

## Huey Yon (LKKAUTO)

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**From:** Huey Yon (LKKAUTO)  
**Sent:** Wednesday, 19 April 2023 3:13 PM  
**To:** Ler Yeong Cherng  
**Cc:** SUR  
**Subject:** RE: Accident On 06/04/2023 Involving Our Insured SMN7331X And Your Insured SND8970K (Ref : DMPC2300245H/02/CT) FINALIZATION & PHOTO

Dear Mars,

Without prejudice

We will be advising our principal a cost of repair of \$7,994.00 before GST with 5 days of repair, subject to their approval.

Kindly send the relevant documents to ECICS LTD.

Best Regards,  
Huey Yon | Case Handler  
LKK Auto Consultants  
phone: 6256-3561 | email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**Sent:** Wednesday, April 19, 2023 10:33 AM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** Adrian Ling (LKKAUTO) <[adrianling@lkkauto.com](mailto:adrianling@lkkauto.com)>; Renemer Ramirez Bagang <[renemer.bagang@cyclecarriage.com.sg](mailto:renemer.bagang@cyclecarriage.com.sg)>  
**Subject:** RE: Accident On 06/04/2023 Involving Our Insured SMN7331X And Your Insured SND8970K (Ref : DMPC2300245H/02/CT) FINALIZATION & PHOTO

Dear Sir/Mdm,

As per attach for your reference, please help to finalize. (5 days)

Mars Ler



Cycle & Carriage Singapore • 330 Ubi Road 3, Singapore 408650  
• DID: +65 6594 9163 • H: +65 9179 2566 • [www.cyclecarriage.com.sg](http://www.cyclecarriage.com.sg)

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**From:** Ler Yeong Cherng  
**Sent:** Tuesday, 11 April 2023 5:38 pm  
**To:** 'Crystabelle Tan Gek Peng' <[Crystabelle\\_Tan@ecics.com.sg](mailto:Crystabelle_Tan@ecics.com.sg)>  
**Cc:** Renemer Ramirez Bagang <[renemer.bagang@cyclecarriage.com.sg](mailto:renemer.bagang@cyclecarriage.com.sg)>  
**Subject:** RE: Accident On 06/04/2023 Involving Our Insured SMN7331X And Your Insured SND8970K (Ref : DMPC2300245H/02/CT)

Dear Crystabelle,

Well noted, ok noted Direct Settlement on this case.

Mars Ler



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**From:** Crystabelle Tan Gek Peng <[Crystabelle\\_Tan@ecics.com.sg](mailto:Crystabelle_Tan@ecics.com.sg)>  
**Sent:** Tuesday, 11 April 2023 5:11 pm  
**To:** Ler Yeong Cherng <[mars.ler@cyclecarriage.com.sg](mailto:mars.ler@cyclecarriage.com.sg)>  
**Cc:** Renemer Ramirez Bagang <[renemer.bagang@cyclecarriage.com.sg](mailto:renemer.bagang@cyclecarriage.com.sg)>  
**Subject:** RE: Accident On 06/04/2023 Involving Our Insured SMN7331X And Your Insured SND8970K (Ref : DMPC2300245H/02/CT)

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WITHOUT PREJUDICE

Dear Mars Ler

Our insured liability is down.

Best regards

**Crystabelle Tan**

Senior Associate | Claims



**DID** (65) 6303 0190      **Tel** (65) 6337 4779  
**Email** [crystabelle\\_tan@ecics.com.sg](mailto:crystabelle_tan@ecics.com.sg)    **Web** [www.ecics.com.sg](http://www.ecics.com.sg)  
**Address** 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

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**From:** Ler Yeong Cherng <[mars.ler@cyclecarriage.com.sg](mailto:mars.ler@cyclecarriage.com.sg)>  
**Sent:** Tuesday, April 11, 2023 9:24 AM  
**To:** Crystabelle Tan Gek Peng <[Crystabelle\\_Tan@ecics.com.sg](mailto:Crystabelle_Tan@ecics.com.sg)>  
**Cc:** Renemer Ramirez Bagang <[renemer.bagang@cyclecarriage.com.sg](mailto:renemer.bagang@cyclecarriage.com.sg)>  
**Subject:** RE: Accident On 06/04/2023 Involving Our Insured SMN7331X And Your Insured SND8970K (Ref : DMPC2300245H/02/CT)

Dear Crystabelle,

Good morning, car has been survey by appointed surveyor company, may we know your insured already file his/her SAS report?

If yes, please kindly advise liability if we can do Direct Settlement on this case.

Mars Ler



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**From:** Crystabelle Tan Gek Peng <[Crystabelle\\_Tan@ecics.com.sg](mailto:Crystabelle_Tan@ecics.com.sg)>

**Sent:** Thursday, 6 April 2023 6:03 pm

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Renemer Ramirez Bagang <[renemer.bagang@cyclecarriage.com.sg](mailto:renemer.bagang@cyclecarriage.com.sg)>; Ler Yeong Cherng  
<[mars.ler@cyclecarriage.com.sg](mailto:mars.ler@cyclecarriage.com.sg)>

**Subject:** RE: Accident On 06/04/2023 Involving Our Insured SMN7331X And Your Insured SND8970K (Ref : DMPC2300245H/02/CT)

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Dear LKK

Refer to below email and arrange PRI.

Best regards

**Crystabelle Tan**

Senior Associate | Claims



**DID** (65) 6303 0190

**Tel** (65) 6337 4779

**Email** [crystabelle\\_tan@ecics.com.sg](mailto:crystabelle_tan@ecics.com.sg) **Web** [www.ecics.com.sg](http://www.ecics.com.sg)

**Address** 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

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**From:** Ler Yeong Cherng <[mars.ler@cyclecarriage.com.sg](mailto:mars.ler@cyclecarriage.com.sg)>

**Sent:** Thursday, April 6, 2023 5:56 PM

**To:** Crystabelle Tan Gek Peng <[Crystabelle\\_Tan@ecics.com.sg](mailto:Crystabelle_Tan@ecics.com.sg)>

**Cc:** Renemer Ramirez Bagang <[renemer.bagang@cyclecarriage.com.sg](mailto:renemer.bagang@cyclecarriage.com.sg)>

**Subject:** RE: Accident On 06/04/2023 Involving Our Insured SMN7331X And Your Insured SND8970K (Ref : DMPC2300245H/02/CT)

Dear Crystabelle,

Good evening, we are agreed and would like to appoint 4. LKK Auto Consultants for PRS.

Mars Ler

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**From:** Crystabelle Tan Gek Peng <[Crystabelle\\_Tan@ecics.com.sg](mailto:Crystabelle_Tan@ecics.com.sg)>  
**Sent:** Thursday, 6 April 2023 5:39 pm  
**To:** Ler Yeong Cherng <[mars.ler@cyclecarriage.com.sg](mailto:mars.ler@cyclecarriage.com.sg)>  
**Cc:** Renemer Ramirez Bagang <[renemer.bagang@cyclecarriage.com.sg](mailto:renemer.bagang@cyclecarriage.com.sg)>  
**Subject:** RE: Accident On 06/04/2023 Involving Our Insured SMN7331X And Your Insured SND8970K (Ref : DMPC2300245H/02/CT)

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Dear Sir/Madam

Thank you for your email.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client's workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:

1. Ajax Inspection Services Pte Ltd
2. Appraisals Associates Pte Ltd
3. Infiniti Appraisal Services
4. LKK Auto Consultants

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Best regards

**Crystabelle Tan**

Senior Associate | Claims



DID (65) 6303 0190

Tel (65) 6337 4779

Email [crystabelle\\_tan@ecics.com.sg](mailto:crystabelle_tan@ecics.com.sg) Web [www.ecics.com.sg](http://www.ecics.com.sg)

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

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**From:** Ler Yeong Cherng <[mars.ler@cyclecarriage.com.sg](mailto:mars.ler@cyclecarriage.com.sg)>  
**Sent:** Thursday, April 6, 2023 12:25 PM  
**To:** ECICS Claims <[claims@ecics.com.sg](mailto:claims@ecics.com.sg)>  
**Cc:** Renemer Ramirez Bagang <[renemer.bagang@cyclecarriage.com.sg](mailto:renemer.bagang@cyclecarriage.com.sg)>  
**Subject:** Re: Accident On 06/04/2023 Involving Our Insured SMN7331X And Your Insured SND8970K

Dear Motor Claims ,

Our client is looking to make a claim against your insurer for property damage caused to her vehicle.

Please confirm if your insurance company is prepared to engage in a direct settlement for property damage only.

This settlement excludes out client's right to recover further loss arising from rental of alternative / replacement vehicle.

As our client requires the use of a vehicle during this period that her vehicle is in our workshop, our client has will rented a vehicle and will be looking towards your company to make good her loss/rental cost.

Please confirm that you understand that any direct settlement reached for the cost of repairs to our client's vehicle does not prejudice her rights to recover any other damages he has suffered.

**Please arrange for Pre-survey (Advance notice required 1 day ,vehicle with customer)**

Mars Ler



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