

EzLyna (LKKAUTO)

From: anna@falconair.com.sg
Sent: Wednesday, 19 April 2023 1:26 pm
To: EzLyna (LKKAUTO)
Subject: LOD - TPC/SMA8966B/T1045
Attachments: 20230419133110.pdf

"Without Any prejudice to any Personal Injuries"

Dear EzLyna

We would like to submit our Letter of Demand as follows:-

COR	: \$ 8,964.00
RENTAL (incl W/END)	: \$ 972.00
Search Fee	: \$ 2.00
Total	: \$ 9,938.00

Attached herewith are all the supporting documents for your
Perusal and awaiting for your offer.

Thanks and regards,
Anna Ng
Falcon-Air Auto Services Pte Ltd (Tampines)
Tel:67897997

LETTER OF AUTHORITY

To : MOTOR CLAIMS DEPT

ACCIDENT INVOLVING SMA 8966B & S3007CD
ON 10/4/2023 ALONG Lornie Highway towards Toa Payoh

I, Tan Zixiang Vincent CO. REG NO/
NRIC NO. 58800801D

Of Blk 159 Jalan Teck Whye #04-131 (680159)

Owner of Motor Vehicle Registration No. SMA 8966B do hereby authorize

M/s FALCON-AIR AUTO SERVICES PTE LTD as my agent and representative to correspond in, negotiate

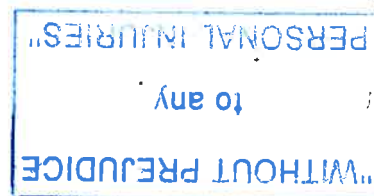
And settle, on my behalf, my claim against the parties involved in the above mentioned accident. I

Also authorize the said insurers to make all payments in favor of Falcon-Air Auto Services Pte Ltd directly.

10/04/23

[Signature]

Date & Signature of Owner/Co. Stamp



Date & Signature of Driver

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **FALCON-AIR AUTO SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$8,964.00** (Repair Cost), **S\$972.00** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SMA8966B** that was damaged pursuant to the accident which occurred on **10/04/2023** (date) along **LORNIE ROAD, LORNIE TRAIL** (location) involving vehicle no/s **S3007CD**. This is pursuant to the inspection conducted on **10/04/2023** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **TAN ZIXIANG VINCENT** (the third party claimant") of vehicle no. **SMA8966B** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMA8966B** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 24th (day) of July (month) 2023 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

**FALCON-AIR****AIG ASIA PACIFIC INSURANCE PTE LTD**
AIG Building 78 Shenton Way #07-16
079120Attention : Motor Claim Department
Contact : 6419 3000**Tax Invoice : TI063110**Date : 19/04/2023
Vehicle Num. : SMA 8966B
Make/Model : HONDA VEZEL
Chassis/Eng# :
Accident Date : 10/04/2023
Claim No. :
Reference :
Policy No. :BEING LUMP SUM REPAIR
(inclusive of Parts, panel beating, labour
and spray painting)

Amount S\$

8,300.00

E. & Total S\$:	8,300.00
GST 8% S\$:	664.00
Amount Due S\$:	8,964.00
	=====


for FALCON AIR AUTO SERVICES PTE LTD

(TAMPINES BRANCH)

FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office: 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0880/6458-0880 Fax: 6454-7862**Branch :** Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997**Website :** www.falconair.com.sg **E-mail:** email@falconair.com.sg


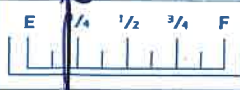


TAX INVOICE

FA INVOICE : **TP 14226**

Please quote full invoice number when making payment

FALCON-AIR

V. A. Nr: SMA 8966B		Vehicle Reg. Nr. SLJ 7338K		Model Type Honda Stream		Co. Reg. No.: 1988-04415-W GST Reg. No.: M2-0084125-5	
Rates/Remarks		<input type="checkbox"/> Inc. GST <input type="checkbox"/> exc. GST		Rental Period		Agreed Return Date	
\$	Per Day	\$	Per Week	KM IN		Time/Date In	09/10/1904/2023
\$	Per Month	\$		KM OUT	267007	Hour	Day Mth Yr
Plus First	Km Free Per		, thereafter,	KM DRVN		Time/Date Out	09/10/1004/2023
Chargeable at \$	Per Km					Hour	Day Mth Yr
Hirer's Name Tan Zixiang Vincent				Collision Damage Excess Reduction			
Hirer's Address Blk 159 Jalan Tekong Whye #04-131 (680159)				<input type="checkbox"/> Accept <input type="checkbox"/> Decline \$ Per Day \$ Per Mth			
Co. Reg. No. Tel. No (Res/HP/Pgr) Fax. No. 96437073				<input type="checkbox"/> Accept <input type="checkbox"/> Decline \$ Per Day \$ Per Mth			
Reference Contact Tel. No. (Ofc)				Rental Charge Computation			
Driver's Name D.O.B. Above 13/1/88				Dollars Cents			
Driver's Address				Vehicle Hire			
Tel. No. (Res/HP/Pgr) Passport/I.C. Nr./Country 8800801D				9 days 900 00			
Driving Licence Nr. Expiry / Pass Date Issued By 9/1/07				CDER			
Additional Driver's Name D.O.B.				PAI			
Additional Driver's Address				Delivery / Collection Fee			
Tel. No. (Res/HP/Pgr) Passport/I.C. Nr./Country				Petrol			
Driving Licence Nr. Expiry / Pass Date Issued By				Sub-Total			
Method Of Payment <input type="checkbox"/> Cash <input type="checkbox"/> Cheque <input type="checkbox"/> Card <input type="checkbox"/> Bill Co				900 00			
Details of Payment				Add GST @ 8 %			
Amount \$ Date Rec'd by				72 00			
				Total Net Charges (Incl. GST)			
				972 00			
				*Less Total Prepayment/Deposit Rec'd			
				Balance Amount Due/Refundable			
* Total Payment Received				Refund Acknowledgement <input type="checkbox"/> By Cash <input type="checkbox"/> By Credit Card <input type="checkbox"/> By Cheque			
Hirer is responsible for the first \$ 2500 .00 excess for collision/damage to first party (i.e. Falcon-Air's) vehicle (including windscreen) and also first \$ 3000 .00 excess for collision/damage to third party's vehicle for each and every accident/damage. Vehicle to be driven in Singapore only. Prohibited to enter Malaysia by Law.				Received \$ By Hirer X			
X 				Out By In By			
Hirer's signature signifies acceptance of agreement. (Please read overleaf for additional terms and conditions).				Check In Station Computed By			
				Extension 1. 2. 3.			
				Remarks: Vehicle Out Remarks: Vehicle In			
				E  F ↑ Indicate petrol level when vehicle is checked out ↓ Indicate petrol level when vehicle is returned			

FA RENTAL AGREEMENT NO. : **TP 14226**FALCON-AIR RENT-A-CAR PTE LTD
(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office: 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0880 / 6458-0880 Fax: 6454-7862

Branch: Tampines St 93 Blk 9006 #01-200 Singapore 528840 Tel: 6789-7997 Fax: 6788-7997

Websites: www.falconair.com.sg E-mail: email@falconair.com.sg



Tax Invoice : TP111919

Invoice Date : 19/04/2023
Vehicle Num. : SMA8966B
Make/Model : *
Mileage(Km) :
PO/WO/RO# :
Ref./Remark : SEARCH FEE

S/N	Quantity	Particular	Unit Price	Amount S\$
		BEING SEARCH FEE FOR VEHICLE S3007CD DOA 10.04.2023 AIG ASIA PACIFIC INSURANCE PTE LTD		1.85

SingDollars : Two Only

E. & O.E.	Total S\$:	1.85
	GST 8% S\$:	0.15
	Amount Due S\$:	2.00

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Terms : Cash

Customer's Signature/Co. Stamp

for FALCON AIR AUTO SERVICES PTE LTD

FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office: 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0880/6458-0880 Fax: 6454-7862

Branch : Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997

Website : www.falconair.com.sg E-mail: email@falconair.com.sg


INSURER ENQUIRY

Find insurer

Vehicle reg. no.

S3007CD

Date of Accident

10/04/2023 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **05/11/2022 - 04/11/2023**

Requested By **Janet Lim (FALCON-AIR AUTO ...**

Requested Date **10/04/2023 09:10**

Payment details

Request Amount: **S\$1.85**

GST Amount: **S\$0.15**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Monday, 22 May 2023 1:08 PM
To: omanembassysg@gmail.com; omanconsulate@singnet.com.sg
Cc: Admin A
Subject: ACCIDENT INVOLVING S3007CD (AIG) AND SMA8966B AT/ALONG LORNIE ROAD, LORNIE TRAIL ON 10/04/2023

M/S EMBASSY OF THE SULTANATE OF OMAN

Dear Mohamed Yusof Bin Abdullah & Person In Charge,

Our Ref: CC6/AIG23003654/Uya3

ACCIDENT INVOLVING S3007CD (AIG) AND SMA8966B AT/ALONG LORNIE ROAD, LORNIE TRAIL ON 10/04/2023

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SMA8966B** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Ezlyna Eng | Case Handler








LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	10 Apr 2023 15:48	Clm Dtl Modified	Claimant's Name: -> TAN ZIXIANG VINCENT. Claimant's ID: -> SXXXX801D.	[A] HOW MEI KWAN
2	10 Apr 2023 15:48	Clm Veh Model Changed	(204586) HONDA VEZEL 1.5 X CVT (A).	[A] HOW MEI KWAN
3	10 Apr 2023 15:48	Clm Created	Reg No: SMA8966B. Acct Date: 2023/04/10. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Great Eastern General Insurance Limited (HQ). Workshop: Falcon-Air Auto Services Pte Ltd (Tampines)	[A] HOW MEI KWAN
4	10 Apr 2023 15:48	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	10 Apr 2023 15:48	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/04/19	[A] HOW MEI KWAN
6	10 Apr 2023 15:48	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	10 Apr 2023 15:48	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	10 Apr 2023 15:48	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	10 Apr 2023 15:49	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	10 Apr 2023 15:49	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	13 Apr 2023 09:14	TP Ins Updated	TPRegNo:SLM4798U -> S3007CD.	[I] Perumal, Vilasini
12	28 Jun 2023 10:04	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	28 Jun 2023 10:04	Clm Dtl Modified	JPJ Reg. Date: -> 2018/06/22.	[A] JOANNE LEE KHANG MIN
14	28 Jun 2023 10:04	Clm Details Notified		[A] JOANNE LEE KHANG MIN
15	13 Jul 2023 10:16	Adj Mandate Request	Cur.Reg:9938.00:Liability: 100% (BOLA 27) *Quantum: \$9,938.00 (all-in). Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
16	18 Jul 2023 16:20	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/04/19. Mandate Remarks: Subject to all docs in place.	[I] Ler, Bernard-JQ
17	18 Jul 2023 16:20	Adj Mandate Set	Approved:9938.00:Subject to all docs in place.	[I] Ler, Bernard-JQ

Date From    Date To    Audit Type 

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount

2945643	10 Apr 2023 15:54:01	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMA8966B	SLM4798U	11.00
2988115	28 Jun 2023 10:04:59	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMA8966B	S3007CD	11.00