoon, Ms Hsiao Tong,

This is Yeow Tiong.

Attached is the written letter send to the police for their investigation.

There are scratches on the front left bumper of the car which I presumed was caused by the accident.

Attached are the photos of my car from differences angle.

<image001.jpg><image002.jpg><image003.jpg>

Do give me a call if you need any clarification or you have result of your evaluation.

Best regards

Yeow Tiong.

HP: 96864936

Sent from [Mail](#) for Windows

From: [Hsiao Tong \(LKKAuto\)](#)

Sent: Thursday, 25 May 2023 10:19 AM

To: yeowtiongtan@gmail.com

Subject: ACCIDENT INVOLVING SCQ8138J(AIG) AND CB213G AT/ALONG CARPARK A11 IN FRONT IF BLK 224 ANG MO KIO AVE 1 ON 04/04/2023

TAN YEOW TIONG [By Email Only]
DRIVER: TAN CHEW

Dear Sir/Madam,

You Ref: SCQ8138J

Our Ref: CC6/AIG23003655/Upa3

ACCIDENT INVOLVING SCQ8138J(AIG) AND CB213G AT/ALONG CARPARK A11 IN FRONT IF BLK 224 ANG MO KIO AVE 1 ON 04/04/2023

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from CB213G against your insurance policy.

As per our tele-conversation earlier, we are of the view that we do not have a good defense towards the claim submitted by CB213g. Third party had submitted a copy of video footage to show that your vehicle collided onto third party parked vehicle. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best term.

In addition, please let us have a copy of your vehicle damage photos for our necessary action.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

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